

MONTHLY RIDERSHIP AND PERFORMANCE REPORT

June 2021



NICTD

JUNE, 2021 MONTHLY PERFORMANCE REPORT

Ridership

Ridership for the month of June has increased 169.4% compared to 2020 but is down 70.4% compared to 2019. This year 86,875 passengers traveled on the South Shore Line (SSL) while June of 2020 recorded a total of 32,249 passenger trips and June of 2019 recorded a total of 293,325 passenger trips. As the SSL continues to build ridership 2019 ridership is used as a benchmark in tracking the return of ridership.

Weekday Travel

Average weekday travel was up 155.1% compared to 2020 ridership but was down 73.8% from 2019 ridership. Average weekday ridership in June was 3,175 in 2021, 1,245 in 2020, and 12,101 in 2019. The average peak travel was down 78.8% in 2021 compared to 2019 while off-peak was down 61.2% compared to 2019.

Weekend

Average weekend ridership increased by 141.3% compared to 2020 ridership but was down 58.5% from 2019 ridership. Average weekend day ridership in June was 2,128 in 2021, 882 in 2020, and 5,132 in 2019.

Analysis over last 12 months:

Ridership Over Last 12 Months: July through June							
	2017/18	2018/19	% Change	2019/20	% Change	2020/21	% Change
Total	3,430,500	3,328,952	-2.96%	2,408,083	-27.66%	650,767	-72.98%
Weekday	2,900,646	2,822,073	-2.71%	2,052,549	-27.27%	527,468	-74.30%
Peak	2,099,759	2,059,464	-1.92%	1,493,221	-27.49%	321,493	-78.47%
Off Peak	800,887	762,609	-4.78%	559,328	-26.66%	205,975	-63.17%
Weekend	529,854	506,879	-4.34%	355,534	-29.86%	123,299	-65.32%
South Bend	260,127	239,498	-7.93%	177,594	-25.85%	83,481	-52.99%

Revenue

The number of tickets sold in June is down 23.9% for June of 2021 compared to 2020. Ticket revenue is down 51.1% for 2021 compared to 2020. Sales from digital sources represents 65.2% of ticket sales and 71.1% of revenue in 2020.

Total Ticket Sales: June						
Method of Sale	Tickets			Revenue		
	2020	2021	% Change	2020	2021	% Change
Ticket Agent	33,408	23,367	-30.1%	1,092,080	342,772	-68.6%
Vending Machine	81,182	52,510	-35.3%	1,637,850	690,793	-57.8%
Conductor	54,652	48,867	-10.6%	414,337	356,770	-13.9%
Mobile App	103,249	82,736	-19.9%	1,912,562	1,030,752	-46.1%
Total	272,491	207,480	-23.9%	5,056,830	2,421,087	-52.1%

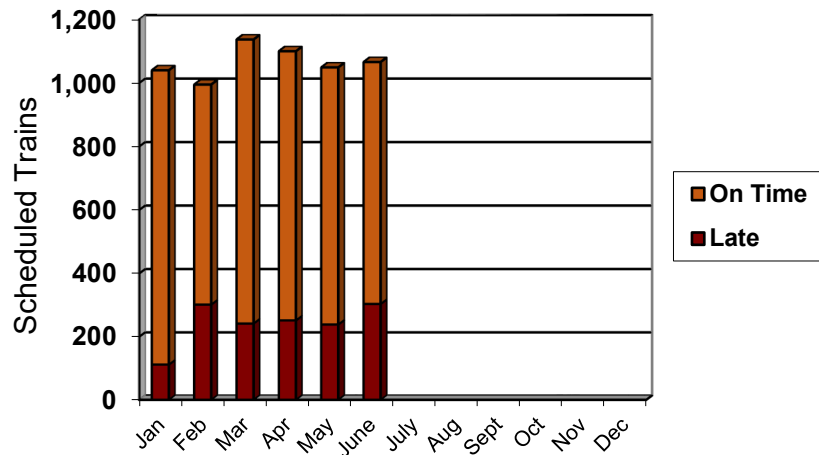
On Time Performance

Rush hour – Overall, 81.0% of A.M. and P.M. rush hour trains were on time in June 2021, compared to 84.9% in June of 2020. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 89.8% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 84.8% of westbound morning rush hour service was on time compared to 95.2% in June 2020; while eastbound rush hour trains reported an on time performance of 76.7% compared to 73.5% in June 2020. A total of 30 out of 197 westbound rush hour trains were delayed in June. Of those 30, nine experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 41 out of 176 trains delayed in June. Of those 41, 14 experienced delays greater than 15 minutes.¹

RANGE OF RUSH HOUR DELAYS (in minutes)				
June				
Range	a.m.	p.m.	Total	Percent
6-10	16	17	33	8.8%
11-15	5	10	15	4.0%
16-20	1	3	4	1.1%
21-30	5	6	11	2.9%
31-59	2	5	7	1.9%
60+	1	0	1	0.3%
Annulled	0	0	0	
On Time	167	135	302	
Total Ran	197	176	373	

¹ Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

Overall – The SSL scheduled 1,160 trains in June and experienced 304 delays in excess of 5 minutes (ranging from 6-93 minutes) with a median delay of 12 minutes. June of 2021 experienced 40 annulled trains. In June 2020 the South Shore Line scheduled 1011 trains with 216 delays in excess of 5 minutes (ranging from 6-122 minutes) with a median delay of 12 minutes. June of 2020 experienced 80 annulled trains.



