

# **MONTHLY RIDERSHIP AND PERFORMANCE REPORT**

**February 2019  
Monthly Performance Report**



**NICTD**

## February, 2019 MONTHLY PERFORMANCE REPORT

### Ridership

February ridership was up 5.6% compared to last year when taking into account the four days affected by service disruptions. NICTD experienced two service disruptions causing service to stop for two days in January and three and a half days in February. The first disruption was due to an ice storm and freight derailment that contributed to Metra's overhead catenary wires coming down. Two weeks after that initial disruption another ice storm hit the area causing the wire to once again come down. February ridership would be down 8.2% without accounting for the missed service days. In February 2019 a total of 222,250 passengers were carried compared to 242,120 in 2018. The four missed service days accounted for 34,473 passengers carried in 2018.

### Weekday Travel

Average weekday travel increased by 1.8% (7.7% decline if you include the service disruptions due to the ice storms) with an average of 10,591 weekday passengers carried in 2019 compared to 10,402 in 2018. The average peak travel increased 4.4% to an average daily ridership of 8,238 while off-peak declined 6.3% to an average daily ridership of 2,354.

Average Seat Occupancy**					
Westbound			Eastbound		
Arrival	% of seats occupied		Departure	% of seats occupied	
	2018	2019		2018	2019
5:48 a	41.5%	33.0%	3:57 p	61.9%	59.4%
6:31 a	82.5	89.4	4:02 p	87.4	65.3
6:55 a	67.8	73.5	4:28 p	88.2	80.2
7:13 a	83.4	62.5	4:57 p	87.2	90.3
7:35 a	84.0	87.3	5:10 p	80.9	84.0
7:51 a	69.6	80.1	5:28 p	81.9	83.2
8:08 a	87.4	89.2	5:32 p	69.0	62.4
8:31 a	88.2	86.7	5:58 p	68.9	69.2
8:52 a	65.6	72.7	7:10 p*	47.9	47.6
10:28 a*	42.6	46.1			

\*Non rush-hour service

\*\*Average for Tuesday thru Thursday ONLY

### Weekend

Average weekend ridership increased 8.8% (11.6% decline if you include the service disruptions due to the ice storms) with an average of 4,789 passengers carried in 2019 compared to 4,403 carried in 2018. The 2019 service disruption affected the first weekend in February.

## Analysis over last 12 months:

Ridership Over Last 12 Months: March Thru January							
	2015/16	2016/17	% Change	2017/18	% Change	2018/19	% Change
Total	3,608,080	3,490,641	-3.25%	3,450,508	-1.15%	3,354,721	-2.78%
Weekday	3,074,661	2,977,599	-3.16%	2,919,292	-1.96%	2,849,387	-2.39%
Peak	2,227,578	2,158,970	-3.08%	2,107,244	-2.40%	2,076,356	-1.47%
Off Peak	847,083	818,629	-3.36%	812,048	-0.80%	773,031	-4.80%
Weekend	533,419	513,042	-3.82%	531,216	3.54%	505,334	-4.87%
South Bend	248,810	244,402	-1.77%	261,474	6.99%	241,862	-7.50%

## Revenue

The number of tickets sold is down 12.6% for February of 2019 compared to 2018. Ticket revenue is also down 4.7% for 2019 compared to 2018. Revenue from digital sources represents 67.4% of ticket sales and 64.5% of revenue in 2019.

Total Ticket Sales: Through February						
Method of Sale	Tickets			Revenue		
	2018	2019	% Change	2018	2019	% Change
Ticket Agent	32,481	22,296	-31.4%	939,520	752,997	-19.9%
Vending Machine	68,659	57,783	-15.8%	1,270,335	1,188,585	-6.4%
Conductor	49,385	38,112	-22.8%	367,903	298,510	-18.9%
Mobile App	44,355	52,113	17.5%	801,339	981,292	22.5%
<b>Total</b>	<b>194,880</b>	<b>170,304</b>	<b>-12.6%</b>	<b>3,379,096</b>	<b>3,221,384</b>	<b>-4.7%</b>

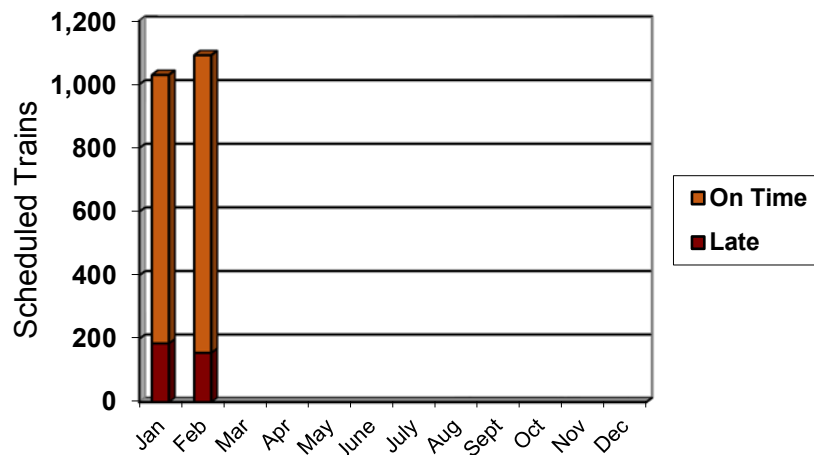
## On Time Performance

**Rush hour** – Overall, 88.2% of A.M. and P.M. rush hour trains were on time in February; compared to 90.9% in February of 2018. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 95.2% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 92.6% of westbound morning rush hour service was on time compared to 92.4% in February 2018; while eastbound rush hour trains reported an on time performance of 83.6% compared to 90.9% in February 2018. A total of 12 out of 162 westbound rush hour trains were delayed in February. Of those 12, 1 experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 25 out of 152 trains delayed in February. Of those 25, 4 experienced delays greater than 15 minutes.<sup>1</sup>

