

MONTHLY RIDERSHIP AND PERFORMANCE REPORT

October 2021



OCTOBER, 2021 MONTHLY PERFORMANCE REPORT

Ridership

Ridership for the month of October has increased 99.4% compared to 2020 but is down 61.1% compared to 2019. This year 112,276 passengers traveled on the South Shore Line (SSL) while 2020 recorded a total of 56,316 passenger trips and 2019 recorded a total of 288,904 passenger trips. As the SSL continues to build ridership 2019 ridership is used as a benchmark in tracking the return of ridership.

Weekday Travel

Average weekday travel was up 86.5% compared to 2020 ridership but was down 64.4% from 2019 ridership. Average weekday ridership in October was 2,541 in 2021, 1,316 in 2020, and 11,030 in 2019. The average peak travel was down 69.7% in 2021 compared to 2019 while off-peak was down 44.3% compared to 2019.

Weekend

Average weekend ridership increased by 169.4% compared to 2020 ridership but was down 32.2% from 2019 ridership. Average weekend day ridership in October was 2,983 in 2021, 1,108 in 2020, and 4,401 in 2019.

Analysis over last 12 months:

Ridership Over Last 12 Months: November through October							
	2017/18	2018/19	% Change	2019/20	% Change	2020/21	% Change
Total	3,410,613	3,285,665	-3.66%	1,449,950	-55.87%	885,013	-38.96%
Weekday	2,906,107	2,793,398	-3.88%	1,227,979	-56.04%	689,985	-43.81%
Peak	2,115,343	2,048,402	-3.16%	876,137	-57.23%	413,800	-52.77%
Off Peak	790,764	744,996	-5.79%	351,842	-52.77%	276,185	-21.50%
Weekend	504,506	492,267	-2.43%	221,971	-54.91%	195,028	-12.14%
South Bend	247,257	236,901	-4.19%	118,114	-50.14%	121,034	2.47%

Revenue

The number of tickets sold year to date through October is up 31.0% in 2021 compared to 2020. Ticket revenue is down 11.5% for 2021 compared to 2020. Sales from digital sources represents 69.4% of ticket sales and 74.0% of revenue in 2021. NICTD has continued to offer varying specials throughout the year to help alleviate financial pressures put upon riders during the pandemic as well as to facilitate the return to utilizing public transit.

Total Ticket Sales: October						
Method of Sale	Tickets			Revenue		
	2020	2021	% Change	2020	2021	% Change
Ticket Agent	45,910	44,997	-2.0%	1,290,361	679,171	-47.4%
Vending Machine	101,016	124,175	22.9%	1,921,988	1,537,803	-20.0%
Conductor	70,646	94,874	34.3%	534,118	700,585	31.2%
Mobile App	130,880	192,416	47.0%	2,256,105	2,394,813	6.1%
Total	348,452	456,462	31.0%	6,002,572	5,312,371	-11.5%

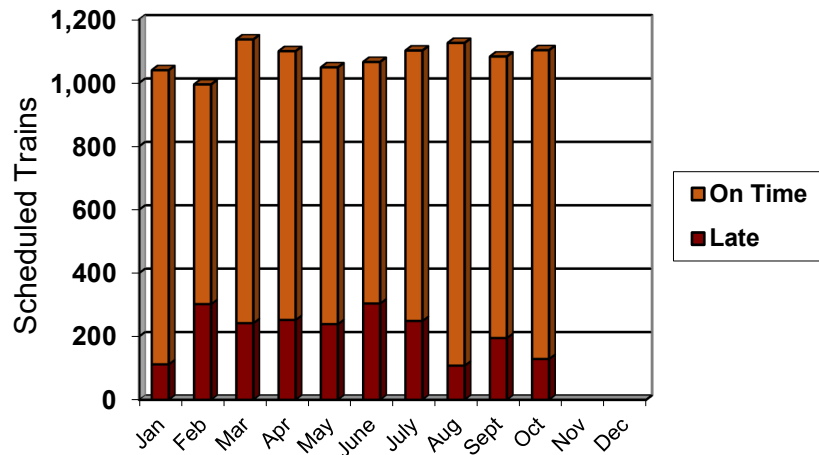
On Time Performance

Rush hour – Overall, 94.7% of A.M. and P.M. rush hour trains were on time in October 2021, compared to 94.7% in October of 2020. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 96.1% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 96.3% of westbound morning rush hour service was on time compared to 96.8% in October 2020; while eastbound rush hour trains reported an on time performance of 92.9% compared to 92.0% in October 2020. A total of 7 out of 189 westbound rush hour trains were delayed in October. Of those 7, three experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 12 out of 168 trains delayed in October. Of those 12, seven experienced delays greater than 15 minutes.¹

RANGE OF RUSH HOUR DELAYS (in minutes)				
October				
Range	a.m.	p.m.	Total	Percent
6-10	3	2	5	1.4%
11-15	1	3	4	1.1%
16-20	0	2	2	0.6%
21-30	1	0	1	0.3%
31-59	1	0	1	0.3%
60+	1	5	6	1.7%
Annulled	0	0	0	
On Time	182	156	338	
Total Ran	189	168	357	

¹ Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

Overall – The SSL scheduled 1,103 trains in October and experienced 129 delays in excess of 5 minutes (ranging from 6-170 minutes) with a median delay of 13 minutes. October of 2021 experienced eight annulled trains. In October 2020 the South Shore Line scheduled 1,126 trains with 114 delays in excess of 5 minutes (ranging from 6-82 minutes) with a median delay of 11 minutes. October of 2020 experienced no annulled trains.