Cumulative On Time Comparison		
Thru June	2020	2021
Weekday	84.6%	77.6%
Peak	91.5%	80.8%
Off-peak	80.0%	75.4%
Weekend	74.8%	75.7%
Overall	83.0%	77.3%

Delays caused by railroad maintenance. Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
1/19	121	68	Police related activity.	3/26	203	Annulled	Track maintenance delay.
2/4	119	134	Ice on catenary wires.	3/30	203	Annulled	Track maintenance delay.
2/5	106	67	Equipment issues	3/31	203	Annulled	Track maintenance delay.
2/6	502	82	Equipment issues	4/1	203	Annulled	Track maintenance delay.
	504	60	Delayed by prior train.	4/2	203	Annulled	Track maintenance delay.
2/7	511	115	Catenary issues.	4/4	600	72	Delays on Metra
	600	65	Weather delay.	4/6	203	Annulled	Track maintenance delay.
	701	Annulled	Weather cancelation	4/7	203	Annulled	Track maintenance delay.
	703	Annulled	Weather cancelation	4/8	203	Annulled	Track maintenance delay.
2/8	14	85	Equipment issues	4/9	203	Annulled	Track maintenance delay.
	107	74	Equipment issues	4/16	109	122	Pedestrian on track.
	114	79	Equipment issues	4/20	7	64	Track maintenance delay.
	401	Annulled	Weather cancelation		18	66	Track maintenance delay.
	422	Annulled	Weather cancelation	5/10	422	Annulled	Track upgrade/replacement.
2/9	102	Annulled	Equipment issues		424	Annulled	Track upgrade/replacement.
	203	Annulled	Equipment issues	5/11	401	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
2/14	701	Annulled	Weather cancelation	5/12	401	Annulled	Track upgrade/replacement.
	703	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
2/15	19	92	Vehicle stuck on track		424	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation	5/13	401	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
2/16	401	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation	5/14	401	Annulled	Track upgrade/replacement.
2/17	116	60	Vehicle stuck on track		422	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
2/25	6	61	Equipment issues	5/15	701	Annulled	Track upgrade/replacement.
	14	155	Delayed by prior train.		703	Annulled	Track upgrade/replacement.
2/25	106	Annulled	Equipment issues	5/16	701	Annulled	Track upgrade/replacement.
	108	91	Delayed by prior train.		703	Annulled	Track upgrade/replacement.
	110	Annulled	Equipment issues	5/17	401	Annulled	Track upgrade/replacement.
	112	117	Delayed by prior train.		422	Annulled	Track upgrade/replacement.
	114	90	Delayed by prior train.		424	Annulled	Track upgrade/replacement.
	207	Annulled	Annulled due to prior train.	5/18	401	Annulled	Track upgrade/replacement.
3/2	116	Annulled	Train mechanical issues		422	Annulled	Track upgrade/replacement.
3/4	114	Annulled	Police Activity		424	Annulled	Track upgrade/replacement.
3/16	203	Annulled	Track maintenance delay.	5/19	401	Annulled	Track upgrade/replacement.
3/17	203	Annulled	Track maintenance delay.		422	Annulled	Track upgrade/replacement.
3/18	203	Annulled	Track maintenance delay.		424	Annulled	Track upgrade/replacement.
3/19	203	Annulled	Track maintenance delay.	5/20	401	Annulled	Track upgrade/replacement.
3/19	424	129	Car blocking tracks		422	Annulled	Track upgrade/replacement.
3/23	203	Annulled	Track maintenance delay.		424	Annulled	Track upgrade/replacement.
3/24	203	Annulled	Track maintenance delay.	5/21	401	Annulled	Track upgrade/replacement.
3/25	203	Annulled	Track maintenance delay.				

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
6/2	203	Anulled	Utility relocation work	6/18	422	Anulled	Track maintenance delay.
6/3	203	Anulled	Utility relocation work		424	Anulled	Track maintenance delay.
6/4	9	93	Track work	6/19	503	60	Equipment malfunction
	18	76	Track work		701	Anulled	Track maintenance delay.
	203	Anulled	Utility relocation work		703	Anulled	Track maintenance delay.
6/6	505	79	Equipment malfunction	6/20	703	Anulled	Track maintenance delay.
	508	63	Delayed by prior train		701	Anulled	Track maintenance delay.
6/7	203	Anulled	Utility relocation work	6/21	101	65	Downed tree on Metra tracks.
6/8	203	Anulled	Utility relocation work		401	Anulled	Track maintenance delay.
6/9	203	Anulled	Utility relocation work		422	Anulled	Track maintenance delay.
6/10	203	Anulled	Utility relocation work		424	Anulled	Track maintenance delay.
6/11	203	Anulled	Utility relocation work	6/22	106	86	PTC operational issues.
6/14	422	Anulled	Track maintenance delay.		401	Anulled	Track maintenance delay.
	424	Anulled	Track maintenance delay.		422	Anulled	Track maintenance delay.
6/15	401	Anulled	Track maintenance delay.		424	Anulled	Track maintenance delay.
	422	Anulled	Track maintenance delay.	6/23	401	Anulled	Track maintenance delay.
	424	Anulled	Track maintenance delay.		422	Anulled	Track maintenance delay.
6/16	401	Anulled	Track maintenance delay.		424	Anulled	Track maintenance delay.
	422	Anulled	Track maintenance delay.	6/24	401	Anulled	Track maintenance delay.
	424	Anulled	Track maintenance delay.		422	Anulled	Track maintenance delay.
6/17	401	Anulled	Track maintenance delay.		424	Anulled	Track maintenance delay.
	422	Anulled	Track maintenance delay.	6/25	401	Anulled	Track maintenance delay.
	424	Anulled	Track maintenance delay.	6/29	6	Anulled	Operational issues.
6/18	401	Anulled	Track maintenance delay.				