<sup>1</sup> Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

RANGE OF RUSH HOUR DELAYS (in minutes)				
February, 2019				
Range	a.m.	p.m.	Total	Percent
6-10	6	16	22	7.0%
11-15	5	5	10	3.2%
16-20	0	2	2	0.6%
21-30	1	1	2	0.6%
31-59	0	1	1	0.3%
60+	0	0	0	0.0%
Annulled	18	8	26	
<b>On Time</b>	<b>150</b>	<b>127</b>	<b>277</b>	
Total Ran	162	152	314	

**Overall** – The SSL scheduled 1,092 trains in February and experienced 156 delays in excess of 5 minutes (ranging from 6-75 minutes) with a median delay of 12 minutes. February of 2019 experienced 85 annulled trains. In February 2018 the South Shore Line scheduled 1,020 trains with 161 delays in excess of 5 minutes (ranging from 6-120 minutes) with a median delay of 11 minutes. February of 2018 had no annulled trains.



Cumulative On Time Comparison		
Thru February	2018	2019
<b>Weekday</b>	<b>86.1%</b>	<b>86.0%</b>
Peak	89.8%	88.7%
Off-peak	83.7%	84.4%
<b>Weekend</b>	<b>67.9%</b>	<b>68.0%</b>
<b>Overall</b>	<b>83.2%</b>	<b>83.2%</b>

**Delays caused by railroad maintenance.** Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

As always weather is the primary factor for delays in the winter months.

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
1/1	507	87	Catenary Wire Damage	2/3	601	Anulled	Weather
1/6	505	190	Train caught in Catenary	2/11	22	75	Pedestrian trespassing
	507	124	Train caught in Catenary		123	64	Ice on Catenary wires
	508	75	Train caught in Catenary	2/12	6	Anulled	Weather
	608	120	Train caught in Catenary		7	Anulled	Weather
1/21	401	Anulled	Weather		14	Anulled	Weather
	424	Anulled	Weather		101	Anulled	Weather
1/22	401	Anulled	Weather		102	Anulled	Weather
1/25	401	Anulled	Weather		104	Anulled	Weather
	424	Anulled	Weather		106	Anulled	Weather
	205	Anulled	Weather		107	Anulled	Weather
1/26	701	Anulled	Weather		108	Anulled	Weather
1/27	503	75	Equipment issues		110	Anulled	Weather
1/28	207	71	Metra switch issues		112	Anulled	Weather
1/29	401	Anulled	Weather		114	Anulled	Weather
	403	Anulled	Weather		203	Anulled	Weather
	422	Anulled	Weather		205	Anulled	Weather
	424	Anulled	Weather		207	Anulled	Weather
1/30	All Trains	Anulled	Weather		214	Anulled	Weather
1/31	All Trains	Anulled	Weather		216	Anulled	Weather
2/1	All Trains	Anulled	Weather		218	Anulled	Weather
2/2	All Trains	Anulled	Weather		403	Anulled	Weather

