MONTHLY RIDERSHIP AND PERFORMANCE REPORT

June 2019
Monthly Performance Report

NICTD

JUNE, 2019 MONTHLY PERFORMANCE REPORT

Ridership

Ridership for the month of June is down 2.1% when compared to June of 2018. This Year 293,325 passengers traveled on the South Shore Line (SSL) while June of 2018 recorded a total of 299,731 passenger trips.

Weekday Travel

Average weekday travel increased by 0.6% with an average of 12,101 weekday passengers carried in 2019 compared to 12,023 in 2018. The average peak travel increased 1.0% to an average daily ridership of 8,627 while off-peak declined 0.2% to an average daily ridership of 3,473.

Average Seat Occupancy**					
Westbound			Eastbound		
Arrival	% of seats occupied		Departure	% of seats occupied	
	2018	2019		2018	2019
5:48 a	36.7%	39.4%	3:57 p	92.1%	72.9%
6:31 a	71.9	79.0	4:02 p	79.6	64.6
6:55 a	78.8	78.7	4:28 p	87.5	93.1
7:13 a	69.2	52.6	4:57 p	103.1	97.1
7:35 a	86.0	87.3	5:10 p	81.4	82.1
7:51 a	78.7	81.1	5:28 p	84.2	80.4
8:08 a	88.2	85.9	5:32 p	55.2	64.8
8:31 a	92.8	91.8	5:58 p	78.0	83.5
8:52 a	75.3	75.2	7:10 p*	76.5	64.9
10:28 a*	62.1	65.2			

*Non rush-hour service

**Average for Tuesday thru Thursday ONLY

Weekend

Average weekend ridership declined by 2.2% with an average of 5,132 passengers carried per weekend day in 2019 compared to 5,249 carried in 2018.

Analysis over last 12 months:

Ridership Over Last 12 Months: July Thru June							
	2015/16	2016/17	% Change	2017/18	% Change	2018/19	% Change
Total	3,559,625	3,483,097	-2.15%	3,430,500	-1.51%	3,328,952	-2.96%
Weekday	3,044,471	2,958,096	-2.84%	2,900,646	-1.94%	2,822,073	-2.71%
Peak	2,212,710	2,137,049	-3.42%	2,099,759	-1.74%	2,059,464	-1.92%
Off Peak	831,761	821,047	-1.29%	800,887	-2.46%	762,609	-4.78%
Weekend	515,154	525,001	1.91%	529,854	0.92%	506,879	-4.34%
South Bend	245,274	248,968	1.51%	260,127	4.48%	239,498	-7.93%

Revenue

The number of tickets sold for the year is down 5.7% through June of 2019 compared to 2018. Ticket revenue is up 0.1% for 2019 compared to 2018. Sales from digital sources represents 65.1% of ticket sales and 67.5% of revenue in 2019.

Total Ticket Sales: Through June						
	Tickets			Revenue		
Method of Sale	**2018**	**2019**	**% Change**	**2018**	**2019**	**% Change**
Ticket Agent	102,219	80,959	-20.8%	2,889,064	2,458,559	-14.9%
Vending Machine	237,466	208,664	-12.1%	4,067,459	3,856,865	-5.2%
Conductor	152,845	131,016	-14.3%	1,131,379	1,010,148	-10.7%
Mobile App	151,529	186,771	23.3%	2,568,098	3,346,155	30.3%
Total	**644,059**	**607,410**	**-5.7%**	**10,655,999**	**10,671,727**	**0.1%**

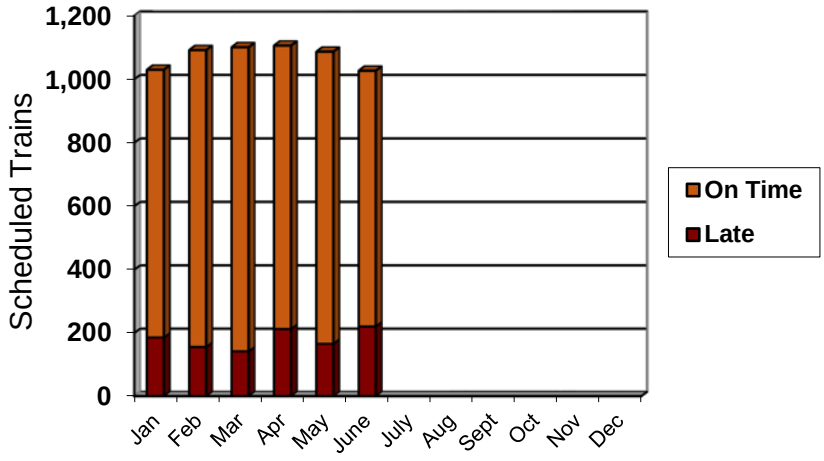
On Time Performance

Rush hour – Overall, 91.2% of A.M. and P.M. rush hour trains were on time in June; compared to 95.0% in June of 2018. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 96.2% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 95.6% of westbound morning rush hour service was on time compared to 97.1% in June 2018; while eastbound rush hour trains reported an on time performance of 86.3% compared to 92.5% in June 2018. A total of 8 out of 180 westbound rush hour trains were delayed in June. Of those 8, 1 experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 22 out of 160 trains delayed in June. Of those 22, 4 experienced delays greater than 15 minutes.[1]

RANGE OF RUSH HOUR DELAYS (in minutes)				
June, 2019				
Range	**a.m.**	**p.m.**	**Total**	**Percent**
6-10	5	12	17	5.0%
11-15	2	6	8	2.4%
16-20	0	1	1	0.3%
21-30	0	0	0	0.0%
31-59	1	0	1	0.3%
60+	0	3	3	0.9%
Annulled	0	0	0	
On Time	**172**	**138**	**310**	
Total Ran	180	160	340	

[1] Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

Overall – The SSL scheduled 1,060 trains in June and experienced 221 delays in excess of 5 minutes (ranging from 6-162 minutes) with a median delay of 12 minutes. June of 2019 experienced 33 annulled trains due to construction activity associated with rail structure upgrades. In June 2018 the South Shore Line scheduled 1,083 trains with 164 delays in excess of 5 minutes (ranging from 6-60 minutes) with a median delay of 10 minutes. June of 2018 had 21 annulled trains.



Cumulative On Time Comparison		
Thru June	**2018**	**2019**
Weekday	**88.5%**	**84.6%**
Peak	93.4%	91.5%
Off-peak	85.3%	80.0%
Weekend	**71.7%**	**74.8%**
Overall	**85.8%**	**83.0%**

Delays caused by railroad maintenance. Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

In June there were 33 trains annulled due to railroad construction and maintenance projects. In addition to the annulled trains six train were delayed in excess of 59 minutes. These delays were caused by an vehicles stopped on the tracks, a broke down freight train, and one train had mechanical issues.