Cumulative On Time Comparison		
Thru October	2020	2021
Weekday	85.7%	80.9%
Peak	89.1%	84.5%
Off-peak	83.5%	78.5%
Weekend	80.2%	75.8%
Overall	84.7%	80.1%

Delays caused by railroad maintenance. Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
1/19	121	68	Police related activity.	3/26	203	Annulled	Track maintenance delay.
2/4	119	134	Ice on catenary wires.	3/30	203	Annulled	Track maintenance delay.
2/5	106	67	Equipment issues	3/31	203	Annulled	Track maintenance delay.
2/6	502	82	Equipment issues	4/1	203	Annulled	Track maintenance delay.
	504	60	Delayed by prior train.	4/2	203	Annulled	Track maintenance delay.
2/7	511	115	Catenary issues.	4/4	600	72	Delays on Metra
	600	65	Weather delay.	4/6	203	Annulled	Track maintenance delay.
	701	Annulled	Weather cancelation	4/7	203	Annulled	Track maintenance delay.
	703	Annulled	Weather cancelation	4/8	203	Annulled	Track maintenance delay.
2/8	14	85	Equipment issues	4/9	203	Annulled	Track maintenance delay.
	107	74	Equipment issues	4/16	109	122	Pedestrian on track.
	114	79	Equipment issues	4/20	7	64	Track maintenance delay.
	401	Annulled	Weather cancelation		18	66	Track maintenance delay.
	422	Annulled	Weather cancelation	5/10	422	Annulled	Track upgrade/replacement.
2/9	102	Annulled	Equipment issues		424	Annulled	Track upgrade/replacement.
	203	Annulled	Equipment issues	5/11	401	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
2/14	701	Annulled	Weather cancelation	5/12	401	Annulled	Track upgrade/replacement.
	703	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
2/15	19	92	Vehicle stuck on track		424	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation	5/13	401	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
2/16	401	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation	5/14	401	Annulled	Track upgrade/replacement.
2/17	116	60	Vehicle stuck on track		422	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
2/25	6	61	Equipment issues	5/15	701	Annulled	Track upgrade/replacement.
	14	155	Delayed by prior train.		703	Annulled	Track upgrade/replacement.
2/25	106	Annulled	Equipment issues	5/16	701	Annulled	Track upgrade/replacement.
	108	91	Delayed by prior train.		703	Annulled	Track upgrade/replacement.
	110	Annulled	Equipment issues	5/17	401	Annulled	Track upgrade/replacement.
	112	117	Delayed by prior train.		422	Annulled	Track upgrade/replacement.
	114	90	Delayed by prior train.		424	Annulled	Track upgrade/replacement.
	207	Annulled	Annulled due to prior train.	5/18	401	Annulled	Track upgrade/replacement.
3/2	116	Annulled	Train mechanical issues		422	Annulled	Track upgrade/replacement.
3/4	114	Annulled	Police Activity		424	Annulled	Track upgrade/replacement.
3/16	203	Annulled	Track maintenance delay.	5/19	401	Annulled	Track upgrade/replacement.
3/17	203	Annulled	Track maintenance delay.		422	Annulled	Track upgrade/replacement.
3/18	203	Annulled	Track maintenance delay.		424	Annulled	Track upgrade/replacement.
3/19	203	Annulled	Track maintenance delay.	5/20	401	Annulled	Track upgrade/replacement.
3/19	424	129	Car blocking tracks		422	Annulled	Track upgrade/replacement.
3/23	203	Annulled	Track maintenance delay.		424	Annulled	Track upgrade/replacement.
3/24	203	Annulled	Track maintenance delay.	5/21	401	Annulled	Track upgrade/replacement.
3/25	203	Annulled	Track maintenance delay.				

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
6/2	203	Anulled	Utility relocation work	8/24	22	75	Lightening strike.
6/3	203	Anulled	Utility relocation work	8/31	6	Anulled	Pedestrian on railway.
6/4	9	93	Track work	8/31	70	70	Pedestrian on railway.
	18	76	Track work	8/31	106	117	Pedestrian on railway.
	203	Anulled	Utility relocation work	8/31	108	109	Pedestrian on railway.
6/6	505	79	Equipment malfunction	8/31	110	89	Pedestrian on railway.
	508	63	Delayed by prior train	8/31	112	89	Pedestrian on railway.
6/7	203	Anulled	Utility relocation work	8/31	203	Anulled	Pedestrian on railway.
6/8	203	Anulled	Utility relocation work	8/31	205	92	Pedestrian on railway.
6/9	203	Anulled	Utility relocation work	8/31	207	Anulled	Catenary outage all of August.
6/10	203	Anulled	Utility relocation work	Aug	401	Anulled	Catenary outage all of August.
6/11	203	Anulled	Utility relocation work	Aug	422	Anulled	Catenary outage all of August.
6/14	422	Anulled	Track maintenance delay.	Aug	424	Anulled	Catenary outage all of August.
	424	Anulled	Track maintenance delay.	Aug	701	Anulled	Catenary outage all of August.
6/15	401	Anulled	Track maintenance delay.	Aug	703	Anulled	Catenary outage all of August.
	422	Anulled	Track maintenance delay.	9/1-3	401	Anulled	Catenary outage.
	424	Anulled	Track maintenance delay.	9/1-3	422	Anulled	Catenary outage.
6/16	401	Anulled	Track maintenance delay.	9/1-3	424	Anulled	Catenary outage.
	422	Anulled	Track maintenance delay.	9/15	9	60	PTC Issues
	424	Anulled	Track maintenance delay.	9/21	11	Anulled	Gas leak in Gary
6/17	401	Anulled	Track maintenance delay.	9/21	17	Anulled	Gas leak in Gary
	422	Anulled	Track maintenance delay.	9/21	109	60	Gas leak in Gary
	424	Anulled	Track maintenance delay.	9/21	111	Anulled	Gas leak in Gary
6/18	401	Anulled	Track maintenance delay.	9/21	113	Anulled	Gas leak in Gary
6/18	422	Anulled	Track maintenance delay.	9/21	117	Anulled	Gas leak in Gary
	424	Anulled	Track maintenance delay.	9/21	118	106	Gas leak in Gary
6/19	503	60	Equipment malfunction	9/21	217	62	Gas leak in Gary
	701	Anulled	Track maintenance delay.	9/28	109	93	Vehicle collided with train
	703	Anulled	Track maintenance delay.	9/28	115	Anulled	Vehicle collided with train
6/20	703	Anulled	Track maintenance delay.	9/28	118	Anulled	Vehicle collided with train
	701	Anulled	Track maintenance delay.	10/14	110	63	PTC issues.
6/21	101	65	Downed tree on Metra tracks.	10/15	17	125	Vehicle collided with train.
	401	Anulled	Track maintenance delay.	10/15	19	Anulled	Vehicle collided with train.
	422	Anulled	Track maintenance delay.	10/15	115	142	Vehicle collided with train.
	424	Anulled	Track maintenance delay.	10/15	117	170	Vehicle collided with train.
6/22	106	86	PTC operational issues.	10/15	119	102	Vehicle collided with train.
	401	Anulled	Track maintenance delay.	10/15	424	Anulled	Vehicle collided with train.
	422	Anulled	Track maintenance delay.	10/19	7	75	Delayed by freight activity
	424	Anulled	Track maintenance delay.	10/25	401	Anulled	Trees down on power lines
6/23	401	Anulled	Track maintenance delay.	10/25	403	Anulled	Trees down on power lines
	422	Anulled	Track maintenance delay.	10/25	422	Anulled	Trees down on power lines
	424	Anulled	Track maintenance delay.	10/25	424	Anulled	Trees down on power lines
6/24	401	Anulled	Track maintenance delay.	10/26	7	73	DT bussing
	422	Anulled	Track maintenance delay.	10/26	11	75	DT bussing
	424	Anulled	Track maintenance delay.	10/26	20	62	DT bussing
6/25	401	Anulled	Track maintenance delay.	10/26	101	70	PTC issues.
6/29	6	Anulled	Operational issues.	10/26	7	73	DT bussing
7/6	101	62	Vehicle stuck on tracks.	10/26	11	75	DT bussing
8/7	506	65	Pedestrian on railway.	10/26	20	62	DT bussing
8/7	605	72	Pedestrian on railway.	10/26	101	70	PTC issues.
8/17	114	67	Metra power outage				