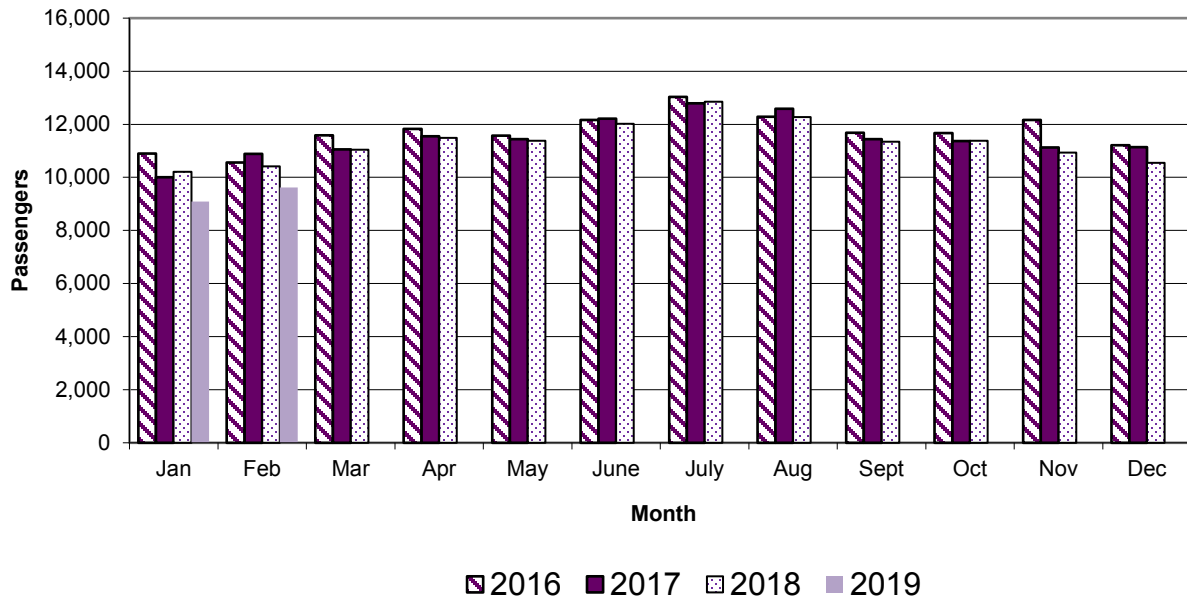
**Ridership Report: February 2019**

	2017	Work	2018	Work	2019	Work	Change
	Passengers	Days	Passengers	Days	Passengers	Days	18/19
<b>Monthly Ridership</b>							
January	243,280	21	251,990	22	226,385	22	-10.2%
February	256,285	20	242,120	20	222,250	20	-8.2%
March	286,216	23	283,789	22			-100.0%
April	278,878	20	279,888	21			-100.0%
May	291,326	22	288,137	22			-100.0%
June	315,133	22	299,731	21			-100.0%
<b>Cumulative Comparison</b>							
January	243,280	21	251,990	22	226,385	22	-10.2%
February	499,565	41	494,110	42	448,635	42	-9.2%
March	785,781	64	777,899	64			
April	1,064,659	84	1,057,787	85			
May	1,355,985	106	1,345,924	107			
June	1,671,118	128	1,645,655	128			
<b>Average Weekday Ridership</b>							
January	10,141		10,213		9,086		-11.0%
February	10,885		10,413		9,615		-7.7%
March	11,058		11,403				
April	11,553		11,490				
May	11,439		11,375				
June	12,208		11,989				
<b>Average Weekday Peak Period Ridership</b>							
January	7,874		7,982		7,052		-11.7%
February	8,211		7,914		7,441		-6.0%
March	8,350		8,214				
April	8,520		8,588				
May	8,387		8,422				
June	8,466		8,542				
<b>Average Weekday Off-Peak Ridership</b>							
January	2,097		2,231		2,034		-8.8%
February	2,674		2,499		2,174		-13.0%
March	2,708		2,829				
April	3,033		2,902				
May	3,053		2,953				
June	3,743		3,481				

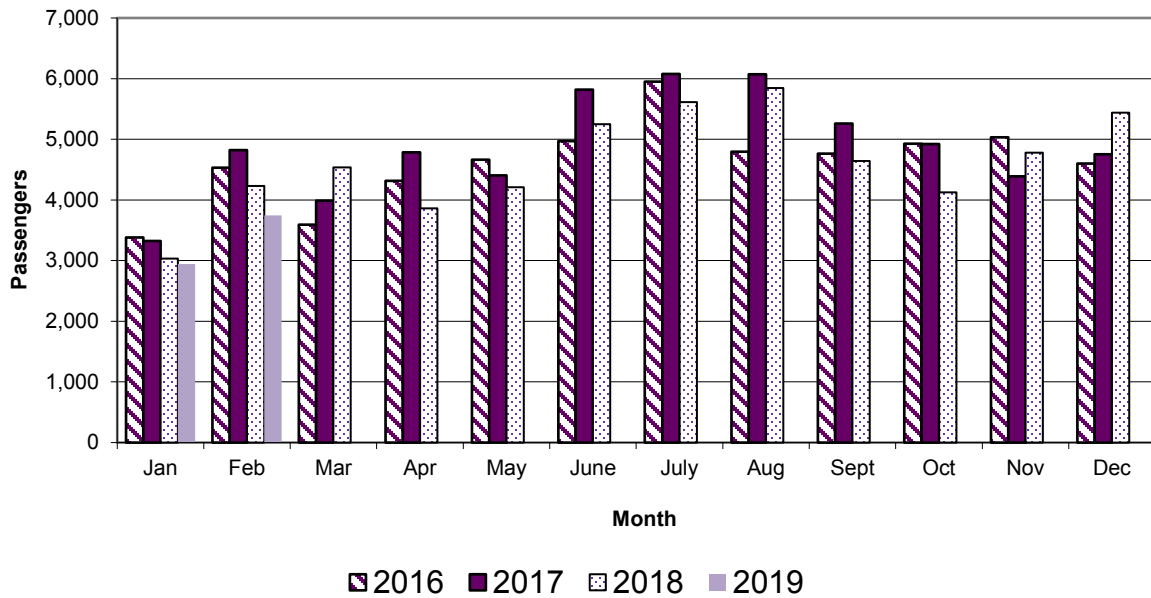
Ridership Report: February 2019

	2017	Work Days	2018	Work Days	2019	Work Days	Change 19/18
	Passengers		Passengers		Passengers		
<b>Average Weekend/Holiday Ridership (per day)</b>							
January	3,690		3,035		2,943		-3.0%
February	4,822		4,233		3,744		-11.6%
March	3,986		4,538				
April	4,783		4,288				
May	4,406		4,210				
June	5,819		5,249				
<b>Monthly South Bend Ridership</b>							
January	14,626		15,027		14,125		-6.0%
February	16,499		16,778		12,881		-23.2%
March	18,235		21,230				
April	23,040		20,509				
May	20,085		19,452				
June	22,143		20,965				