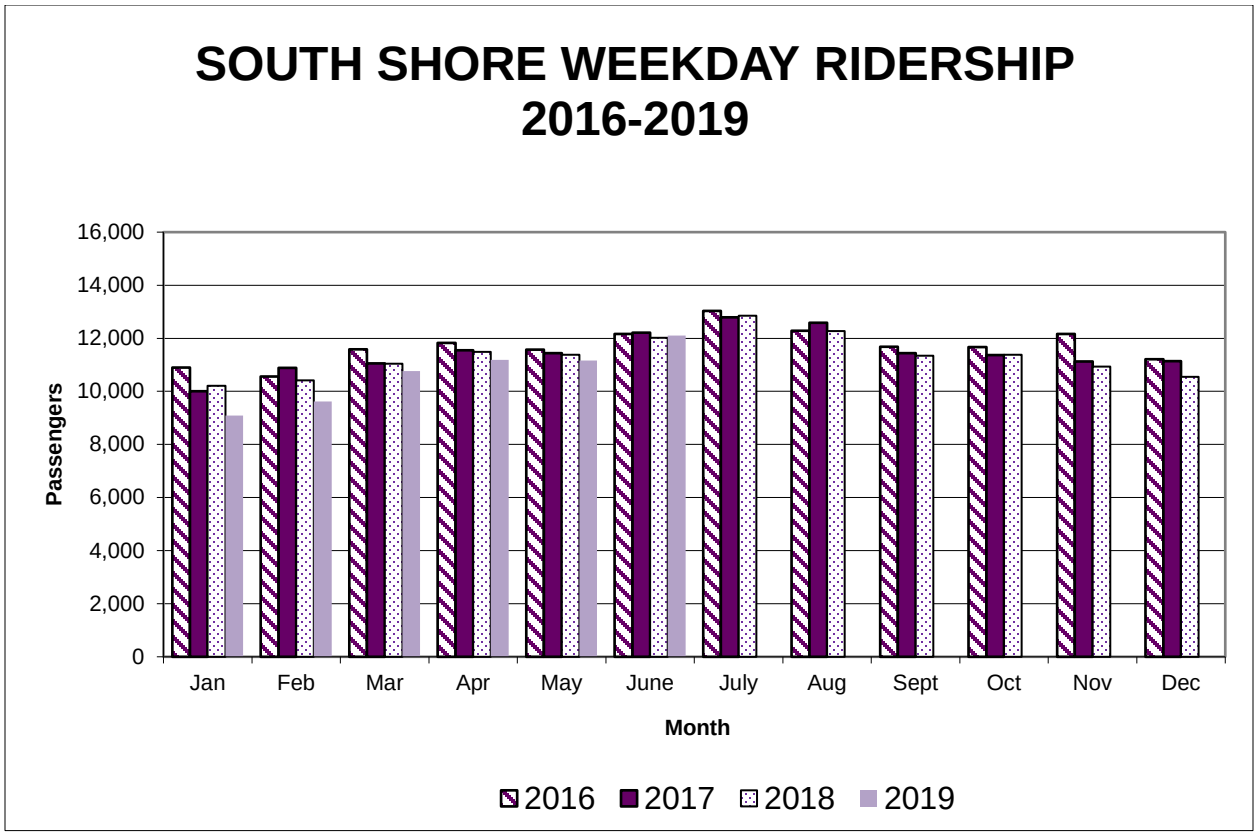
ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
1/1	507	87	Catenary Wire Damage	5/6	401	Anulled	Construction & Maintnenace
1/6	505	190	Train caught in Catenary		422	Anulled	Construction & Maintnenace
	507	124	Train caught in Catenary		424	Anulled	Construction & Maintnenace
	508	75	Train caught in Catenary	5/7	401	Anulled	Construction & Maintnenace
	608	120	Train caught in Catenary		422	Anulled	Construction & Maintnenace
1/21	401	Anulled	Weather		424	Anulled	Construction & Maintnenace
	424	Anulled	Weather	5/8	401	Anulled	Construction & Maintnenace
1/22	401	Anulled	Weather		422	Anulled	Construction & Maintnenace
1/25	401	Anulled	Weather		424	Anulled	Construction & Maintnenace
	424	Anulled	Weather	5/9	401	Anulled	Construction & Maintnenace
	205	Anulled	Weather		422	Anulled	Construction & Maintnenace
1/26	701	Anulled	Weather		424	Anulled	Construction & Maintnenace
1/27	503	75	Equipment issues	5/10	401	Anulled	Construction & Maintnenace
1/28	207	71	Metra switch issues		422	Anulled	Construction & Maintnenace
1/29	401	Anulled	Weather		424	Anulled	Construction & Maintnenace
	403	Anulled	Weather	5/11	701	Anulled	Construction & Maintnenace
	422	Anulled	Weather	5/12	701	Anulled	Construction & Maintnenace
	424	Anulled	Weather	5/13	401	Anulled	Construction & Maintnenace
1/30	All Trains	Anulled	Weather		422	Anulled	Construction & Maintnenace
1/31	All Trains	Anulled	Weather		424	Anulled	Construction & Maintnenace
2/1	All Trains	Anulled	Weather	5/14	401	Anulled	Construction & Maintnenace
2/2	All Trains	Anulled	Weather		422	Anulled	Construction & Maintnenace
2/3	601	Anulled	Weather		424	Anulled	Construction & Maintnenace
2/11	22	75	Pedestrian trespassing	5/15	401	Anulled	Construction & Maintnenace
	123	64	Ice on Catenary wires		422	Anulled	Construction & Maintnenace
2/12	6	Anulled	Weather		424	Anulled	Construction & Maintnenace
	7	Anulled	Weather	5/16	401	Anulled	Construction & Maintnenace
	14	Anulled	Weather		422	Anulled	Construction & Maintnenace
	101	Anulled	Weather		424	Anulled	Construction & Maintnenace
	102	Anulled	Weather	5/17	401	Anulled	Construction & Maintnenace
	104	Anulled	Weather	5/20	205	Anulled	Construction & Maintnenace
	106	Anulled	Weather	5/21	205	Anulled	Construction & Maintnenace
	107	Anulled	Weather	5/22	205	Anulled	Construction & Maintnenace
	108	Anulled	Weather	5/23	205	Anulled	Construction & Maintnenace
	110	Anulled	Weather	5/24	205	Anulled	Construction & Maintnenace
	112	Anulled	Weather	5/28	205	Anulled	Construction & Maintnenace
	114	Anulled	Weather	5/29	205	Anulled	Construction & Maintnenace
	203	Anulled	Weather	5/30	205	Anulled	Construction & Maintnenace
	205	Anulled	Weather	5/31	205	Anulled	Construction & Maintnenace
	207	Anulled	Weather		112	70	Vehicle trespassing
	214	Anulled	Weather	6/17	11	60	Vehicle trespassing
	216	Anulled	Weather	6/26	17	132	Broke down freight train
	218	Anulled	Weather		22	63	Broke down freight train
	403	Anulled	Weather		119	110	Broke down freight train
3/4	401	Anulled	Weather		422	115	Broke down freight train
3/5	401	Anulled	Weather	6/27	7	162	Mechanical problems
5/4	606	75	Delayed by Amtrak				