Ridership Report

	2019	Work	2020	Work	2021	Work	Change 20/21
	Passengers	Days	Passengers	Days	Passengers	Days	
Monthly Ridership							
January	226,385	22	254,857	22	38,742	20	-84.8%
February	222,250	20	246,095	20	39,497	20	-84.0%
March	272,150	21	130,362	22	57,583	23	-55.8%
April	277,549	22	15,714	22	63,138	22	301.8%
May	282,752	22	19,614	20	68,810	20	250.8%
June	293,325	20	32,249	20	86,875	22	169.4%
Cumulative Comparison							
January	226,385	22	254,857	22	38,742	20	-84.8%
February	448,635	42	500,952	42	78,239	40	-84.4%
March	720,785	63	631,314	64	135,822	63	-78.5%
April	998,334	85	647,028	86	198,960	85	-69.3%
May	1,281,086	107	666,642	106	267,770	105	-59.8%
June	1,574,411	127	698,891	126	354,645	127	-49.3%
Average Weekday Ridership							
January	9,086		10,336		1,589		-84.6%
February	9,615		10,437		1,658		-84.1%
March	10,761		5,267		2,053		-61.0%
April	11,182		627		2,337		272.7%
May	11,167		787		2,465		213.2%
June	12,101		1,245		3,175		155.0%
Average Weekday Peak Period Ridership							
January	7,052		8,028		1,060		-86.8%
February	7,441		8,057		1,088		-86.5%
March	8,116		4,051		1,270		-68.6%
April	8,344		375		1,336		256.3%
May	8,285		468		1,475		215.2%
June	8,627		745		1,826		145.1%
Average Weekday Off-Peak Ridership							
January	2,034		2,309		529		-77.1%
February	2,174		2,381		570		-76.1%
March	2,645		1,215		781		-35.7%
April	2,839		252		1,001		297.2%
May	2,881		320		989		209.1%
June	3,473		500		1,349		169.8%

Ridership Report

	2019	Work Days	2020	Work Days	2021	Work Days	Change 20/21
	Passengers		Passengers		Passengers		
Average Weekend/Holiday Ridership (per day)							
January	2,943		3,051		633		-79.3%
February	3,744		4,150		792		-80.9%
March	4,617		1,611		1,296		-19.6%
April	3,943		239		1,465		513.0%
May	4,121		352		1,774		404.0%
June	5,132		997		2,128		113.4%
Monthly South Bend Ridership							
January	14,125		15,044		4,618		-69.3%
February	12,881		15,748		4,932		-68.7%
March	20,397		8,640		7,332		-15.1%
April	20,180		1,903		10,467		450.0%
May	19,127		2,929		10,437		256.3%
June	20,088		3,854		11,197		190.5%