## SOUTH SHORE WEEKDAY RIDERSHIP 2016-2019

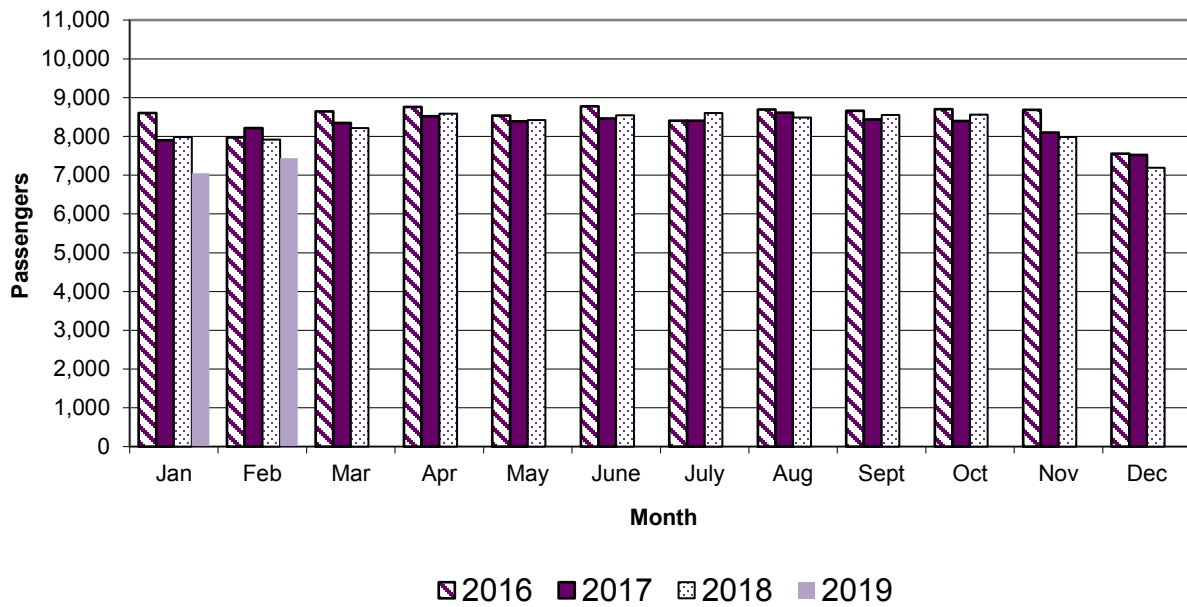


## SOUTH SHORE WEEKEND/HOLIDAY RIDERSHIP: 2016-2019

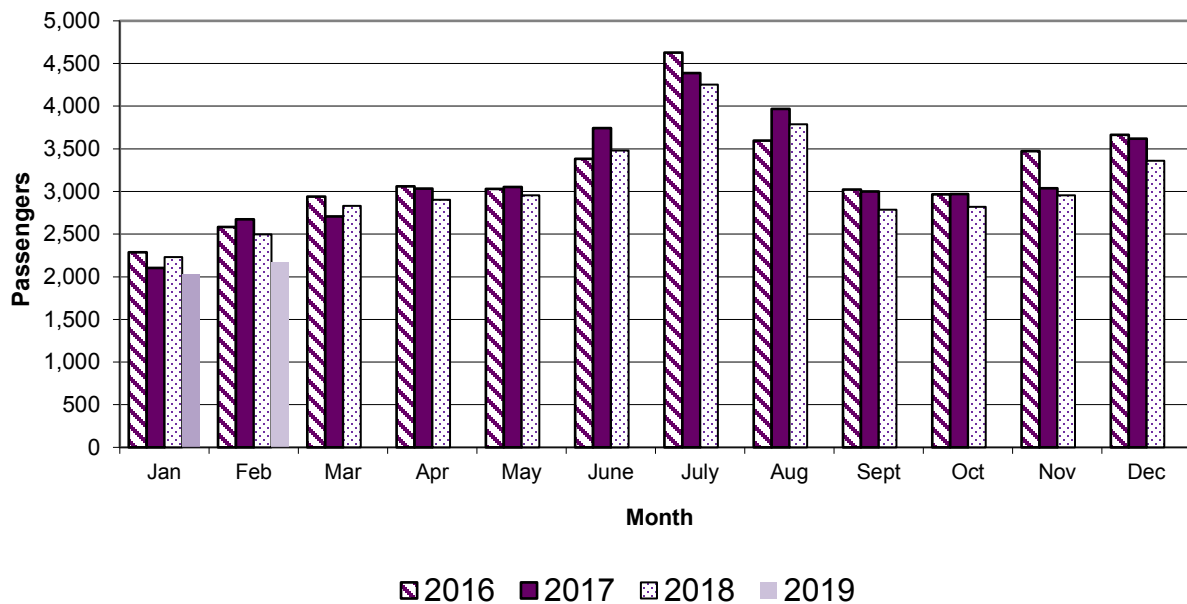




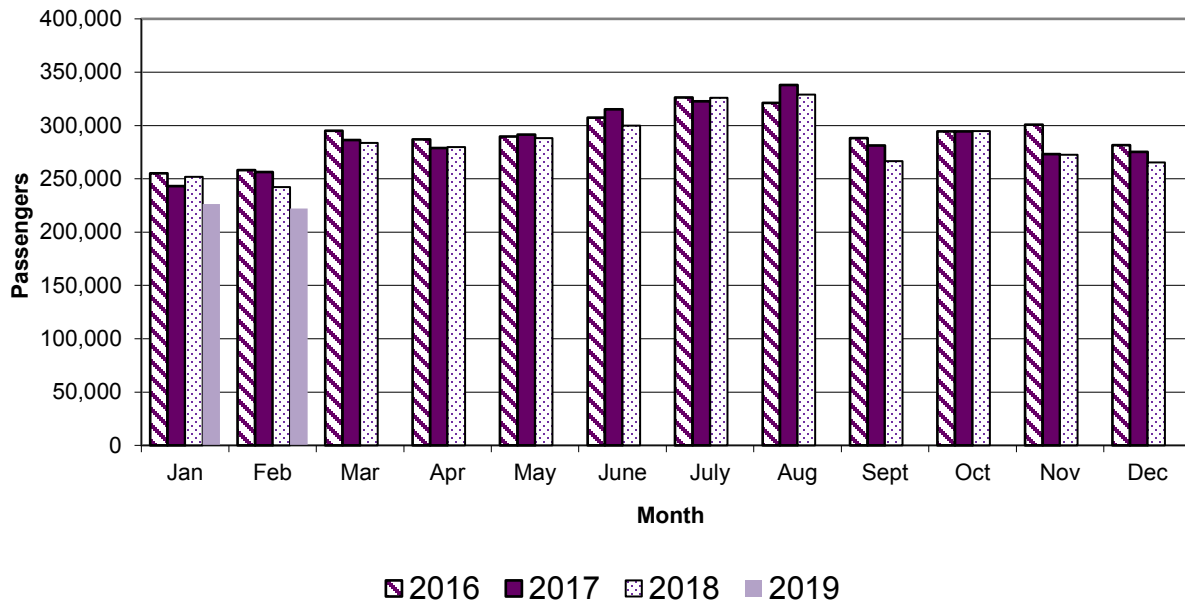
## SOUTH SHORE PEAK RIDERSHIP 2016-2019



## SOUTH SHORE OFF-PEAK RIDERSHIP 2016-2019



## SOUTH SHORE MONTHLY RIDERSHIP 2016-2019



## Percent on Time: February, 2019

Peak		
Train	Days Late	% on Time
102	0	100.0%
104	0	100.0%
<b>6</b>	<b>3</b>	<b>83.3%</b>
<b>106</b>	<b>1</b>	<b>94.4%</b>
<b>108</b>	<b>4</b>	<b>77.8%</b>
<b>110</b>	<b>2</b>	<b>88.9%</b>
<b>112</b>	<b>2</b>	<b>88.9%</b>
114	0	100.0%
214	0	100.0%
<b>11</b>	<b>4</b>	<b>78.9%</b>
111	0	100.0%
<b>113</b>	<b>1</b>	<b>94.7%</b>
<b>115</b>	<b>1</b>	<b>94.7%</b>
<b>17</b>	<b>1</b>	<b>94.7%</b>
<b>117</b>	<b>9</b>	<b>52.6%</b>
<b>217</b>	<b>1</b>	<b>94.7%</b>
<b>119</b>	<b>8</b>	<b>57.9%</b>
Total	37	88.2%
Westbound	12	92.6%
Eastbound	25	83.6%

Off-Peak		
Train	Days Late	% on Time
14	2	88.9%
216	1	94.4%
<b>116</b>	<b>4</b>	<b>78.9%</b>
218	0	100.0%
<b>18</b>	<b>10</b>	<b>47.4%</b>
118	2	89.5%
220	2	89.5%
<b>20</b>	<b>3</b>	<b>84.2%</b>
222	1	94.7%
420	0	100.0%
<b>22</b>	<b>10</b>	<b>47.4%</b>
424	0	100.0%
401	2	89.5%
203	1	94.4%
403	0	100.0%
205	0	100.0%
<b>207</b>	<b>4</b>	<b>77.8%</b>
7	2	88.9%
<b>107</b>	<b>13</b>	<b>27.8%</b>
<b>9</b>	<b>3</b>	<b>84.2%</b>