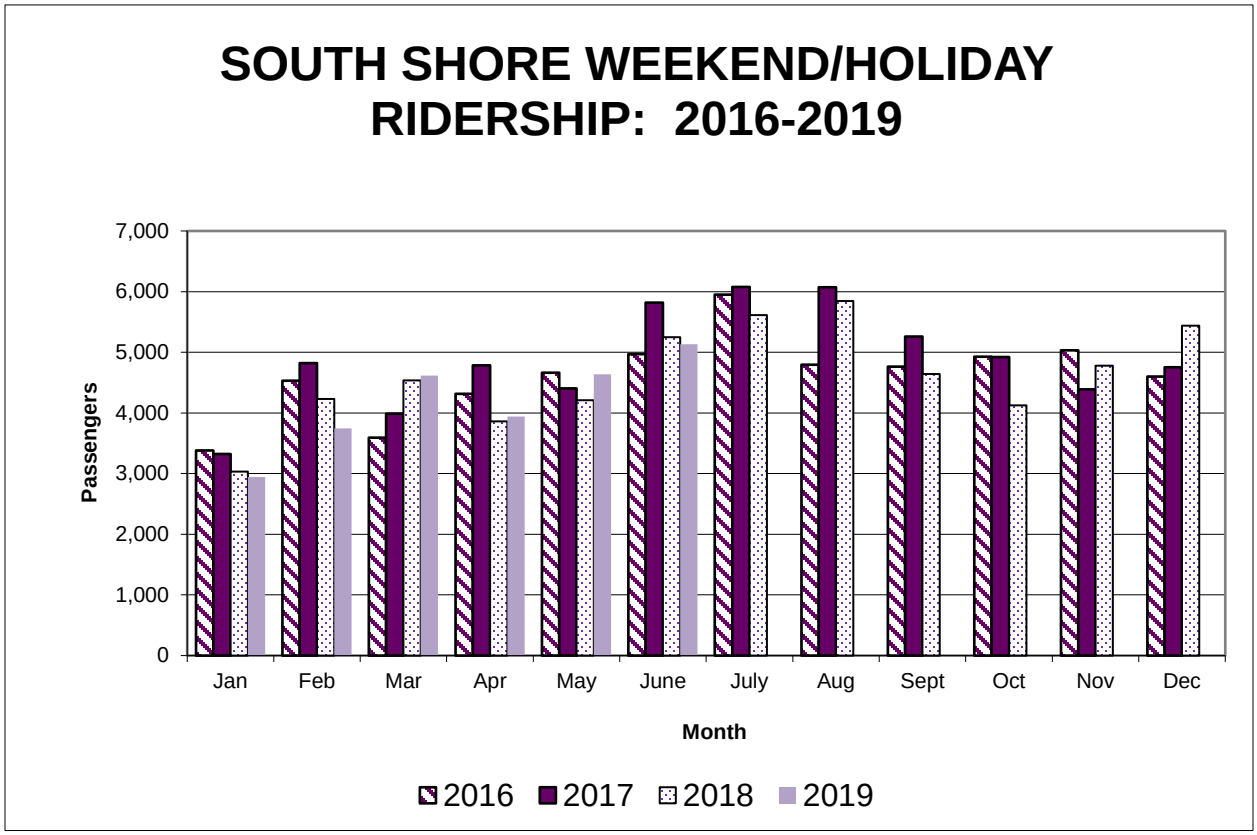
Ridership Report: June 2019

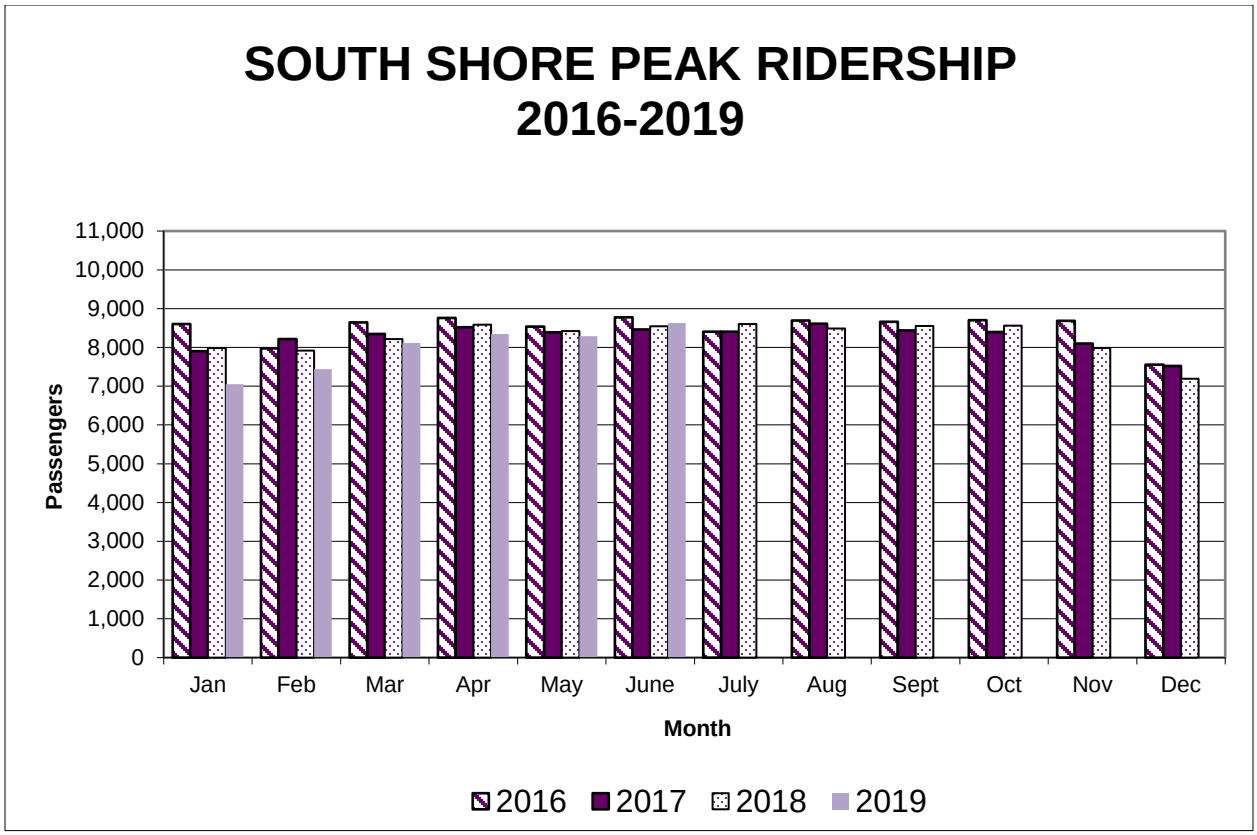
	2017 Passengers	Work Days	2018 Passengers	Work Days	2019 Passengers	Work Days	Change 18/19
Monthly Ridership							
January	243,280	21	251,990	22	226,385	22	-10.2%
February	256,285	20	242,120	20	222,250	20	-8.2%
March	286,216	23	283,789	22	272,150	21	-4.1%
April	278,878	20	279,888	21	277,549	22	-0.8%
May	291,326	22	288,137	22	282,752	22	-1.9%
June	315,133	22	299,731	21	293,325	20	-2.1%
Cumulative Comparison							
January	243,280	21	251,990	22	226,385	22	-10.2%
February	499,565	41	494,110	42	448,635	42	-9.2%
March	785,781	64	777,899	64	720,785	63	-7.3%
April	1,064,659	84	1,057,787	85	998,334	85	-5.6%
May	1,355,985	106	1,345,924	107	1,281,086	107	-4.8%
June	1,671,118	128	1,645,655	128	1,574,411	127	-4.3%
Average Weekday Ridership							
January	10,141		10,213		9,086		-11.0%
February	10,885		10,413		9,615		-7.7%
March	11,058		11,043		10,761		-2.6%
April	11,553		11,490		11,182		-2.7%
May	11,439		11,375		11,167		-1.8%
June	12,208		12,023		12,101		0.6%
Average Weekday Peak Period Ridership							
January	7,874		7,982		7,052		-11.7%
February	8,211		7,914		7,441		-6.0%
March	8,350		8,214		8,116		-1.2%
April	8,520		8,588		8,344		-2.8%
May	8,387		8,422		8,285		-1.6%
June	8,466		8,542		8,627		1.0%
Average Weekday Off-Peak Ridership							
January	2,097		2,231		2,034		-8.8%
February	2,674		2,499		2,174		-13.0%
March	2,708		2,829		2,645		-6.5%
April	3,033		2,902		2,839		-2.2%
May	3,053		2,953		2,881		-2.4%
June	3,743		3,481		3,473		-0.2%