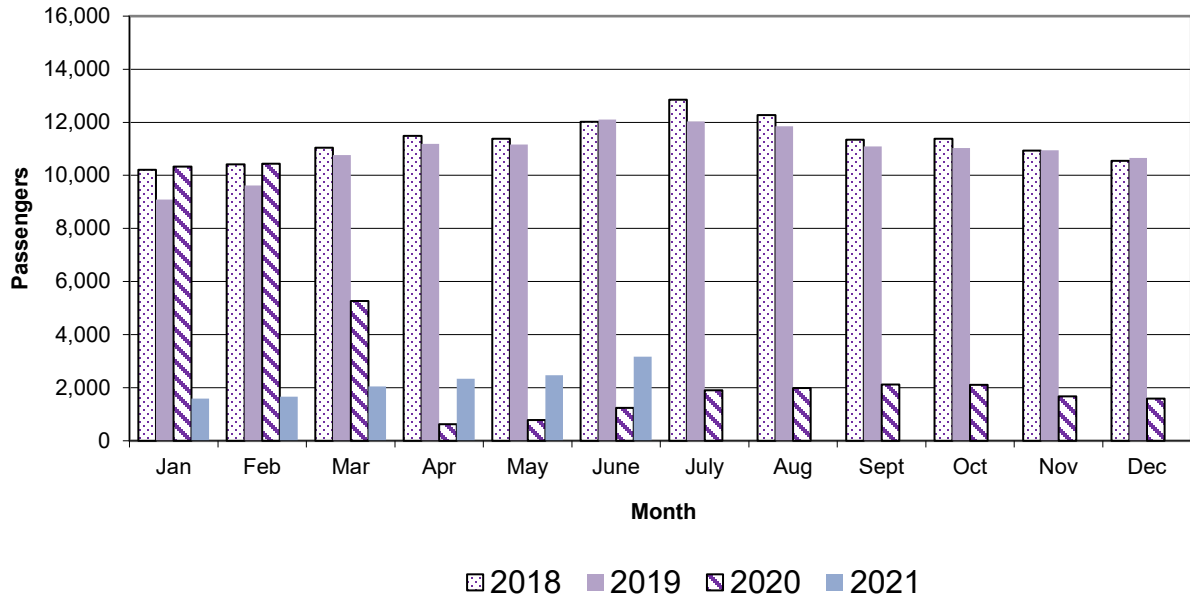
Ridership Report

	2019	Work	2020	Work	2021	Work	Change 20/21
	Passengers	Days	Passengers	Days	Passengers	Days	
Monthly Ridership							
January	226,385	22	254,857	22	38,742	20	-84.8%
February	222,250	20	246,095	20	39,497	20	-84.0%
March	272,150	21	130,362	22	57,583	23	-55.8%
April	277,549	22	15,714	22	63,138	22	301.8%
May	282,752	22	19,614	20	68,810	20	250.8%
June	293,325	20	32,249	20	86,875	22	169.4%
Cumulative Comparison							
January	226,385	22	254,857	22	38,742	20	-84.8%
February	448,635	42	500,952	42	78,239	40	-84.4%
March	720,785	63	631,314	64	135,822	63	-78.5%
April	998,334	85	647,028	86	198,960	85	-69.3%
May	1,281,086	107	666,642	106	267,770	105	-59.8%
June	1,574,411	127	698,891	126	354,645	127	-49.3%
Average Weekday Ridership							
January	9,086		10,336		1,589		-84.6%
February	9,615		10,437		1,658		-84.1%
March	10,761		5,267		2,053		-61.0%
April	11,182		627		2,337		272.7%
May	11,167		787		2,465		213.2%
June	12,101		1,245		3,175		155.0%
Average Weekday Peak Period Ridership							
January	7,052		8,028		1,060		-86.8%
February	7,441		8,057		1,088		-86.5%
March	8,116		4,051		1,270		-68.6%
April	8,344		375		1,336		256.3%
May	8,285		468		1,475		215.2%
June	8,627		745		1,826		145.1%
Average Weekday Off-Peak Ridership							
January	2,034		2,309		529		-77.1%
February	2,174		2,381		570		-76.1%
March	2,645		1,215		781		-35.7%
April	2,839		252		1,001		297.2%
May	2,881		320		989		209.1%
June	3,473		500		1,349		169.8%