<b>109</b>	<b>6</b>	<b>68.4%</b>
<b>209</b>	<b>4</b>	<b>78.9%</b>
<b>19</b>	<b>7</b>	<b>63.2%</b>
<b>121</b>	<b>4</b>	<b>78.9%</b>
123	2	89.5%
101	0	100.0%
Total	83	82.9%
Westbound	35	84.4%
Eastbound	48	81.5%

Weekend/Holiday		
Train	Days Late	% on Time
600	1	85.7%
502	1	85.7%
504	2	71.4%
606	1	85.7%
506	1	85.7%
608	3	57.1%
508	1	85.7%
610	1	85.7%
510	4	42.9%
710	Deadhead move	
503	2	71.4%
603	0	100.0%
605	2	71.4%
505	1	85.7%
507	5	28.6%
509	6	14.3%
511	3	57.1%
613	0	100.0%
601	2	66.7%
701	0	100.0%
703	0	100.0%
Total	36	74.1%
Westbound	15	76.2%
Eastbound	21	72.4%

***Trains on time less than 95% peak and 85% off peak.***

**Reason for Delay: February**

Reasons (weekday)		
AMT	0	0.0%
CAR	3	2.5%
CAT	0	0.0%
DBS	0	0.0%
DMW	3	2.5%
DSR	5	4.2%
DSS	5	4.2%
FRR	5	4.2%
FTI	4	3.3%
HLD	2	1.7%
LMU	0	0.0%
MET	41	34.2%
OET	0	0.0%
OPR	19	15.8%
OTH	5	4.2%
PAS	5	4.2%
POL	0	0.0%
PTI	6	5.0%
SUB	0	0.0%
SVS	2	1.7%
TOD	4	3.3%
TRK	3	2.5%
TRS	1	0.8%
UTL	0	0.0%
VAN	0	0.0%
WTR	7	5.8%
TOTAL	120	100.0%

Reasons (weekend)		
AMT	1	2.8%
CAR	1	2.8%
CAT	0	0.0%
DBS	0	0.0%
DMW	0	0.0%
DSR	2	5.6%
DSS	1	2.8%
FRR	0	0.0%
FTI	2	5.6%
HLD	1	2.8%
LMU	2	5.6%
MET	7	19.4%
OET	0	0.0%
OPR	1	2.8%
OTH	0	0.0%
PAS	6	16.7%
POL	0	0.0%
PTI	3	8.3%
SUB	0	0.0%
SVS	4	11.1%
TOD	0	0.0%
TRK	1	2.8%
TRS	0	0.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	4	11.1%
TOTAL	36	100.0%