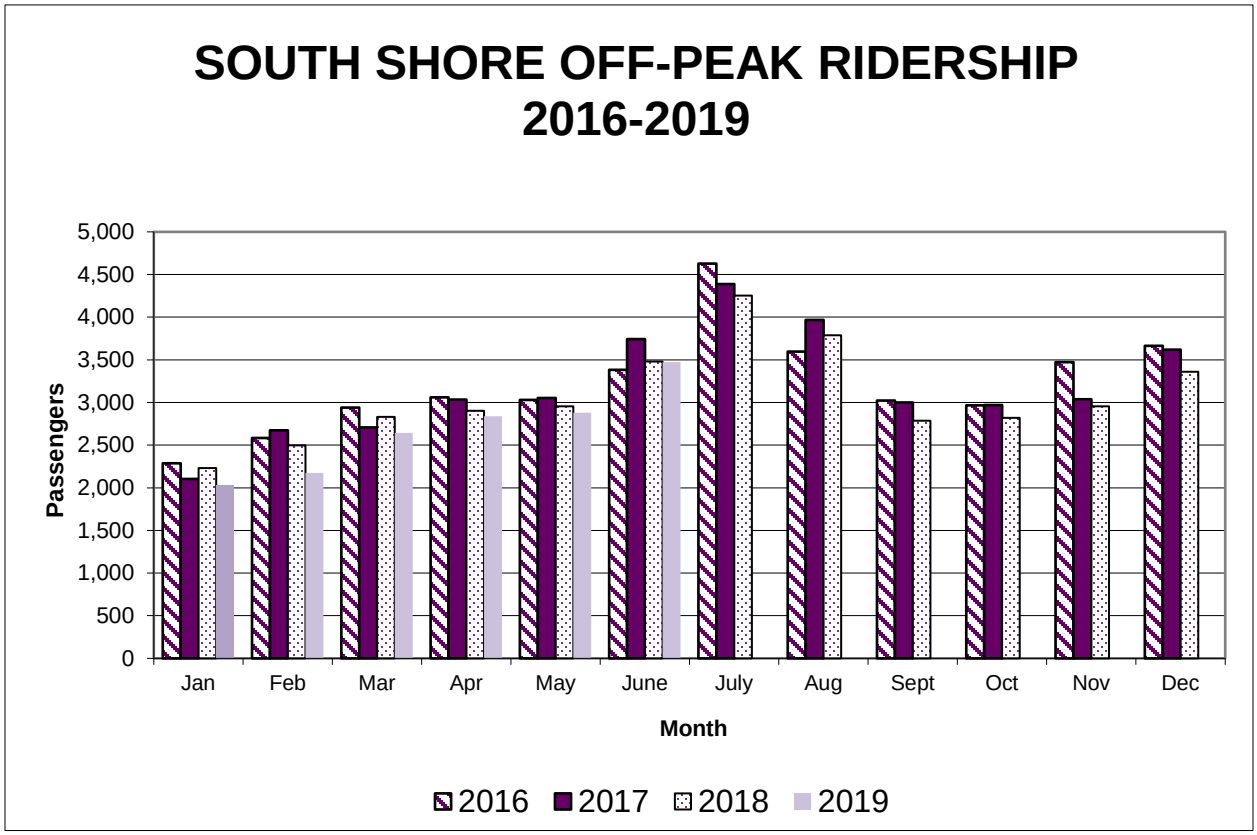
Ridership Report: June 2019

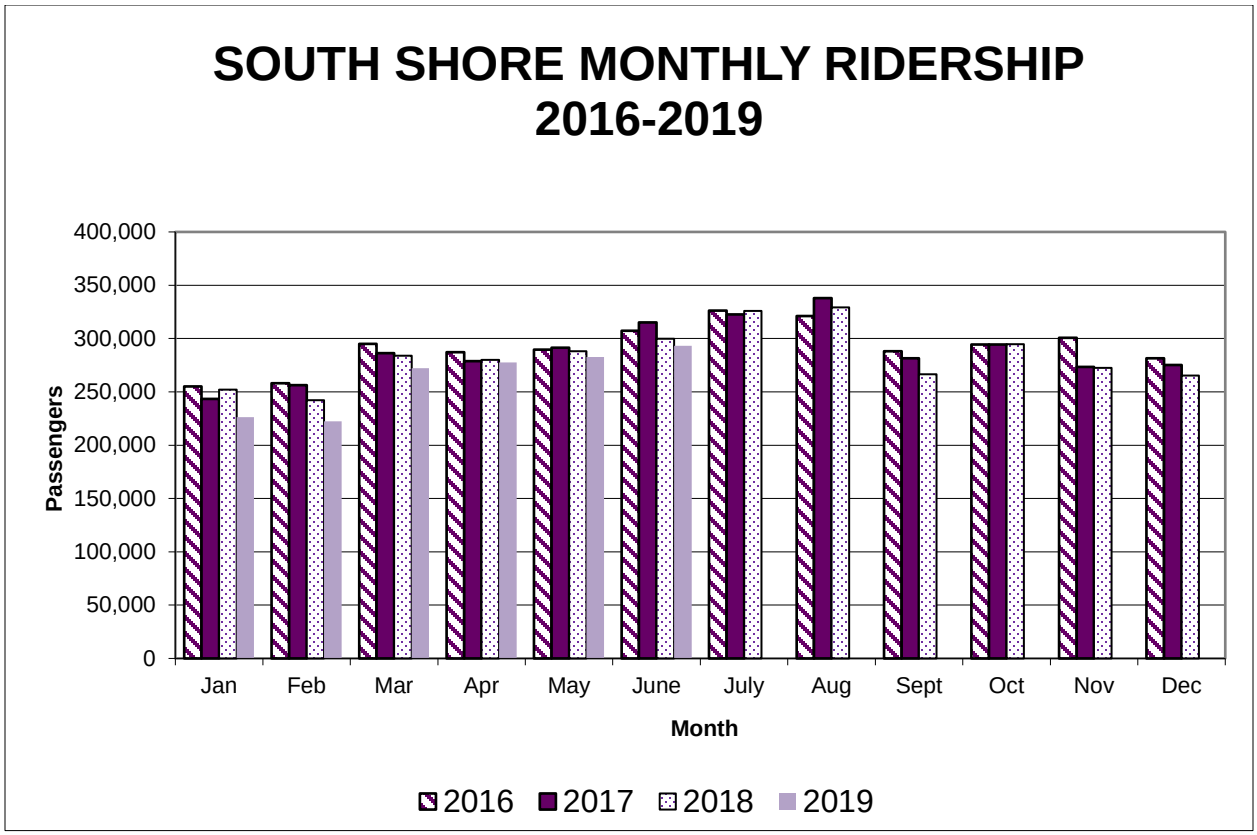
	2017 Passengers	Work Days	2018 Passengers	Work Days	2019 Passengers	Work Days	Change 19/18
Average Weekend/Holiday Ridership (per day)							
January	3,690		3,035		2,943		-3.0%
February	4,822		4,233		3,744		-11.6%
March	3,986		4,538		4,617		1.7%
April	4,783		4,288		3,943		-8.1%
May	4,406		4,210		4,121		-2.1%
June	5,819		5,249		5,132		-2.2%
Monthly South Bend Ridership							
January	14,626		15,027		14,125		-6.0%
February	16,499		16,778		12,881		-23.2%
March	18,235		21,230		20,397		-3.9%
April	23,040		20,509		20,180		-1.6%
May	20,085		19,452		19,127		-1.7%
June	22,143		20,965		20,088		-4.2%


SOUTH SHORE WEEKDAY RIDERSHIP
2016-2019
16,000
14,000
12,000
10,000
8,000
6,000
4,000
2,000
0
Passengers
Jan
Feb
Mar
Apr
May
June
July
Aug
Sept
Oct
Nov
Dec
Month
2016
2017
2018
2019


SOUTH SHORE WEEKEND/HOLIDAY
RIDERSHIP: 2016-2019
7,000
6,000
5,000
4,000
3,000
2,000
1,000
0
Passengers
Jan
Feb
Mar
Apr
May
June
July
Aug
Sept
Oct
Nov
Dec
Month
2016
2017
2018
2019


SOUTH SHORE PEAK RIDERSHIP
2016-2019
Passengers
11,000
10,000
9,000
8,000
7,000
6,000
5,000
4,000
3,000
2,000
1,000
0
Jan
Feb
Mar
Apr
May
June
July
Aug
Sept
Oct
Nov
Dec
Month
2016
2017
2018
2019


SOUTH SHORE OFF-PEAK RIDERSHIP
2016-2019
Passengers
5,000
4,500
4,000
3,500
3,000
2,500
2,000
1,500
1,000
500
0
Jan
Feb
Mar
Apr
May
June
July
Aug
Sept
Oct
Nov
Dec
Month
2016
2017
2018
2019


SOUTH SHORE MONTHLY RIDERSHIP
2016-2019
400,000
350,000
300,000
250,000
200,000
150,000
100,000
50,000
0
Passengers
Jan
Feb
Mar
Apr
May
June
July
Aug
Sept
Oct
Nov
Dec
Month
2016
2017
2018
2019

Percent on Time: June, 2019