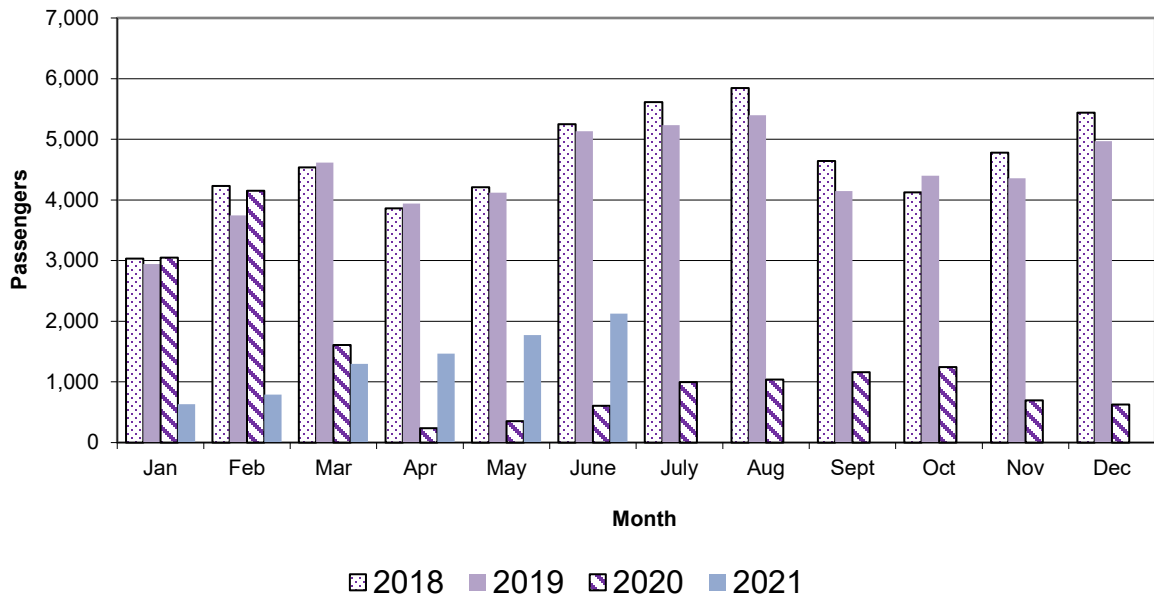
Ridership Report

	2019	Work Days	2020	Work Days	2021	Work Days	Change 20/21
	Passengers		Passengers		Passengers		
Average Weekend/Holiday Ridership (per day)							
January	2,943		3,051		633		-79.3%
February	3,744		4,150		792		-80.9%
March	4,617		1,611		1,296		-19.6%
April	3,943		239		1,465		513.0%
May	4,121		352		1,774		404.0%
June	5,132		997		2,128		113.4%
Monthly South Bend Ridership							
January	14,125		15,044		4,618		-69.3%
February	12,881		15,748		4,932		-68.7%
March	20,397		8,640		7,332		-15.1%
April	20,180		1,903		10,467		450.0%
May	19,127		2,929		10,437		256.3%
June	20,088		3,854		11,197		190.5%