- AMT - Amtrak Delay
- CAR - Car or equipment failure of malfunction
- CAT - Catenary problems or power outage
- DBS - Delays due to busing
- DMW - M of W work - holding for defect repair or M of W forces to clear
- DSR - Speed restriction - all speed restrictions not listed in timetable.
- DSS - Reduced speed due to restrictive signal.
- FRR - Freight train interference from crossing road
- FTI - Freight train interference on NICTD owned track
- HLD - Station delays related to passengers requiring special assistance
- LMU - Late make up - includes delays from late turn of equipment.
- MET - Metra delays - including switch problems and held for late METRA trains
- NIPSCO - Delays caused by power utility disruption
- OET - Operational Efficiency Testing
- OPR - Operational Delay
- OTH - Other delays
- PAS - Passenger boarding
- POL - Police related delays - except road crossing or trespasser accidents
- PTI - Passenger train interference
- SUB - Substation
- SVS - Servicing - includes adding or subtracting equipment to or from consist
- TOD - Train order delay - not associated with train meets
- TRK - Track/wayside malfunction
- TRS - Trespasser incidents including road crossing accidents
- UTL - utility power outage
- VAN - Vandalism
- WTR - Delays related to inclement weather

NICTD follows the industry standard of defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

## Cumulative Percent on Time Thru February, 2019

Peak		
Train	Days Late	% on Time
102	1	97.4%
104	0	100.0%
<b>6</b>	<b>5</b>	<b>86.8%</b>
<b>106</b>	<b>1</b>	<b>97.4%</b>
<b>108</b>	<b>4</b>	<b>89.5%</b>
<b>110</b>	<b>3</b>	<b>92.1%</b>
<b>112</b>	<b>3</b>	<b>92.1%</b>
114	5	86.8%
214	4	89.5%
<b>11</b>	<b>8</b>	<b>79.5%</b>
111	1	97.4%
<b>113</b>	<b>1</b>	<b>97.4%</b>
<b>115</b>	<b>3</b>	<b>92.3%</b>
<b>17</b>	<b>2</b>	<b>94.9%</b>
<b>117</b>	<b>18</b>	<b>53.8%</b>
<b>217</b>	<b>5</b>	<b>87.2%</b>
<b>119</b>	<b>10</b>	<b>74.4%</b>
Total	74	88.7%
Westbound	26	92.4%
Eastbound	48	84.6%

*Trains on time less than  
95% peak and 85% off peak.*

Off-Peak		
Train	Days Late	% on Time
14	2	94.7%
216	1	97.4%
<b>116</b>	<b>8</b>	<b>79.5%</b>
218	0	100.0%
<b>18</b>	<b>19</b>	<b>51.3%</b>
118	3	92.3%
220	7	82.1%
<b>20</b>	<b>10</b>	<b>74.4%</b>
222	4	89.7%
420	0	100.0%
<b>22</b>	<b>17</b>	<b>56.4%</b>
424	0	100.0%
401	2	94.3%
203	3	92.1%
403	2	94.6%
205	1	97.3%
<b>207</b>	<b>6</b>	<b>84.2%</b>
7	6	84.2%
<b>107</b>	<b>29</b>	<b>23.7%</b>
<b>9</b>	<b>7</b>	<b>82.1%</b>
<b>109</b>	<b>12</b>	<b>69.2%</b>
<b>209</b>	<b>5</b>	<b>87.2%</b>
<b>19</b>	<b>9</b>	<b>76.9%</b>
<b>121</b>	<b>7</b>	<b>82.1%</b>
123	3	92.3%
101	4	89.7%
Total	167	83.2%
Westbound	71	84.6%
Eastbound	96	82.0%

Weekend/Holiday		
Train	Days Late	% on Time
600	2	87.5%
502	3	81.3%
504	7	56.3%
606	5	68.8%
506	4	75.0%
608	9	43.8%
508	7	56.3%
610	5	68.8%
510	10	37.5%
710	Deadhead move	
503	5	68.8%
603	1	93.8%
605	4	75.0%
505	4	75.0%
507	11	31.3%
509	11	31.3%
511	6	62.5%
613	1	93.8%
601	4	73.3%
701	0	100.0%
703	2	87.5%
Total	101	68.2%
Westbound	52	63.9%
Eastbound	49	71.8%