Peak

Train	Days Late	% on Time
102	1	95.0%
104	***2***	***90.0%***
6	***3***	***85.0%***
106	0	100.0%
108	0	100.0%
110	0	100.0%
112	0	100.0%
114	1	95.0%
214	1	95.0%
11	***7***	***65.0%***
111	1	95.0%
113	1	95.0%
115	0	100.0%
17	***4***	***80.0%***
117	***5***	***75.0%***
217	0	100.0%
119	***4***	***80.0%***
Total	30	91.2%
Westbound	8	95.6%
Eastbound	22	86.3%

Trains on time less than 95% peak and 85% off peak.

Off-Peak

Train	Days Late	% on Time
14	***6***	***70.0%***
216	***6***	***70.0%***
116	***8***	***60.0%***
218	2	90.0%
18	***14***	***30.0%***
118	***5***	***75.0%***
220	3	85.0%
20	3	85.0%
222	0	100.0%
420	1	93.8%
22	***10***	***50.0%***
424	1	93.8%
401	2	86.7%
203	2	90.0%
403	0	100.0%
205	***0***	***0.0%***
207	0	100.0%
7	***6***	***70.0%***
107	***13***	***35.0%***
9	***13***	***35.0%***
109	***15***	***25.0%***
209	2	90.0%
19	***7***	***65.0%***
121	3	85.0%
123	***9***	***55.0%***
101	1	95.0%
Total	132	72.9%
Westbound	59	74.6%
Eastbound	73	71.4%

Weekend/Holiday

Train	Days Late	% on Time
600	1	90.0%
502	2	80.0%
504	6	40.0%
606	6	40.0%
506	3	70.0%
608	5	50.0%
508	2	80.0%
610	1	90.0%
510	5	50.0%
710	Deadhead move	
503	7	30.0%
603	0	100.0%
605	6	40.0%
505	2	80.0%
507	4	60.0%
509	7	30.0%
511	2	80.0%
613	0	100.0%
601	0	100.0%
701	0	100.0%
703	0	100.0%
Total	59	70.5%
Westbound	31	65.6%
Eastbound	28	74.5%

Reason for Delay: June

Reasons (weekday)		
AMT	7	4.3%
CAR	10	6.2%
CAT	0	0.0%
DBS	2	1.2%
DMW	13	8.0%
DSR	1	0.6%
DSS	1	0.6%
FRR	4	2.5%
FTI	9	5.6%
HLD	2	1.2%
LMU	2	1.2%
MET	35	21.6%
OET	1	0.6%
OPR	22	13.6%
OTH	13	8.0%
PAS	7	4.3%
POL	1	0.6%
PTI	24	14.8%
SUB	0	0.0%
SVS	3	1.9%
TOD	0	0.0%
TRK	2	1.2%
TRS	1	0.6%
UTL	0	0.0%
VAN	2	1.2%
WTR	0	0.0%
TOTAL	162	100.0%