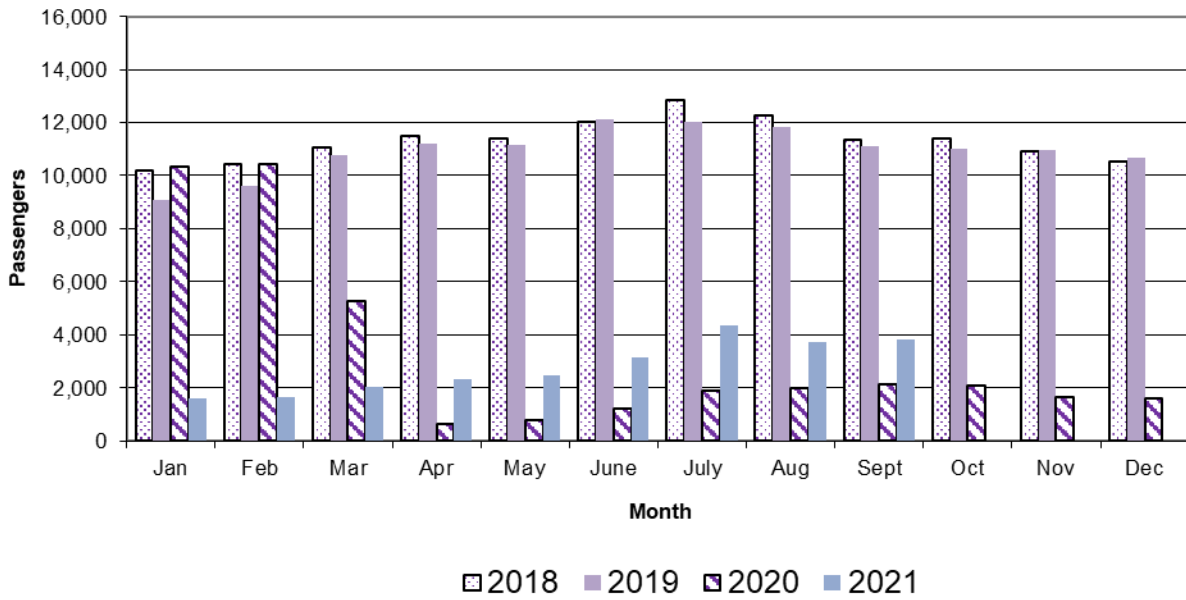
Ridership Report

	2019	Work	2020	Work	2021	Work	Change
	Passengers	Days	Passengers	Days	Passengers	Days	19/18
MONTHLY RIDERSHIP							
July	311,676	22	51,689	23	121,647	21	135.3%
August	309,343	22	52,105	21	107,925	22	107.1%
September	263,338	20	55,018	21	105,655	21	92.0%
October	288,904	23	56,316	22			
November	262,528	20	40,494	20			
December	273,403	21	40,536	22			
CUMULATIVE COMPARISON							
July	1,886,087	149	750,580	149	476,292	148	-36.5%
August	2,195,430	171	802,685	170	584,217	170	-27.2%
September	2,458,768	191	857,703	191	689,872	191	-19.6%
October	2,747,672	214	914,019	213			
November	3,010,200	234	954,513	233			
December	3,283,603	255	995,049	255			
AVERAGE WEEKDAY RIDERSHIP							
July	12,026		1,900		4,373		130.2%
August	11,853		1,986		3,741		88.4%
September	11,093		2,123		3,829		80.4%
October	11,030		2,107				
November	10,948		1,678				
December	10,654		1,586				
Thru December	10,963	255	3,308	255			
AVERAGE WEEKDAY PEAK PERIOD RIDERSHIP							
July	8,261		1,084		2,249		107.5%
August	8,259		1,196		2,194		83.4%
September	8,399		1,340		2,410		79.9%
October	8,384		1,316				
November	7,908		1,061				
December	7,141		995				
Thru December	8,020	255	2,384	255			
AVERAGE WEEKDAY OFF-PEAK RIDERSHIP							
July	3,765		816		2,124		160.3%
August	3,595		790		1,547		95.8%
September	2,694		782		1,419		81.5%
October	2,647		791				
November	3,041		617				
December	3,513		591				
Thru December	2,942	255	925	255			

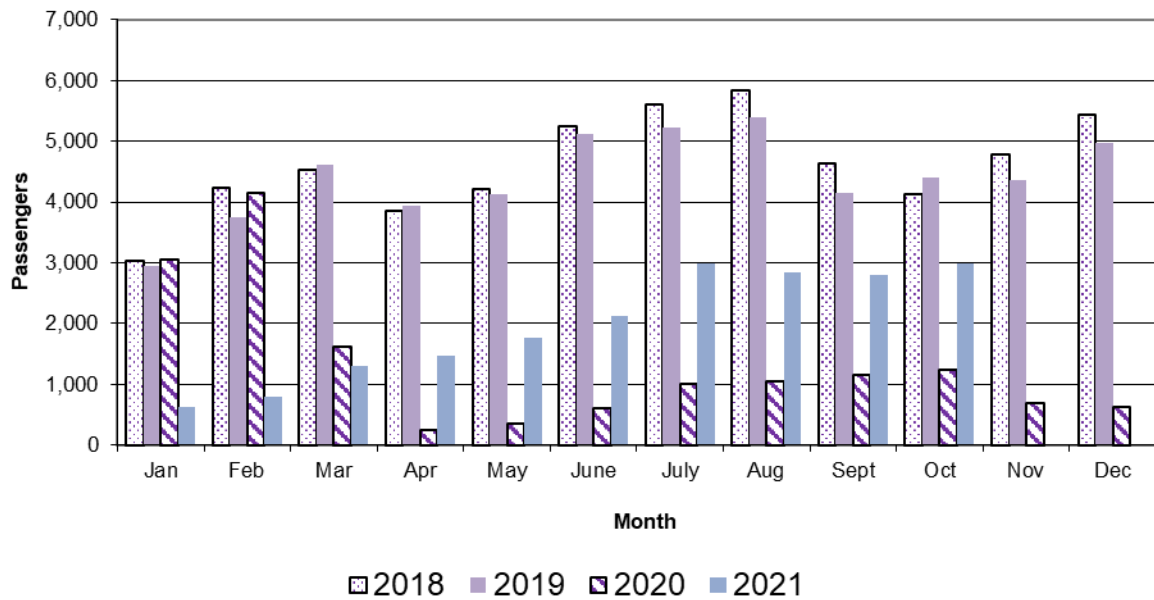
Ridership Report

	2017	Wkend	2018	Wkend	2019	Wkend	Change 19/18
	Passengers	Days	Passengers	Days	Passengers	Days	
AVERAGE WEEKEND/HOLIDAY RIDERSHIP (per day)							
July	5,233		997		2,981		199.0%
August	5,397		1,040		2,847		173.8%
September	4,147		1,160		2,805		141.8%
October	4,401		1,108				
November	4,357		694				
December	4,968		628				
Thru December	4,438	111	1,632	110			
MONTHLY SOUTH BEND RIDERSHIP							
July	23,571		5,847		15,889		171.7%
August	20,433		6,293		11,650		85.1%
September	19,530		6,151		14,806		140.7%
October	20,997		6,760				
November	22,150		4,924				
December	22,575		4,523				