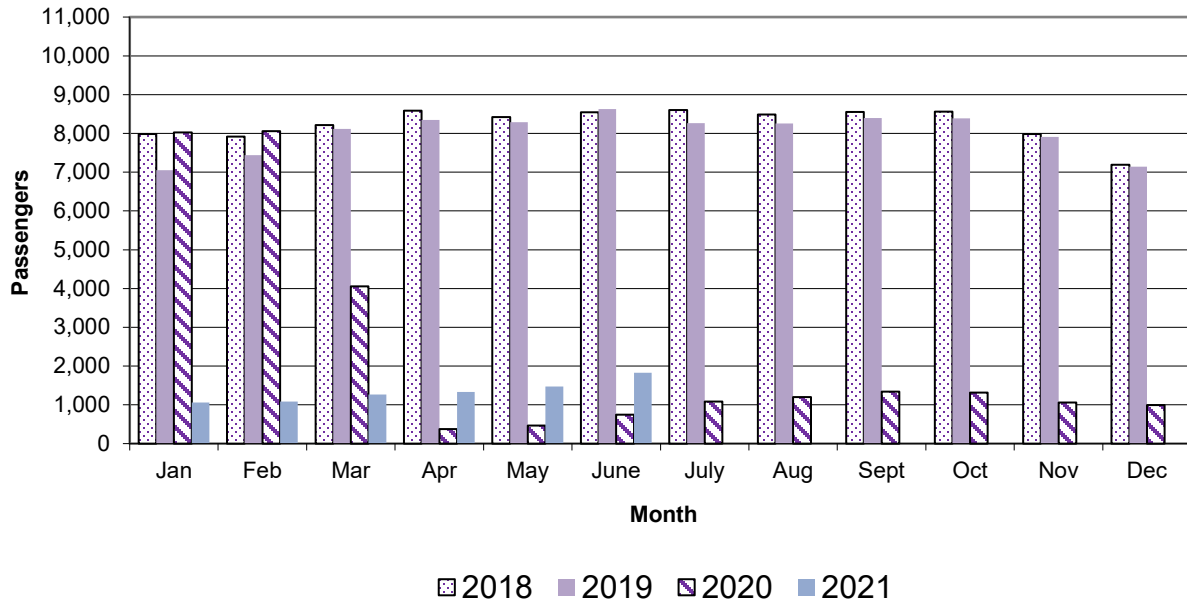
SOUTH SHORE WEEKDAY RIDERSHIP 2018-2021



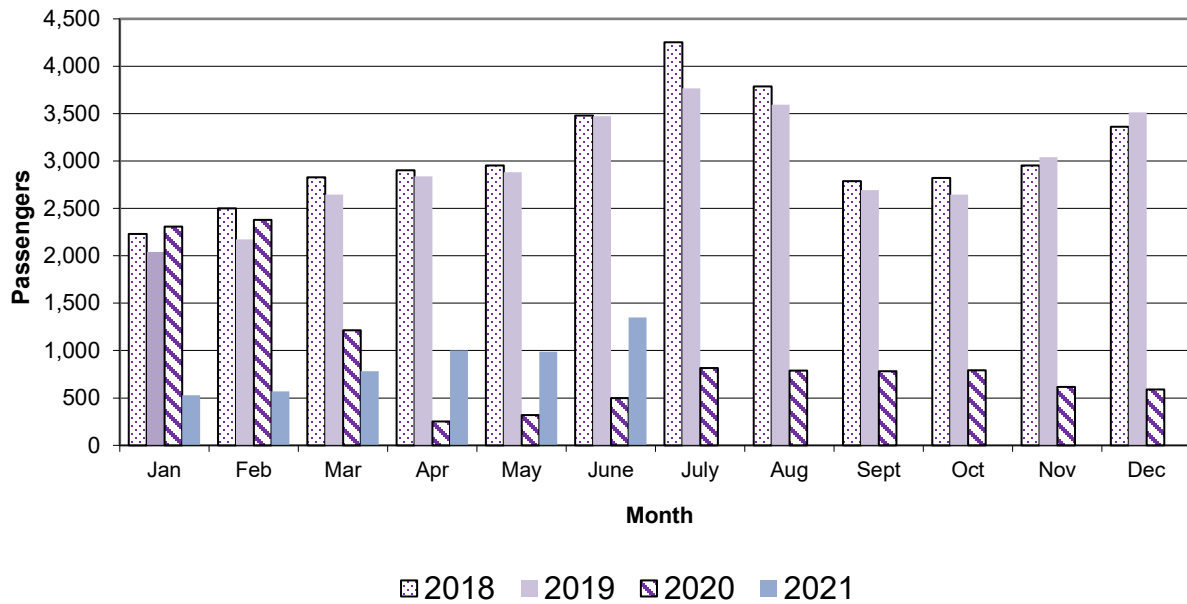
SOUTH SHORE WEEKEND/HOLIDAY RIDERSHIP: 2018-2021