Reasons (weekend)		
AMT	5	8.5%
CAR	0	0.0%
CAT	0	0.0%
DBS	0	0.0%
DMW	1	1.7%
DSR	4	6.8%
DSS	1	1.7%
FRR	0	0.0%
FTI	3	5.1%
HLD	0	0.0%
LMU	2	3.4%
MET	7	11.9%
OET	1	1.7%
OPR	8	13.6%
OTH	2	3.4%
PAS	12	20.3%
POL	1	1.7%
PTI	7	11.9%
SUB	0	0.0%
SVS	2	3.4%
TOD	0	0.0%
TRK	2	3.4%
TRS	0	0.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	1	1.7%
TOTAL	59	100.0%

AMT - Amtrak Delay
CAR - Car or equipment failure of malfunction
CAT - Catenary problems or power outage
DBS - Delays due to busing
DMW - M of W work - holding for defect repair or M of W forces to clear
DSR - Speed restriction - all speed restrictions not listed in timetable.
DSS - Reduced speed due to restrictive signal.
FRR - Freight train interference from crossing road
FTI - Freight train interference on NICTD owned track
HLD - Station delays related to passengers requiring special assistance
LMU - Late make up - includes delays from late turn of equipment.
MET - Metra delays - including switch problems and held for late METRA trains
NIPSCO - Delays caused by power utility disruption
OET - Operational Efficiency Testing
OPR - Operational Delay
OTH - Other delays
PAS - Passenger boarding
POL - Police related delays - except road crossing or trespasser accidents
PTI - Passenger train interference
SUB - Substation
SVS - Servicing - includes adding or subtracting equipment to or from consist
TOD - Train order delay - not associated with train meets
TRK - Track/wayside malfunction
TRS - Trespasser incidents including road crossing accidents
UTL - utility power outage
VAN - Vandalism
WTR - Delays related to incliment weather

NICTD follows the industry standard of defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

Cumulative Percent on Time Thru June, 2019

Peak

Train	Days Late	% on Time
102	4	96.7%
104	6	95.1%
6	***9***	***92.7%***
106	1	99.2%
108	4	96.7%
110	3	97.6%
112	5	95.9%
114	***8***	***93.5%***
214	6	95.1%
11	***31***	***75.0%***
111	6	95.2%
113	4	96.8%
115	***7***	***94.4%***
17	***11***	***91.1%***
117	***39***	***68.5%***
217	***7***	***94.4%***
119	***27***	***78.2%***
Total	178	91.5%
Westbound	46	95.8%
Eastbound	132	86.7%

Trains on time less than 95% peak and 85% off peak.

Off-Peak

Train	Days Late	% on Time
14	***22***	***82.1%***
216	10	91.9%
116	***49***	***60.5%***
216	3	97.6%
18	***61***	***50.8%***
118	14	88.7%
218	***22***	***82.3%***
20	***33***	***73.4%***
220	5	96.0%
420	2	98.2%
22	***47***	***62.1%***
422	2	98.1%
401	7	93.2%
203	5	95.9%
403	4	96.7%
205	1	98.9%
207	8	93.5%
7	***34***	***72.4%***
107	***93***	***24.4%***
9	***62***	***50.0%***
109	***68***	***45.2%***
209	***20***	***83.9%***
19	***29***	***76.6%***
121	18	85.5%
123	17	86.3%
101	7	94.4%
Total	643	79.5%
Westbound	270	81.4%
Eastbound	373	77.8%

Weekend/Holiday

Train	Days Late	% on Time
600	7	86.8%
502	9	83.0%
504	23	56.6%
606	21	60.4%
506	11	79.2%
608	20	62.3%
508	11	79.2%
610	6	88.7%
510	18	66.0%
710	Deadhead move	
503	25	52.8%
603	1	98.1%
605	20	62.3%
505	7	86.8%
507	31	41.5%
509	29	45.3%
511	16	69.8%
613	2	96.2%
601	5	90.4%
701	0	100.0%
703	3	94.3%
Total	265	74.9%
Westbound	126	73.6%
Eastbound	139	76.0%

Cumulative Reasons for Delays Thru June, 2019

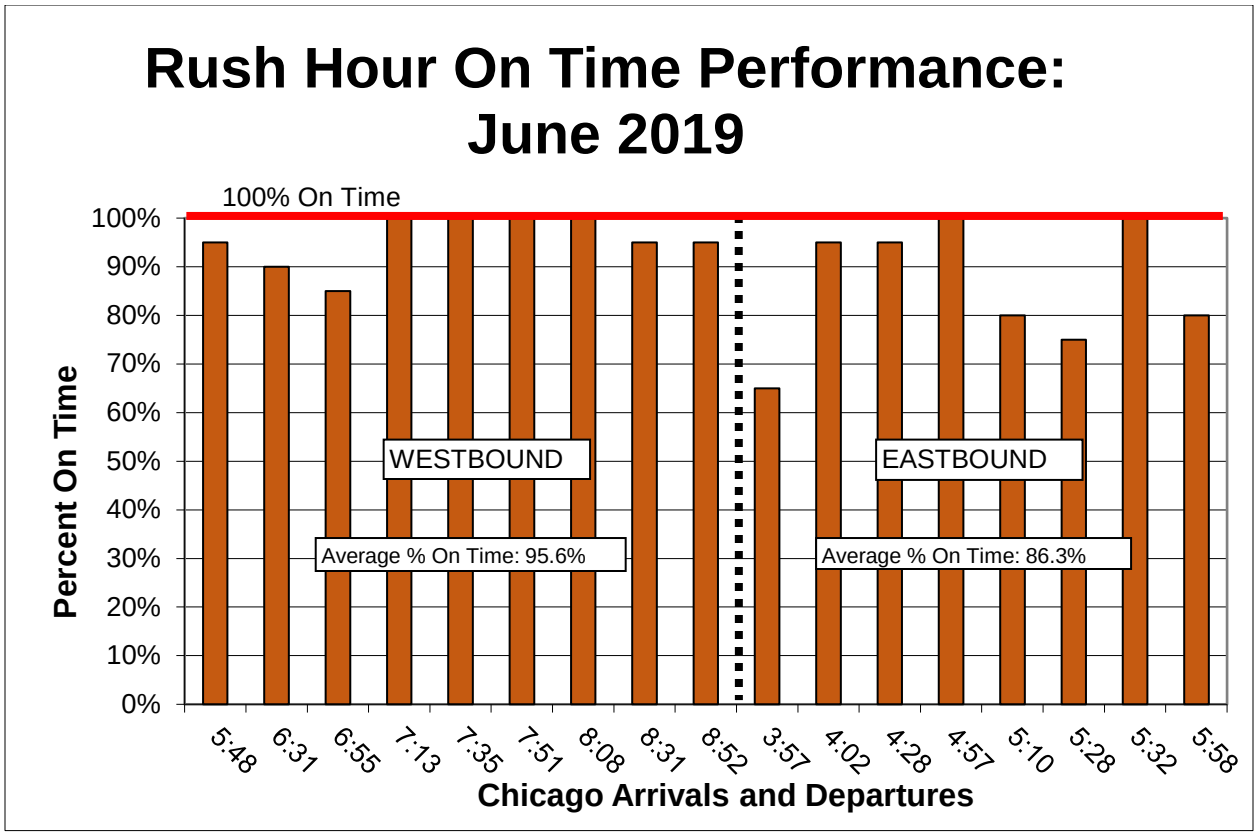
Reasons (weekday)		
AMT	13	1.6%
CAR	36	4.4%
CAT	0	0.0%
DBS	7	0.9%
DMW	65	7.9%
DSR	35	4.3%
DSS	13	1.6%
FRR	21	2.6%
FTI	29	3.5%
HLD	9	1.1%
LMU	10	1.2%
MET	176	21.5%
OET	4	0.5%
OPR	147	17.9%
OTH	37	4.5%
PAS	39	4.8%
POL	3	0.4%
PTI	95	11.6%
SUB	0	0.0%
SVS	17	2.1%
TOD	11	1.3%
TRK	17	2.1%
TRS	9	1.1%
UTL	1	0.1%
VAN	2	0.2%
WTR	23	2.8%
TOTAL	819	100.0%