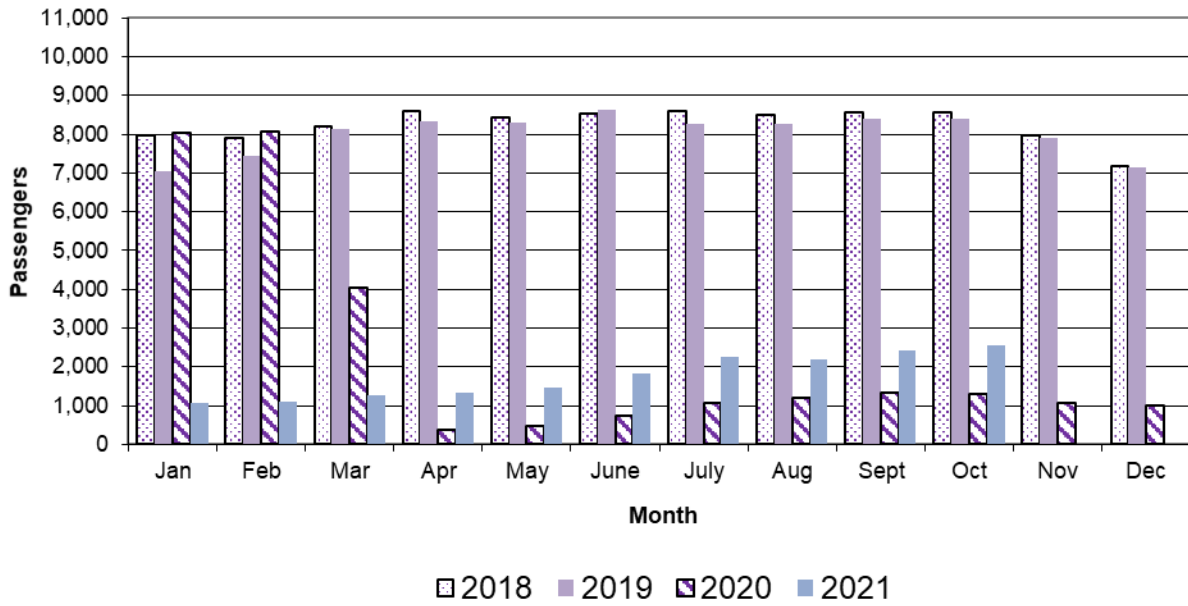
SOUTH SHORE WEEKDAY RIDERSHIP 2018-2021



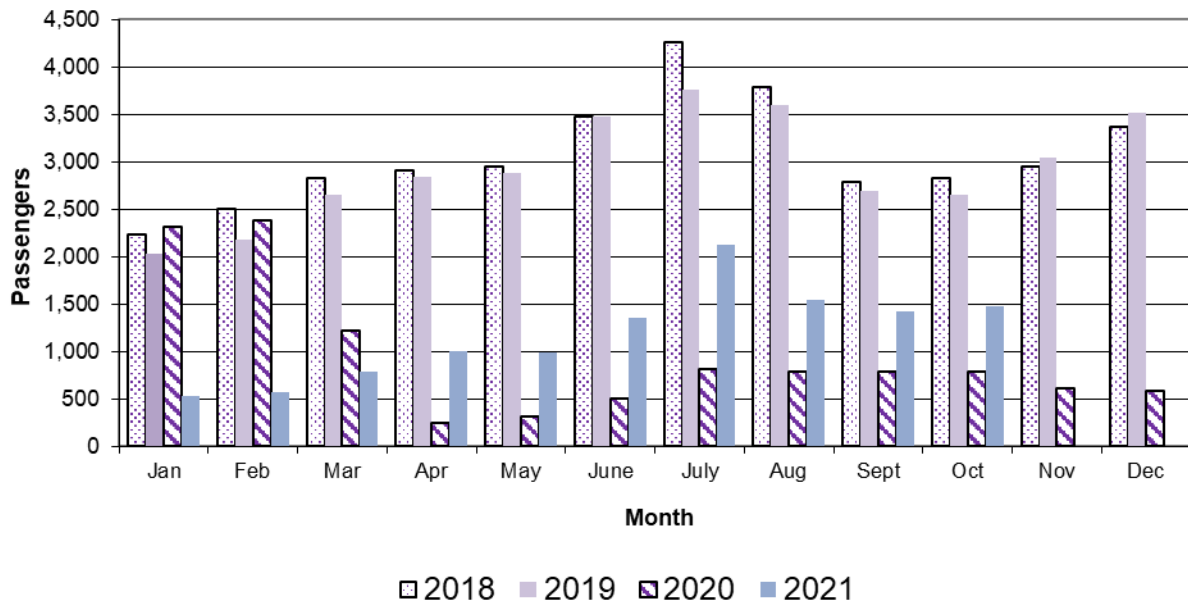
SOUTH SHORE WEEKEND/HOLIDAY RIDERSHIP: 2018-2021