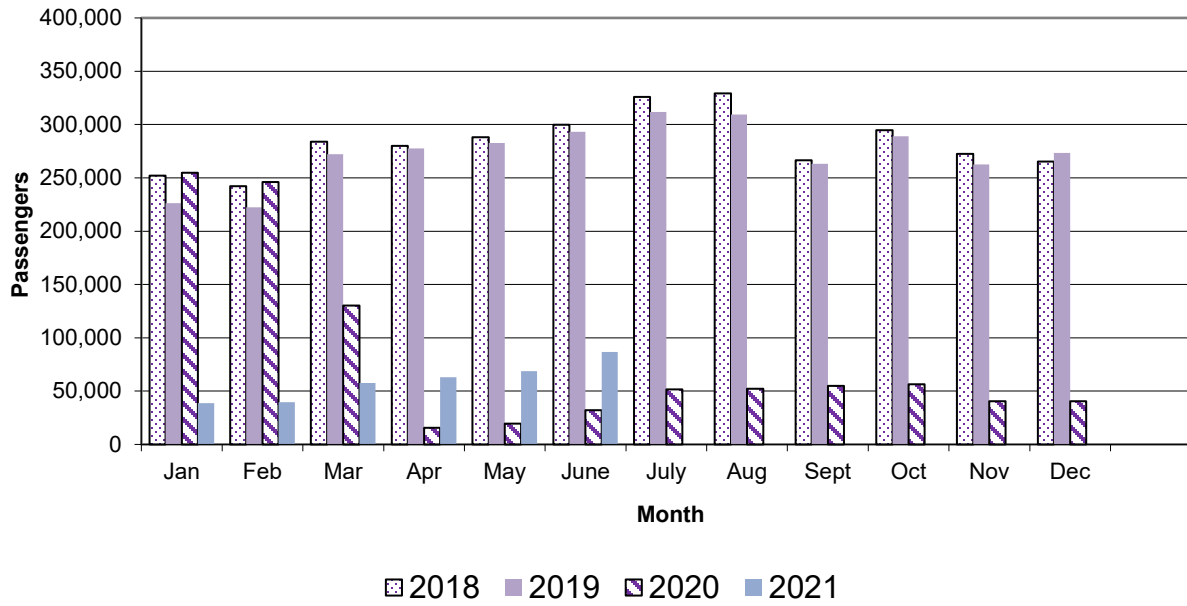
SOUTH SHORE PEAK RIDERSHIP 2018-2021



SOUTH SHORE OFF-PEAK RIDERSHIP 2018-2021



SOUTH SHORE MONTHLY RIDERSHIP 2018-2021



Percent on Time: June, 2021

Peak		
Train	Days Late	% on Time
102	1	95.5%
104	1	95.5%
6	12	42.9%
106	6	72.7%
108	2	90.9%
110	3	86.4%
112	1	95.5%
114	1	95.5%
214	3	86.4%
11	14	36.4%
111	1	95.5%
113	3	86.4%
115	4	81.8%
17	1	95.5%
117	9	59.1%
217	7	68.2%
119	2	90.9%
Total	71	81.0%
Westbound	30	84.8%
Eastbound	41	76.7%

*Trains on time less than
95% peak and 85% off peak.*

Off-Peak		
Train	Days Late	% on Time
14	7	68.2%
216	6	72.7%
116	17	22.7%
218	6	72.7%
18	18	18.2%
118	16	27.3%
220	9	59.1%
20	10	54.5%
222	5	77.3%
420	0	100.0%
22	7	68.2%
424	3	76.9%
401	0	100.0%
203	0	100.0%
403	0	100.0%
205	0	100.0%
207	10	54.5%
7	13	40.9%
107	15	31.8%
9	13	40.9%
109	12	45.5%
209	10	54.5%
19	6	72.7%
121	2	90.9%
123	4	81.8%
101	4	81.8%
Total	193	64.1%
Westbound	104	57.7%
Eastbound	89	69.4%

Weekend/Holiday		
Train	Days Late	% on Time
600	1	87.5%
502	1	87.5%
504	4	50.0%
606	1	87.5%
506	5	37.5%
608	1	87.5%
508	2	75.0%
610	0	100.0%
510	1	87.5%
710	Deadhead move	
503	6	25.0%
603	2	75.0%
605	1	87.5%
505	2	75.0%
507	4	50.0%
509	5	37.5%
511	1	87.5%
613	0	100.0%
601	1	87.5%
701	0	100.0%
703	2	66.7%
Total	40	74.4%
Westbound	16	77.8%
Eastbound	24	71.4%

Reasons for Delay: June

REASONS (weekday)		
AMT	0	0.0%
CAR	4	1.5%
CAT	0	0.0%
DBS	0	0.0%
DMW	103	39.0%
DSR	1	0.4%
DSS	10	3.8%
FRR	3	1.1%
FTI	5	1.9%
HLD	1	0.4%
LMU	15	5.7%
MET	43	16.3%
OET	1	0.4%
OPR	52	19.7%
OTH	2	0.8%
PAS	3	1.1%
POL	0	0.0%
PTC	0	0.0%
PTI	18	6.8%
SUB	0	0.0%
SVS	3	1.1%
TOD	0	0.0%
TRK	0	0.0%
TRS	0	0.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	0	0.0%
TOTAL	264	100.0%

REASONS (weekend)		
AMT	1	2.5%
CAR	4	10.0%
CAT	0	0.0%
DBS	0	0.0%
DMW	4	10.0%
DSR	0	0.0%
DSS	1	2.5%
FRR	0	0.0%
FTI	2	5.0%
HLD	0	0.0%
LMU	1	2.5%
MET	9	22.5%
OET	0	0.0%
OPR	1	2.5%
OTH	0	0.0%
PAS	5	12.5%
POL	1	2.5%
PTC	0	0.0%
PTI	7	17.5%
SUB	0	0.0%
SVS	1	2.5%
TOD	1	2.5%
TRK	0	0.0%
TRS	0	0.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	2	5.0%
TOTAL	40	100%

AMT-Amtrak delay
 CAR-Car or equipment failure
 DBS-Delays due to busing
 DDS-Debris strike
 DMW-Maintenance of Way work
 DSR-Speed Restriction
 DSS-Reduced speed due to restrictive signal
 FRR-Freight train interference from crossing
 FTI-Freight train interference on NICTD track
 HLD-Station delay related to passenger
 boarding
 LMU-Late make up(includes turn of equipment)
 MET-Metra delays

OET-Operational efficiency testing
 OPR-Operational delay
 OTH-Other delays
 PAS-Passenger boarding
 PTC-Positive train control delays
 PTI-Passenger train interference
 SUB-Substation
 SVS-Servicing (adding/removing equipment)
 TOD-Train order delay
 TRK-Track/wayside malfunction
 UTL-Utility power outage
 WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