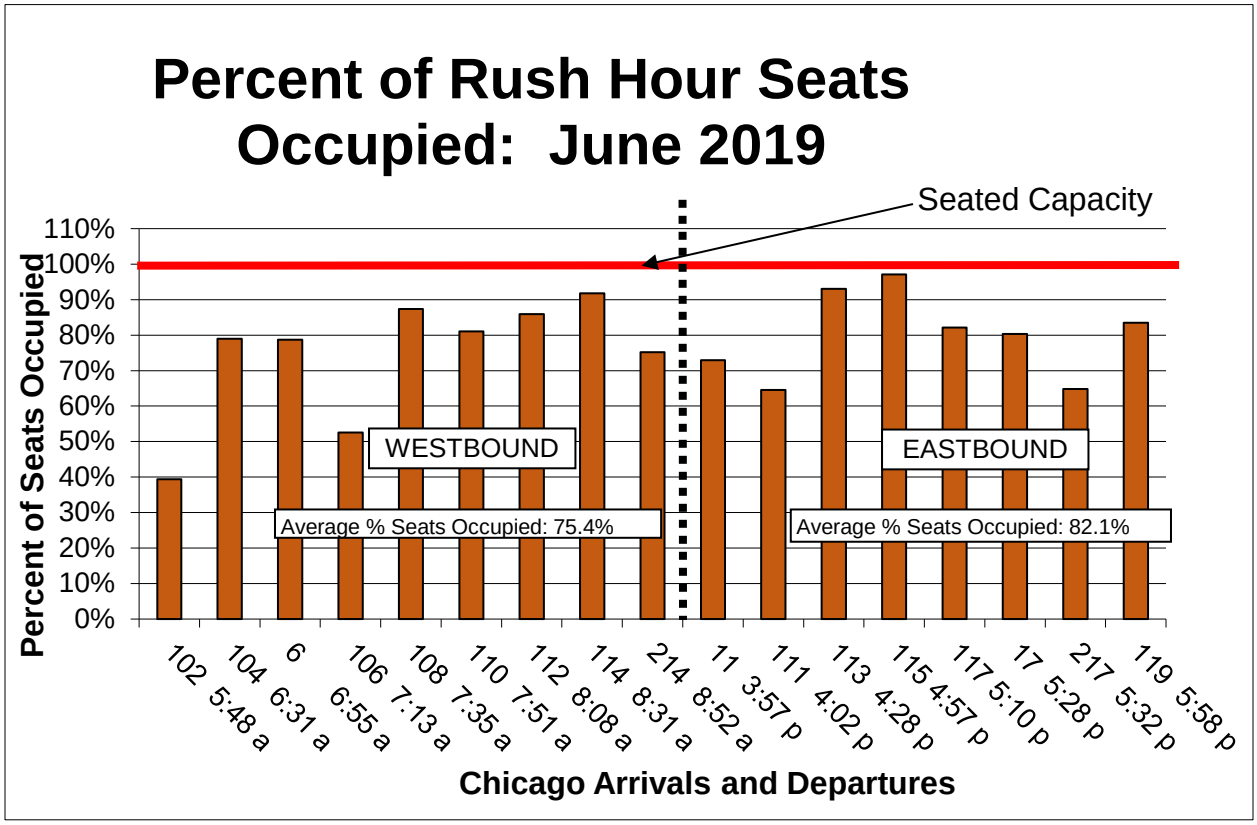
Reasons (weekend)		
AMT	9	3.4%
CAR	22	8.3%
CAT	6	2.3%
DBS	2	0.8%
DMW	5	1.9%
DSR	11	4.2%
DSS	7	2.6%
FRR	1	0.4%
FTI	11	4.2%
HLD	5	1.9%
LMU	6	2.3%
MET	49	18.5%
OET	1	0.4%
OPR	10	3.8%
OTH	9	3.4%
PAS	42	15.8%
POL	2	0.8%
PTI	24	9.1%
SUB	0	0.0%
SVS	23	8.7%
TOD	1	0.4%
TRK	10	3.8%
TRS	1	0.4%
UTL	0	0.0%
VAN	0	0.0%
WTR	8	3.0%
TOTAL	265	100.0%

Total		
AMT	22	2.0%
CAR	58	5.4%
CAT	6	0.6%
DBS	9	0.8%
DMW	70	6.5%
DSR	46	4.2%
DSS	20	1.8%
FRR	22	2.0%
FTI	40	3.7%
HLD	14	1.3%
LMU	16	1.5%
MET	225	20.8%
OET	5	0.5%
OPR	157	14.5%
OTH	46	4.2%
PAS	81	7.5%
POL	5	0.5%
PTI	119	11.0%
SUB	0	0.0%
SVS	40	3.7%
TOD	12	1.1%
TRK	27	2.5%
TRS	10	0.9%
UTL	1	0.1%
VAN	2	0.2%
WTR	31	2.9%
TOTAL	1084	100.0%

AMT - Amtrak Delay
CAR - Car or equipment failure of malfunction
CAT - Catenary problems or power outage
DBS - Delays due to busing
DMW - M of W work - holding for defect repair or M of W forces to clear
DSR - Speed restriction - all speed restrictions not listed in timetable.
DSS - Reduced speed due to restrictive signal.
FRR - Freight train interference from crossing road
FTI - Freight train interference on NICTD owned track
HLD - Station delays related to passengers requiring special assistance
LMU - Late make up - includes delays from late turn of equipment.
MET - Metra delays - including switch problems and held for late METRA trains
NIPSCO - Delays caused by power utility disruption
OET - Operational Efficiency Testing
OPR - Operational Delay
OTH - Other delays
PAS - Passenger boarding
POL - Police related delays - except road crossing or trespasser accidents
PTI - Passenger train interference
SUB - Substation
SVS - Servicing - includes adding or subtracting equipment to or from consist
TOD - Train order delay - not associated with train meets
TRK - Track/wayside malfunction
TRS - Trespasser incidents including road crossing accidents
UTL - utility power outage
VAN - Vandalism
WTR - Delays related to incliment weather

NICTD follows the industry standard of defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.