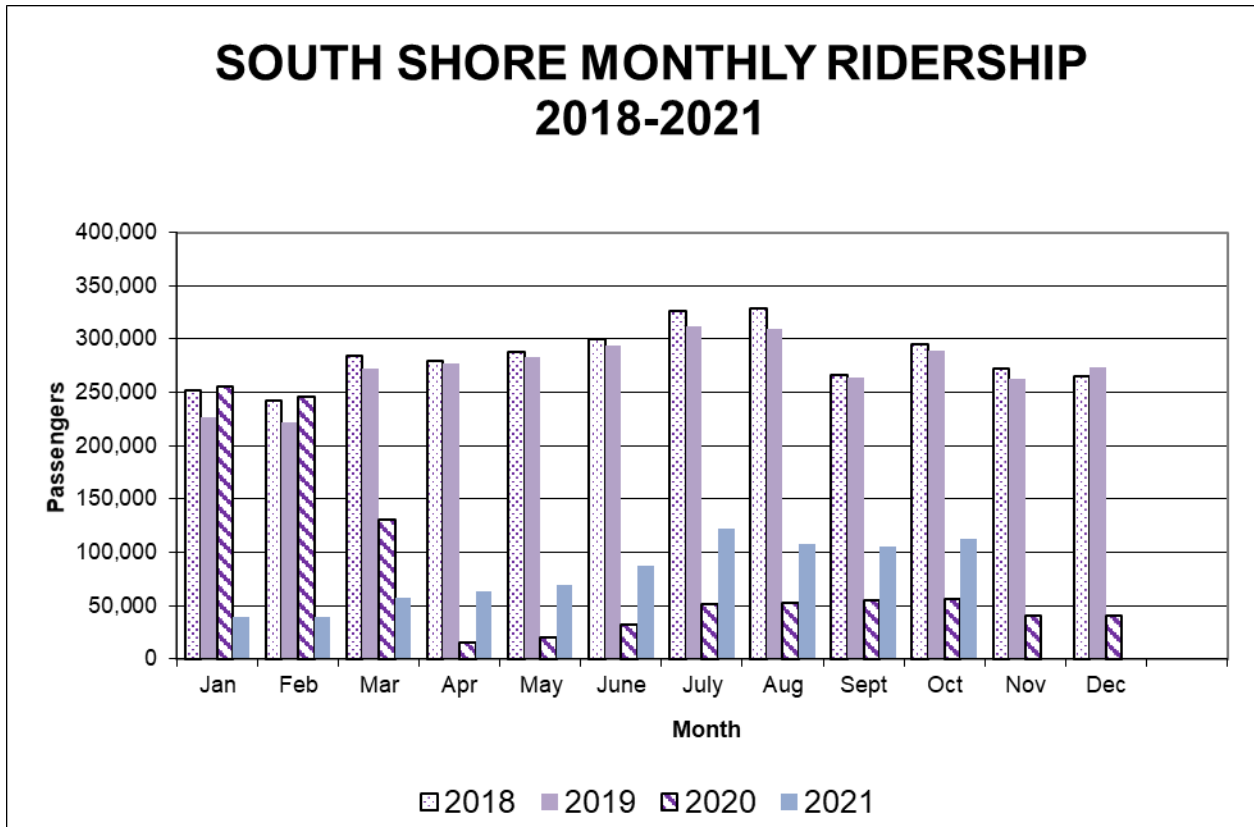


SOUTH SHORE PEAK RIDERSHIP 2018-2021



SOUTH SHORE OFF-PEAK RIDERSHIP 2018-2021





Percent on Time: October, 2021

Peak		
Train	Days Late	% on Time
102	0	100.0%
104	0	100.0%
6	2	90.5%
106	1	95.2%
108	0	100.0%
110	1	95.2%
112	1	95.2%
114	1	95.2%
214	1	95.2%
11	3	85.7%
111	0	100.0%
113	2	90.5%
115	1	95.2%
17	4	81.0%
117	1	95.2%
217	0	100.0%
119	1	95.2%
Total	19	94.7%
Westbound	7	96.3%
Eastbound	12	92.9%

*Trains on time less than
95% peak and 85% off peak.*

Off-Peak		
Train	Days Late	% on Time
14	3	85.7%
216	2	90.5%
116	5	76.2%
218	3	85.7%
18	8	61.9%
118	3	85.7%
220	0	100.0%
20	8	61.9%
222	1	95.2%
422	0	100.0%
22	4	81.0%
424	0	100.0%
401	2	90.0%
203	0	100.0%
403	0	100.0%
205	0	100.0%
207	7	66.7%
7	11	47.6%
107	2	90.5%
9	4	81.0%
109	2	90.5%
209	1	95.2%
19	3	85.0%
121	2	90.5%
123	3	85.7%
101	2	90.5%
Total	76	85.9%
Westbound	37	85.1%
Eastbound	39	86.6%

Weekend/Holiday		
Train	Days Late	% on Time
600	3	70.0%
502	2	80.0%
504	3	70.0%
606	3	70.0%
506	2	80.0%
608	0	100.0%
508	1	90.0%
610	3	70.0%
510	3	70.0%
710	Deadhead move	
503	0	100.0%
603	0	100.0%
605	1	90.0%
505	1	90.0%
507	6	40.0%
509	2	80.0%
511	2	80.0%
613	0	100.0%
601	2	80.0%
701	0	100.0%
703	0	100.0%
Total	34	83.0%
Westbound	20	77.8%
Eastbound	14	87.3%

Reasons for Delay: October

REASONS (weekday)		
AMT	0	0.0%
CAR	0	0.0%
CAT	0	0.0%
DBS	0	0.0%
DMW	24	25.3%
DSR	0	0.0%
DSS	1	1.1%
FRR	3	3.2%
FTI	5	5.3%
HLD	1	1.1%
LMU	4	4.2%
MET	23	24.2%
OET	0	0.0%
OPR	11	11.6%
OTH	1	1.1%
PAS	1	1.1%
POL	0	0.0%
PTC	0	0.0%
PTI	6	6.3%
SUB	1	1.1%
SVS	2	2.1%
TOD	0	0.0%
TRK	2	2.1%
TRS	10	10.5%
UTL	0	0.0%
VAN	0	0.0%
WTR	0	0.0%
TOTAL	95	100.0%