Cumulative Percent on Time Thru June, 2021

Peak		
Train	Days Late	% on Time
102	13	89.7%
104	7	94.5%
6	85	32.5%
106	28	77.8%
108	22	82.7%
110	16	87.3%
112	10	92.1%
114	17	86.5%
214	18	85.8%
11	58	54.3%
111	5	96.1%
113	24	81.1%
115	20	84.3%
17	26	79.5%
117	43	66.1%
217	14	89.0%
119	9	92.9%
Total	415	80.7%
Westbound	216	81.0%
Eastbound	199	80.4%

Off-Peak		
Train	Days Late	% on Time
14	17	86.6%
216	13	89.8%
116	67	46.8%
216	35	72.4%
18	77	39.4%
118	67	47.2%
218	34	73.2%
20	58	54.3%
220	15	88.2%
420	0	100.0%
22	30	76.4%
422	9	91.4%
401	3	97.1%
203	23	77.5%
403	1	99.2%
205	1	99.2%
207	36	71.4%
7	61	52.0%
107	53	58.3%
9	56	55.9%
109	47	63.0%
209	18	85.8%
19	25	80.3%
121	11	91.3%
123	24	81.1%
101	24	81.1%
Total	805	74.9%
Westbound	422	71.5%
Eastbound	383	77.8%

Weekend/Holiday		
Train	Days Late	% on Time
600	12	81.0%
502	7	88.9%
504	13	79.4%
606	21	66.7%
506	23	63.5%
608	13	79.4%
508	23	63.5%
610	5	92.1%
510	13	79.4%
710	Deadhead move	
503	23	63.5%
603	8	87.3%
605	14	77.8%
505	12	81.0%
507	18	71.4%
509	18	71.4%
511	10	84.1%
613	2	96.8%
601	9	85.7%
701	1	98.2%
703	4	93.0%
Total	249	80.0%
Westbound	130	77.1%
Eastbound	119	82.5%

*Trains on time less than 95% peak
and 85% off peak.*

Cumulative Reasons for Delays Thru June, 2021

REASONS (weekday)		
AMT	3	0.2%
CAR	60	5.0%
CAT	0	0.0%
DBS	0	0.0%
DMW	334	27.8%
DSR	9	0.7%
DSS	34	2.8%
FRR	15	1.2%
FTI	41	3.4%
HLD	6	0.5%
LMU	40	3.3%
MET	211	17.6%
OET	3	0.2%
OPR	218	18.1%
OTH	19	1.6%
PAS	14	1.2%
POL	13	1.1%
PTC	0	0.0%
PTI	108	9.0%
SUB	0	0.0%
SVS	17	1.4%
TOD	0	0.0%
TRK	14	1.2%
TRS	21	1.7%
UTL	0	0.0%
VAN	0	0.0%
WTR	22	1.8%
TOTAL	1,202	100.0%

REASONS (weekend)		
AMT	1	0.4%
CAR	20	8.0%
CAT	1	0.4%
DBS	0	0.0%
DMW	39	15.7%
DSR	1	0.4%
DSS	2	0.8%
FRR	3	1.2%
FTI	10	4.0%
HLD	2	0.8%
LMU	7	2.8%
MET	40	16.1%
OET	0	0.0%
OPR	47	18.9%
OTH	4	1.6%
PAS	14	5.6%
POL	5	2.0%
PTC	0	0.0%
PTI	20	8.0%
SUB	1	0.4%
SVS	9	3.6%
TOD	1	0.4%
TRK	3	1.2%
TRS	1	0.4%
UTL	0	0.0%
VAN	0	0.0%
WTR	18	7.2%
TOTAL	249	100.0%

TOTAL		
AMT	4	0.3%
CAR	80	5.5%
CAT	1	0.1%
DBS	0	0.0%
DMW	373	25.7%
DSR	10	0.7%
DSS	36	2.5%
FRR	18	1.2%
FTI	51	3.5%
HLD	8	0.6%
LMU	47	3.2%
MET	251	17.3%
OET	3	0.2%
OPR	265	18.3%
OTH	23	1.6%
PAS	28	1.9%
POL	18	1.2%
PTC	0	0.0%
PTI	128	8.8%
SUB	1	0.1%
SVS	26	1.8%
TOD	1	0.1%
TRK	17	1.2%
TRS	22	1.5%
UTL	0	0.0%
VAN	0	0.0%
WTR	40	2.8%
TOTAL	1,451	100.0%

AMT-Amtrak delay

CAR-Car or equipment failure

CAT-Catenary Delays

DBS-Delays due to busing

DDS-Debris strike

DMW-Maintenance of Way work

DSR-Speed Restriction

DSS-Reduced speed due to restrictive signal

FRR-Freight train interference from crossing

FTI-Freight train interference on NICTD track

HLD-Station delay related to passenger
boarding

LMU-Late make up(includes turn of equipment)

MET-Metra delays

OET-Operational efficiency testing

OPR-Operational delay

OTH-Other delays

PAS-Passenger boarding

PTC-Positive train control delays

PTI-Passenger train interference

SUB-Substation

SVS-Servicing (adding/removing equipment)

TOD-Train order delay

TRK-Track/wayside malfunction

UTL-Utility power outage

WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

RUSH HOUR* TRAIN DELAYS - June 2021 (minutes late)

		Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Days	Days	%	
Train	Arrive	1	2	3	4	7	8	9	10	11	14	15	16	17	18	21	22	23	24	25	28	29	30	Late	Ran	On Time	
102	5:48a				20																			1	22	95.5%	
104	6:31																					12		0	22	100.0%	
6	6:55	6	6	6	6	8	8	10	7	6	6		6				6					A		12	21	42.9%	
106	7:13				8						12						86		7	32		42		5	22	77.3%	
108	7:35																30					25		1	22	95.5%	
110	7:51	14															29					14		2	22	90.9%	
112	8:08																24							1	22	95.5%	
114	8:31																29							1	22	95.5%	
214	8:52																							0	22	100.0%	
14	10:28	14	6	10			9		6					9										6	22	72.7%	
Train	Depart																										
11	3:57	9	13	17	32	11	11	17	23	10	11									8	19	12	15	12	22	45.5%	
111	4:02				12																				1	22	95.5%
113	4:28			10	40		8																		3	22	86.4%
115	4:57	8		10	21		24																		4	22	81.8%
117	5:10	12		10	46	8	24	23	8									11						8	22	63.6%	
17	5:28				57																				1	22	95.5%
217	5:32		7		27	8		13	6													7	7		6	22	72.7%
119	5:58				44		8																		2	22	90.9%
19	7:10	8	9		27		8													30	23				6	22	72.7%
High temp		77	75	83	89	79	87	87	88	90	77	78	81	87	87	77	74	77	83	77	86	87	80				
Low temp		49	53	52	66	71	69	69	70	68	59	55	52	47	66	49	46	59	63	69	69	71	71				

* Includes off-peak Trains 14 and 19 for comparative purposes

Temperatures from South Bend

On time

A = Annulled

MONTHLY SUMMARY OF RUSH HOUR ON TIME PERFORMANCE

	January			February			March			April			May			June		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	34	180	81.1%	67	177	62.1%	32	207	84.5%	29	198	85.4%	23	180	87.2%	23	197	88.3%
EB Rush	17	160	89.4%	36	160	77.5%	51	184	72.3%	38	176	78.4%	16	160	90.0%	37	176	79.0%
Total Rush	51	340	85.0%	103	337	69.4%	83	391	78.8%	67	374	82.1%	39	340	88.5%	60	373	83.9%

Cumulative				
Arrive	Train #	Days Late	Days Ran	% On Time
5:48a	102	13	126	89.7%
6:31	104	6	127	95.3%
6:55	6	85	126	32.5%
7:13	106	27	126	78.6%
7:35	108	21	127	83.5%
7:51	110	15	126	88.1%
8:08	112	10	127	92.1%
8:31	114	16	127	87.4%
8:52	214	15	127	88.2%
10:28	14	16	127	87.4%
Depart				
3:57	11	56	127	55.9%
4:02p	111	5	127	96.1%
4:28	113	24	127	81.1%
4:57	115	20	127	84.3%
5:10	117	42	127	66.9%
5:28	17	26	127	79.5%
5:32	217	13	127	89.8%
5:58	119	9	127	92.9%
7:15	19	25	127	80.3%

Year-to-date cumulative

	#Late	#Ran	%On time
WB Rush	208	1139	81.7%
EB Rush	195	1016	80.8%
Total Rush	403	2,155	81.3%

Cumulative Rush Hour Thru June						
Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	87	96	183	7.6%	9.4%	8.5%
11-15	57	53	110	5.0%	5.2%	5.1%
16-20	31	22	53	2.7%	2.2%	2.5%
21-30	23	16	39	2.0%	1.6%	1.8%
31-59	10	11	21	0.9%	1.1%	1.0%
60+	7	1	8	0.6%	0.1%	0.4%
Annulled	5	0	5			
Total Late	215	199	414	18.9%	19.6%	19.2%
On time	923	817	1740	81.1%	80.4%	80.8%
Total ran	1138	1016	2154			

June 2021 Rush Hour						
Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	16	17	33	8.1%	9.7%	8.8%
11-15	5	10	15	2.5%	5.7%	4.0%
16-20	1	3	4	0.5%	1.7%	1.1%
21-30	5	6	11	2.5%	3.4%	2.9%
31-59	2	5	7	1.0%	2.8%	1.9%
60+	1	0	1	0.5%	0.0%	0.3%
Annulled	1	0	1			
Total Late	30	41	71	15.2%	23.3%	19.0%
On time	167	135	302	84.8%	76.7%	81.0%
Total ran	197	176	373			

Grant Total All Trains Thru June, 2021							
Range	Peak					Total	%
	WB	EB	Off	Wkend	Total		
6-10	87	96	268	107	558	8.7%	
11-15	57	53	179	51	340	5.3%	
16-20	31	22	102	27	182	2.8%	
21-30	23	16	131	33	203	3.2%	
31-59	10	11	95	23	139	2.2%	
60+	7	1	13	8	29	0.5%	
Annulled	5	0	94	15	114		
Total	215	199	788	249	1451	22.7%	
On Time	923	817	2420	776	4936	77.3%	
Total ran	1138	1016	3208	1025	6387		
%On Time	81.1%	80.4%	75.4%	75.7%	77.3%		