Rush Hour On Time Performance: June 2019
100% On Time
Percent On Time
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
WESTBOUND
Average % On Time: 95.6%
EASTBOUND
Average % On Time: 86.3%
5:48
6:31
6:55
7:13
7:35
7:51
8:08
8:31
8:52
3:57
4:02
4:28
4:57
5:10
5:28
5:32
5:58
Chicago Arrivals and Departures


Percent of Rush Hour Seats Occupied: June 2019
Seated Capacity
Percent of Seats Occupied
110%
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
WESTBOUND
Average % Seats Occupied: 75.4%
EASTBOUND
Average % Seats Occupied: 82.1%
102 5:48 a
104 6:31 a
6 6:55 a
106 7:13 a
108 7:35 a
110 7:51 a
112 8:08 a
114 8:31 a
214 8:52 a
11 3:57 p
111 4:02 p
113 4:28 p
115 4:57 p
117 5:10 p
17 5:28 p
217 5:32 p
119 5:58 p
Chicago Arrivals and Departures

Rush Hour* Train Delays - June 2019 (minutes late)

		Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Days	Days	%
Train	**Arrive**	**3**	**4**	**5**	**6**	**7**	**10**	**11**	**12**	**13**	**14**	**17**	**18**	**19**	**20**	**21**	**24**	**25**	**26**	**27**	**28**	**Late**	**Ran**	**On Time**
102	5:48a								**40**													**1**	**20**	0.95
104	6:31													**10**			**10**					**2**	**20**	0.9
6	6:55													**9**		**13**	**7**					**3**	**20**	0.85
106	7:13																					**0**	**20**	1
108	7:35																					**0**	**20**	1
110	7:51																					**0**	**20**	1
112	8:08																					**0**	**20**	1
114	8:31														**15**							**1**	**20**	0.95
214	8:52	**7**																				**1**	**20**	0.95
14	10:28		**12**					**7**		**9**	**24**			**9**							**50**	**6**	**20**	0.7
Train	**Depart**																							
11	3:57		**10**							**12**		**60**				**6**			**8**	**6**	**8**	**7**	**20**	0.65
111	4:02				**12**																	**1**	**20**	0.95
113	4:28							**9**														**1**	**20**	0.95
115	4:57																					**0**	**20**	1
117	5:10			**12**								**6**					**6**			**11**	**6**	**5**	**20**	0.75
17	5:28		**15**	**7**														**19**	**132**			**4**	**20**	0.8
217	5:32																					**0**	**20**	1
119	5:58					**9**				**10**		**15**							**110**			**4**	**20**	0.8
19	7:10											**25**		**9**		**10**	**25**	**7**	**46**	**15**		**7**	**20**	0.65
High temp		70	79	79	79	81	68	78	74	62	76	69	78	80	96	75	76	84	87	85	87			
Low temp		45	54	62	56	59	51	50	57	48	46	60	58	61	54	48	63	61	64	63	67			

* Includes off-peak Trains 14 and 19 for comparative purposes

Temperatures from South Bend

On time

A = Annulled

MONTHLY SUMMARY OF RUSH HOUR ON TIME PERFORMANCE

	January			February			March			April			May			June		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	14	180	92.2%	12	162	92.6%	2	189	98.9%	2	198	99.0%	8	198	96.0%	8	180	95.6%
EB Rush	23	160	85.6%	25	152	83.6%	17	168	89.9%	24	176	86.4%	19	176	89.2%	22	160	86.3%
Total Rush	37	340	89.1%	37	314	88.2%	19	357	94.7%	26	374	93.0%	27	374	92.8%	30	340	91.2%

Cumulative

Arrive	Train #	Days Late	Days Ran	% On Time
5:48a	**102**	4	123	96.7%
6:31	**104**	6	123	95.1%
6:55	**6**	9	123	92.7%
7:13	**106**	1	123	99.2%
7:35	**108**	4	123	96.7%
7:51	**110**	3	123	97.6%
8:08	**112**	5	123	95.9%
8:31	**114**	8	123	93.5%
8:52	**214**	6	123	95.1%
10:28	**14**	21	123	82.9%
Depart				
3:57	**11**	31	124	75.0%
4:02p	**111**	6	124	95.2%
4:28	**113**	4	124	96.8%
4:57	**115**	7	124	94.4%
5:10	**117**	39	124	68.5%
5:28	**17**	9	124	92.7%
5:32	**217**	7	124	94.4%
5:58	**119**	27	124	78.2%
7:15	**19**	29	124	76.6%

Year-to-date cumulative

	#Late	#Ran	%On time
WB Rush	46	1107	95.8%
EB Rush	130	992	86.9%
Total Rush	176	2,099	91.6%

Cumulative Rush Hour Thru June

	TOTAL			PERCENTAGE		
Range	am	pm	total	am	pm	total
6-10	19	78	97	1.7%	7.9%	4.62%
11-15	11	28	39	1.0%	2.8%	1.86%
16-20	5	7	12	0.5%	0.7%	0.57%
21-30	6	10	16	0.5%	1.0%	0.76%
31-59	4	6	10	0.4%	0.6%	0.48%
60+	1	3	4	0.1%	0.3%	0.19%
Annulled	36	24	60			
Total Late	46	132	178	4.2%	13.3%	8.48%
On time	1,061	860	1,921	95.8%	86.7%	91.52%
Total ran	1,107	992	2,099			

Grand Total All Trains Thru June 2019

	Peak					
Range	WB	EB	Off	Wkend	Total	%
6-10	19	78	260	111	468	7.4%
11-15	11	28	183	69	291	4.6%
16-20	5	7	89	37	138	2.2%
21-30	6	10	62	24	102	1.6%
31-59	4	6	41	17	68	1.1%
60+	1	3	6	7	17	0.3%
Annulled	36	24	169	26	255	
Total	46	132	641	265	1,084	17.0%
On Time	1,061	860	2,564	789	5,274	83.0%
Total ran	1,107	992	3,205	1,054	6,358	
%On Time	95.8%	86.7%	80.0%	74.9%	83.0%	

June Rush Hour

	TOTAL			PERCENTAGE		
Range	am	pm	total	am	pm	total
6-10	5	12	17	2.8%	7.5%	5.0%
11-15	2	6	8	1.1%	3.8%	2.4%
16-20	0	1	1	0.0%	0.6%	0.3%
21-30	0	0	0	0.0%	0.0%	0.0%
31-59	1	0	1	0.6%	0.0%	0.3%
60+	0	3	3	0.0%	1.9%	0.9%
Annulled	0	0	0			
Total Late	8	22	30	4.4%	13.8%	8.8%
On time	172	138	310	95.6%	86.3%	91.2%
Total ran	180	160	340			