REASONS (weekend)		
AMT	0	0.0%
CAR	4	11.8%
CAT	0	0.0%
DBS	0	0.0%
DMW	0	0.0%
DSR	0	0.0%
DSS	1	2.9%
FRR	0	0.0%
FTI	1	2.9%
HLD	0	0.0%
LMU	0	0.0%
MET	14	41.2%
OET	0	0.0%
OPR	2	5.9%
OTH	0	0.0%
PAS	4	11.8%
POL	0	0.0%
PTC	0	0.0%
PTI	6	17.6%
SUB	0	0.0%
SVS	0	0.0%
TOD	0	0.0%
TRK	2	5.9%
TRS	0	0.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	0	0.0%
TOTAL	34	100%

AMT-Amtrak delay
 CAR-Car or equipment failure
 DBS-Delays due to busing
 DDS-Debris strike
 DMW-Maintenance of Way work
 DSR-Speed Restriction
 DSS-Reduced speed due to restrictive signal
 FRR-Freight train interference from crossing
 FTI-Freight train interference on NICTD track
 HLD-Station delay related to passenger boarding
 LMU-Late make up(includes turn of equipment)
 MET-Metra delays

OET-Operational efficiency testing
 OPR-Operational delay
 OTH-Other delays
 PAS-Passenger boarding
 PTC-Positive train control delays
 PTI-Passenger train interference
 SUB-Substation
 SVS-Servicing (adding/removing equipment)
 TOD-Train order delay
 TRK-Track/wayside malfunction
 UTL-Utility power outage
 WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

Cumulative Percent on Time Thru October, 2021

Peak		
Train	Days Late	% on Time
102	18	91.5%
104	9	95.8%
6	107	48.8%
106	38	82.0%
108	27	87.3%
110	22	89.6%
112	15	92.9%
114	23	89.1%
214	22	89.6%
11	88	58.3%
111	10	95.3%
113	34	83.9%
115	25	88.2%
17	34	83.9%
117	54	74.4%
217	18	91.5%
119	13	93.9%
Total	557	84.5%
Westbound	281	85.2%
Eastbound	276	83.7%

Off-Peak		
Train	Days Late	% on Time
14	29	86.3%
216	22	89.6%
116	88	58.3%
216	48	77.4%
18	114	46.2%
118	92	56.4%
218	38	82.1%
20	86	59.4%
220	19	91.0%
422	1	99.4%
22	46	78.3%
422	11	93.3%
401	10	93.9%
203	26	86.0%
403	4	98.1%
205	2	99.1%
207	65	69.0%
7	105	50.5%
107	70	67.0%
9	74	65.1%
109	63	70.3%
209	30	85.8%
19	39	81.5%
121	15	92.9%
123	37	82.5%
101	32	84.9%
Total	1,166	78.2%
Westbound	594	75.7%
Eastbound	572	80.2%

Weekend/Holiday		
Train	Days Late	% on Time
600	20	80.2%
502	17	83.2%
504	30	70.3%
606	30	70.3%
506	38	62.4%
608	18	82.2%
508	37	63.4%
610	12	88.1%
510	24	76.2%
710	Deadhead move	
503	36	64.4%
603	10	90.1%
605	20	80.2%
505	19	81.2%
507	36	64.4%
509	35	65.3%
511	15	85.1%
613	4	96.0%
601	15	85.1%
701	4	95.4%
703	6	93.1%
Total	426	78.6%
Westbound	226	75.1%
Eastbound	200	81.5%

Trains on time less than 95% peak and 85% off peak.

Cumulative Reasons for Delays Thru October, 2021

REASONS (weekday)		
AMT	6	0.4%
CAR	72	4.2%
CAT	4	0.2%
DBS	0	0.0%
DMW	383	22.5%
DSR	14	0.8%
DSS	52	3.0%
FRR	24	1.4%
FTI	73	4.3%
HLD	14	0.8%
LMU	49	2.9%
MET	349	20.5%
OET	4	0.2%
OPR	277	16.2%
OTH	33	1.9%
PAS	31	1.8%
POL	18	1.1%
PTC	0	0.0%
PTI	137	8.0%
SUB	13	0.8%
SVS	28	1.6%
TOD	0	0.0%
TRK	20	1.2%
TRS	49	2.9%
UTL	30	1.8%
VAN	0	0.0%
WTR	25	1.5%
TOTAL	1,705	100.0%

REASONS (weekend)		
AMT	4	0.9%
CAR	35	8.2%
CAT	1	0.2%
DBS	0	0.0%
DMW	44	10.3%
DSR	1	0.2%
DSS	10	2.3%
FRR	5	1.2%
FTI	17	4.0%
HLD	4	0.9%
LMU	13	3.0%
MET	88	20.6%
OET	0	0.0%
OPR	65	15.2%
OTH	7	1.6%
PAS	28	6.6%
POL	6	1.4%
PTC	0	0.0%
PTI	43	10.1%
SUB	14	3.3%
SVS	10	2.3%
TOD	1	0.2%
TRK	6	1.4%
TRS	6	1.4%
UTL	0	0.0%
VAN	0	0.0%
WTR	19	4.4%
TOTAL	427	100.0%

TOTAL		
AMT	10	0.5%
CAR	107	5.0%
CAT	5	0.2%
DBS	0	0.0%
DMW	427	20.0%
DSR	15	0.7%
DSS	62	2.9%
FRR	29	1.4%
FTI	90	4.2%
HLD	18	0.8%
LMU	62	2.9%
MET	437	20.5%
OET	4	0.2%
OPR	342	16.0%
OTH	40	1.9%
PAS	59	2.8%
POL	24	1.1%
PTC	0	0.0%
PTI	180	8.4%
SUB	27	1.3%
SVS	38	1.8%
TOD	1	0.0%
TRK	26	1.2%
TRS	55	2.6%
UTL	30	1.4%
VAN	0	0.0%
WTR	44	2.1%
TOTAL	2,132	100.0%