Cumulative Reasons for Delays Thru February, 2019

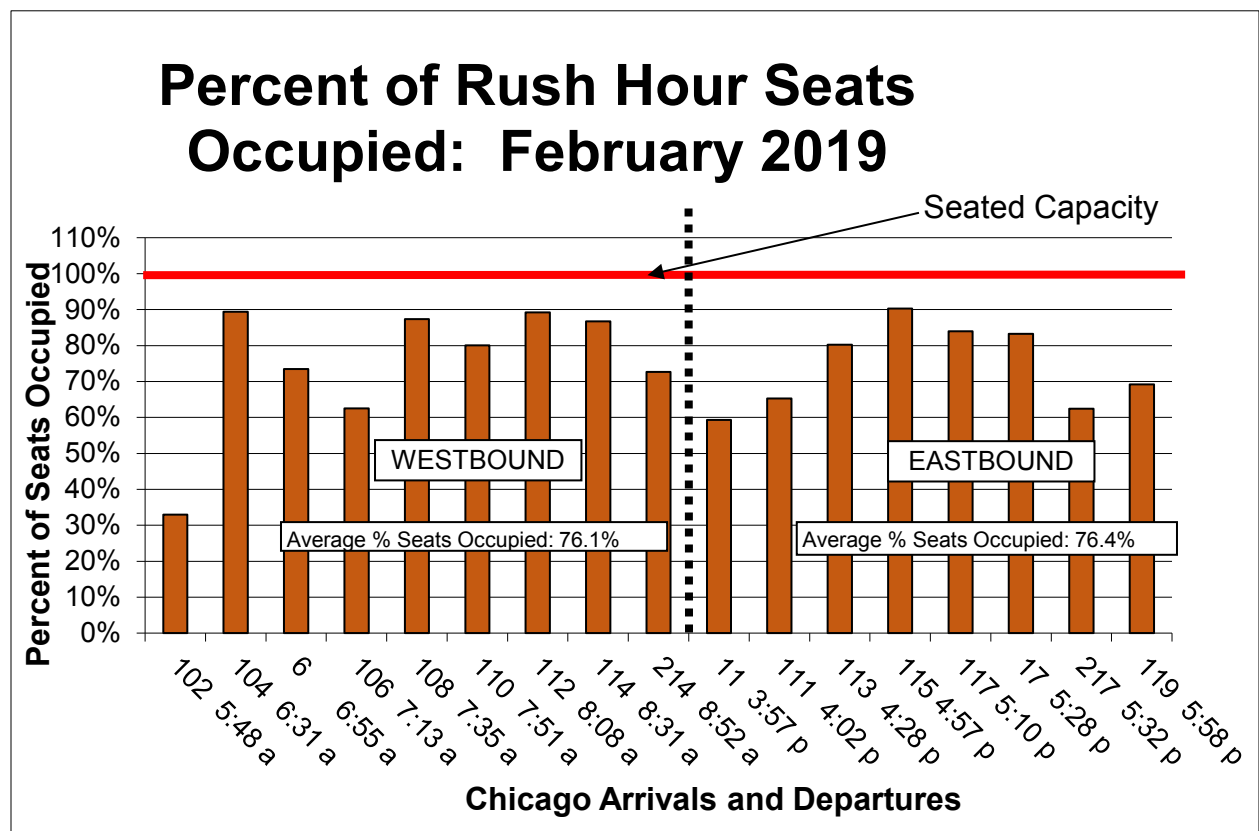
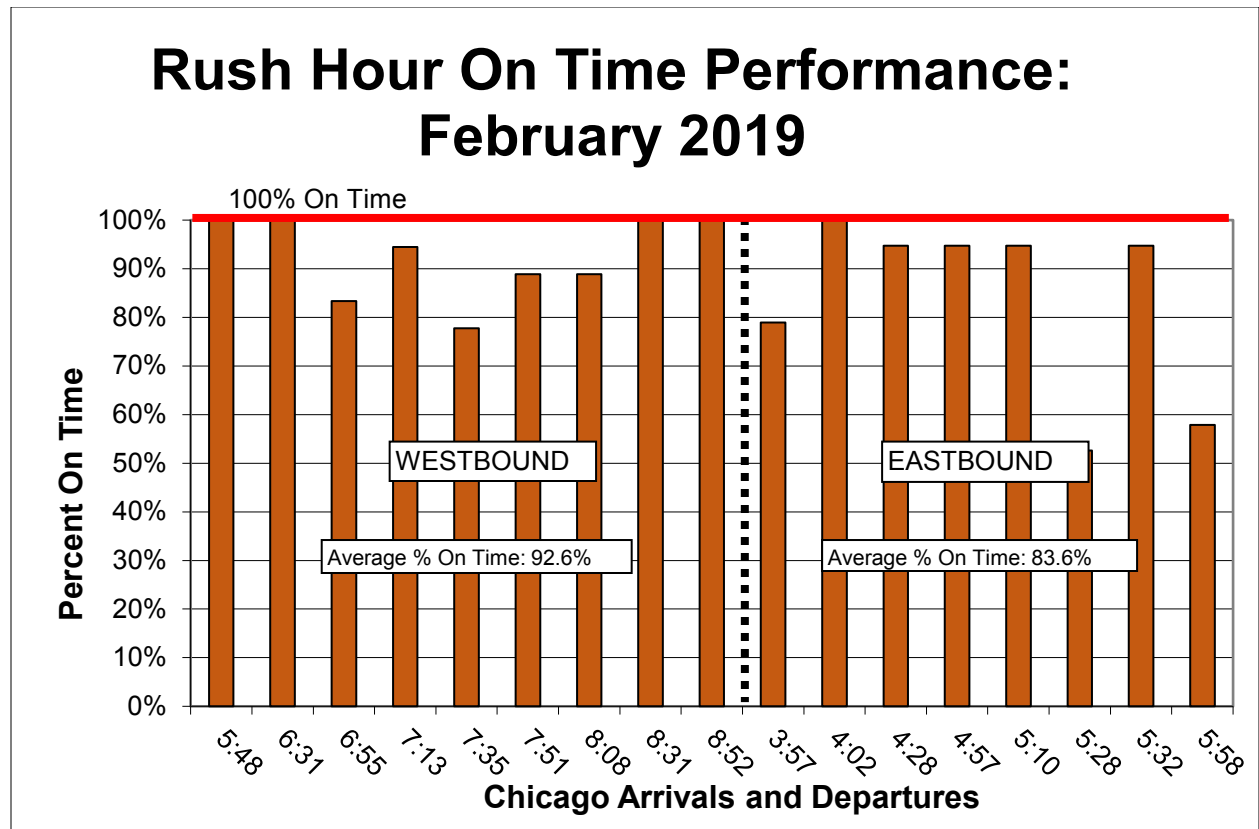
Reasons (weekday)		
AMT	2	0.8%
CAR	14	5.8%
CAT	0	0.0%
DBS	1	0.4%
DMW	5	2.1%
DSR	7	2.9%
DSS	7	2.9%
FRR	7	2.9%
FTI	6	2.5%
HLD	5	2.1%
LMU	1	0.4%
MET	73	30.3%
OET	0	0.0%
OPR	30	12.4%
OTH	11	4.6%
PAS	8	3.3%
POL	0	0.0%
PTI	18	7.5%
SUB	0	0.0%
SVS	8	3.3%
TOD	5	2.1%
TRK	7	2.9%
TRS	6	2.5%
UTL	0	0.0%
VAN	0	0.0%
WTR	20	8.3%
TOTAL	241	100.0%