AMT-Amtrak delay

CAR-Car or equipment failure

CAT-Catenary Delays

DBS-Delays due to busing

DDS-Debris strike

DMW-Maintenance of Way work

DSR-Speed Restriction

DSS-Reduced speed due to restrictive signal

FRR-Freight train interference from crossing

FTI-Freight train interference on NICTD track

HLD-Station delay related to passenger boarding

LMU-Late make up(includes turn of equipment)

MET-Metra delays

OET-Operational efficiency testing

OPR-Operational delay

OTH-Other delays

PAS-Passenger boarding

PTC-Positive train control delays

PTI-Passenger train interference

SUB-Substation

SVS-Servicing (adding/removing equipment)

TOD-Train order delay

TRK-Track/wayside malfunction

UTL-Utility power outage

WTR-Weather

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RUSH HOUR* TRAIN DELAYS - OCTOBER 2021 (minutes late)

Train	Arrive	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Days	Days	%	
		1	4	5	6	7	8	11	12	13	14	15	18	19	20	21	22	25	26	27	28	29	Late	Ran	On Time	
102	5:48a																							0	21	100.0%
104	6:31																							0	21	100.0%
6	6:55																			8		7	2	21	90.5%	
106	7:13						12																1	21	95.2%	
108	7:35																						0	21	100.0%	
110	7:51										63												1	21	95.2%	
112	8:08										35												1	21	95.2%	
114	8:31										26												1	21	95.2%	
214	8:52										8												1	21	95.2%	
14	10:28								10		35			10									3	21	85.7%	
Train	Depart																									
11	3:57								13						7				75				3	21	85.7%	
111	4:02																						0	21	100.0%	
113	4:28																13		11				2	21	90.5%	
115	4:57											142											1	21	95.2%	
117	5:10											170											1	21	95.2%	
17	5:28											125	20						20		8		4	21	81.0%	
217	5:32																						0	21	100.0%	
119	5:58											102											1	21	95.2%	
19	7:10			6							14	A							22				3	20	85.0%	
High temp		83	73	74	73	78	76	82	66	77	73	63	72	74	72	63	51	49	55	56	59	56				
Low temp		55	62	63	63	66	59	59	55	51	59	53	48	48	47	49	37	43	34	31	49	52				

* Includes off-peak Trains 14 and 19 for comparative purposes

Temperatures from South Bend

On time

A = Annulled

MONTHLY SUMMARY OF RUSH HOUR ON TIME PERFORMANCE

	January			February			March			April			May			June		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	34	180	81.1%	67	177	62.1%	32	207	84.5%	29	198	85.4%	23	180	87.2%	23	197	88.3%
EB Rush	17	160	89.4%	36	160	77.5%	51	184	72.3%	38	176	78.4%	16	160	90.0%	37	176	79.0%
Total Rush	51	340	85.0%	103	337	69.4%	83	391	78.8%	67	374	82.1%	39	340	88.5%	60	373	83.9%
	July			August			September			October			November			December		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	25	188	86.7%	16	197	91.9%	17	189	91.0%	7	189	96.3%						
EB Rush	31	168	81.5%	12	176	93.2%	22	162	86.4%	12	168	92.9%						
Total Rush	56	356	84.3%	28	373	92.5%	39	351	88.9%	19	357	94.7%						

Cumulative				
Arrive	Train #	Days Late	Days Ran	% On Time
5:48a	102	18	211	91.5%
6:31	104	8	212	96.2%
6:55	6	107	209	48.8%
7:13	106	37	211	82.5%
7:35	108	26	212	87.7%
7:51	110	21	211	90.0%
8:08	112	15	212	92.9%
8:31	114	22	212	89.6%
8:52	214	19	212	91.0%
10:28	14	28	212	86.8%
Depart				
3:57	11	86	211	59.2%
4:02p	111	10	211	95.3%
4:28	113	34	211	83.9%
4:57	115	25	211	88.2%
5:10	117	53	211	74.9%
5:28	17	34	211	83.9%
5:32	217	17	212	92.0%
5:58	119	13	212	93.9%
7:15	19	39	211	81.5%

Year-to-date cumulative

	#Late	#Ran	%On time
WB Rush	273	1902	85.6%
EB Rush	272	1690	83.9%
Total Rush	545	3,592	84.8%

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	112	119	231	5.9%	7.0%	6.4%
11-15	69	78	147	3.6%	4.6%	4.1%
16-20	40	32	72	2.1%	1.9%	2.0%
21-30	25	23	48	1.3%	1.4%	1.3%
31-59	20	17	37	1.1%	1.0%	1.0%
60+	14	7	21	0.7%	0.4%	0.6%
Annulled	7	6	13			
Total Late	280	276	556	14.7%	16.3%	15.5%
On time	1621	1414	3035	85.3%	83.7%	84.5%
Total ran	1901	1690	3591			

Grant Total All Trains Thru October, 2021

Range	Peak				Total	%
	WB	EB	Off	Wkend		
6-10	112	119	430	186	847	7.9%
11-15	69	78	269	95	511	4.8%
16-20	40	32	137	47	256	2.4%
21-30	25	23	164	48	260	2.4%
31-59	20	17	125	41	203	1.9%
60+	14	7	24	10	55	0.5%
Annulled	7	6	175	33	221	
Total	280	276	1149	427	2132	19.9%
On Time	1621	1414	4188	1340	8563	80.1%
Total ran	1901	1690	5337	1767	10695	
%On Time	85.3%	83.7%	78.5%	75.8%	80.1%	

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	3	2	5	1.6%	1.2%	1.4%
11-15	1	3	4	0.5%	1.8%	1.1%
16-20	0	2	2	0.0%	1.2%	0.6%
21-30	1	0	1	0.5%	0.0%	0.3%
31-59	1	0	1	0.5%	0.0%	0.3%
60+	1	5	6	0.5%	3.0%	1.7%
Annulled	0	0	0			
Total Late	7	12	19	3.7%	7.1%	5.3%
On time	182	156	338	96.3%	92.9%	94.7%
Total ran	189	168	357			