Reasons (weekend)		
AMT	1	1.0%
CAR	16	15.8%
CAT	6	5.9%
DBS	0	0.0%
DMW	0	0.0%
DSR	3	3.0%
DSS	1	1.0%
FRR	0	0.0%
FTI	4	4.0%
HLD	2	2.0%
LMU	4	4.0%
MET	15	14.9%
OET	0	0.0%
OPR	2	2.0%
OTH	2	2.0%
PAS	9	8.9%
POL	0	0.0%
PTI	8	7.9%
SUB	0	0.0%
SVS	12	11.9%
TOD	1	1.0%
TRK	7	6.9%
TRS	1	1.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	7	6.9%
TOTAL	101	100.0%

Total		
AMT	3	0.9%
CAR	30	8.8%
CAT	6	1.8%
DBS	1	0.3%
DMW	5	1.5%
DSR	10	2.9%
DSS	8	2.3%
FRR	7	2.0%
FTI	10	2.9%
HLD	7	2.0%
LMU	5	1.5%
MET	88	25.7%
OET	0	0.0%
OPR	32	9.4%
OTH	13	3.8%
PAS	17	5.0%
POL	0	0.0%
PTI	26	7.6%
SUB	0	0.0%
SVS	20	5.8%
TOD	6	1.8%
TRK	14	4.1%
TRS	7	2.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	27	7.9%
TOTAL	342	100.0%

- AMT - Amtrak Delay
- CAR - Car or equipment failure or malfunction
- CAT - Catenary problems or power outage
- DBS - Delays due to busing
- DMW - M of W work - holding for defect repair or M of W forces to clear
- DSR - Speed restriction - all speed restrictions not listed in timetable.
- DSS - Reduced speed due to restrictive signal.
- FRR - Freight train interference from crossing road
- FTI - Freight train interference on NICTD owned track
- HLD - Station delays related to passengers requiring special assistance
- LMU - Late make up - includes delays from late turn of equipment.
- MET - Metra delays - including switch problems and held for late METRA trains
- NIPSCO - Delays caused by power utility disruption
- OET - Operational Efficiency Testing
- OPR - Operational Delay
- OTH - Other delays
- PAS - Passenger boarding
- POL - Police related delays - except road crossing or trespasser accidents
- PTI - Passenger train interference
- SUB - Substation
- SVS - Servicing - includes adding or subtracting equipment to or from consist
- TOD - Train order delay - not associated with train meets
- TRK - Track/wayside malfunction
- TRS - Trespasser incidents including road crossing accidents
- UTL - utility power outage
- VAN - Vandalism
- WTR - Delays related to inclement weather

NICTD follows the industry standard of defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.







**Cumulative**

Arrive	Train #	Days Late	Days Ran	% On Time
5:48a	102	1	38	97.4%
6:31	104	0	38	100.0%
6:55	6	5	38	86.8%
7:13	106	1	38	97.4%
7:35	108	4	38	89.5%
7:51	110	3	38	92.1%
8:08	112	3	38	92.1%
8:31	114	5	38	86.8%
8:52	214	4	38	89.5%
10:28	14	2	38	94.7%
<b>Depart</b>				
3:57	11	8	39	79.5%
4:02p	111	1	39	97.4%
4:28	113	1	39	97.4%
4:57	115	3	39	92.3%
5:10	117	18	39	53.8%
5:28	17	2	39	94.9%
5:32	217	5	39	87.2%
5:58	119	10	39	74.4%
7:15	19	9	39	76.9%

**Year-to-date cumulative**

	#Late	#Ran	%On time
WB Rush	26	342	92.4%
EB Rush	48	312	84.6%
Total Rush	74	654	88.7%

**Cumulative Rush Hour Thru February**

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	7	25	32	2.0%	8.0%	4.89%
11-15	7	12	19	2.0%	3.8%	2.91%
16-20	4	5	9	1.2%	1.6%	1.38%
21-30	6	5	11	1.8%	1.6%	1.68%
31-59	2	1	3	0.6%	0.3%	0.46%
60+	0	0	0	0.0%	0.0%	0.00%
Annulled	36	24	60			
Total Late	26	48	74	7.6%	15.4%	11.31%
On time	316	264	580	92.4%	84.6%	88.69%
Total ran	342	312	654			

**Feburary Rush Hour**

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	6	16	22	3.7%	10.5%	7.0%
11-15	5	5	10	3.1%	3.3%	3.2%
16-20	0	2	2	0.0%	1.3%	0.6%
21-30	1	1	2	0.6%	0.7%	0.6%
31-59	0	1	1	0.0%	0.7%	0.3%
60+	0	0	0	0.0%	0.0%	0.0%
Annulled	18	8	26			
Total Late	12	25	37	7.4%	16.4%	11.8%
On time	150	127	277	92.6%	83.6%	88.2%
Total ran	162	152	314			

**Grand Total All Trains Thru February 2019**

Range	Peak				Total	%
	WB	EB	Off	Wkend		
6-10	7	25	67	35	134	6.6%
11-15	7	12	53	27	99	4.9%
16-20	4	5	20	13	42	2.1%
21-30	6	5	10	9	30	1.5%
31-59	2	1	14	11	28	1.4%
60+	0	0	3	6	9	0.4%
Annulled	36	24	97	24	181	
Total	26	48	167	101	342	16.8%
On Time	316	264	900	215	1,695	83.2%
Total ran	342	312	1,067	316	2,037	
%On Time	92.4%	84.6%	84.3%	68.0%	83.2%	