# MONTHLY RIDERSHIP AND PERFORMANCE REPORT 

July 2022


## July, 2022 MONTHLY PERFORMANCE REPORT

## Ridership

Ridership for the month of July was up $22.5 \%$ when compared to July of 2021 but down $52.2 \%$ when compared to July of 2019. Passenger trips for the month of July were 149,051 for 2022, 121,647 for 2021, and 311,676 for 2019. Monthly ridership trends for 2022 are similar to the 2019 pre-pandemic ridership trending with steady increases continuing month after month.

## Weekday Travel

Average weekday travel was up 27.1\% when compared to July of 2021 but down 53.8\% when compared to July of 2019. Average weekday trips were recorded as 5,556 in 2022, 4,373 in 2021, and 12,026 in 2019. The average peak travel was up 44.2\% over 2021 but down $60.7 \%$ over 2019. Off-peak travel was up $8.9 \%$ over 2021 but down $38.5 \%$ over 2019.

## Weekend

July weekend ridership was up $12.3 \%$ over 2021 but down $36.0 \%$ over 2019 with an average ridership of 3,348 in 2022, 2,981 in 2021, and 5,233 in 2019.

## Analysis over last 12 months:

| Ridership Over Last 12 Months: August through July |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | $\mathbf{2 0 1 8 / 1 9}$ | $\mathbf{2 0 1 9 / 2 0}$ |  | \% Change | $\mathbf{2 0 2 0 / 2 1}$ | \% Change | $\mathbf{2 0 2 1 / 2 2}$ |
|  | \% Change |  |  |  |  |  |  |
| Total | $3,314,567$ | $2,148,096$ | $-35.19 \%$ | 720,725 | $-66.45 \%$ | $1,332,666$ | $84.91 \%$ |
| Weekday | $2,816,710$ | $1,831,677$ | $-34.97 \%$ | 575,597 | $-68.58 \%$ | $1,049,695$ | $82.37 \%$ |
| Peak | $2,060,596$ | $1,336,407$ | $-35.14 \%$ | 343,783 | $-74.28 \%$ | 656,724 | $91.03 \%$ |
| Off Peak | 756,114 | 495,270 | $-34.50 \%$ | 231,814 | $-53.19 \%$ | 392,971 | $69.52 \%$ |
| Weekend | 497,857 | 316,419 | $-36.44 \%$ | 145,128 | $-54.13 \%$ | 282,971 | $94.98 \%$ |
| South Bend | 237,377 | 159,870 | $-32.65 \%$ | 93,523 | $-41.50 \%$ | $\mathbf{1 7 1 , 4 7 9}$ | $83.35 \%$ |

## Bussing Ridership

Starting on February 28, 2022 through the current period NICTD is bussing passengers between the Carroll Avenue Station and the Dune Park Station. Construction of the Double Track Northwest Indiana has begun in the Michigan City area.

| Bussed Passengers |  |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline 2022 \\ \text { Riders } \\ \hline \end{gathered}$ | Total Ridership | \% Bussed |
| January | 0 | 66,872 |  |
| February | 415 | 76,350 | 0.54\% |
| March | 21,123 | 114,014 | 18.53\% |
| April | 23,091 | 115,914 | 19.92\% |
| May | 23,167 | 123,155 | 18.81\% |
| June | 24,560 | 138,763 | 17.70\% |
| July | 30,884 | 149,051 | 20.72\% |

## Revenue

The cumulative number of tickets sold for the year through July has increased 46.6\% in 2022 compared to 2021. Ticket revenue is up $59.4 \%$ for 2022 compared to 2021. Sales from digital sources represents $71.9 \%$ of ticket sales and $76.6 \%$ of revenue in 2022.

| Total Ticket Sales: YTD Through July |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Tickets |  |  | Revenue |  |  |
| Method of Sale | 2021 | 2022 | \% Change | 2021 | 2022 | \% Change |
| Ticket Agent | 30,841 | 42,360 | 37.3\% | 454,952 | 689,433 | 51.5\% |
| Vending Machine | 74,308 | 85,277 | 14.8\% | 963,890 | 1,229,183 | 27.5\% |
| Conductor | 62,074 | 72,701 | 17.1\% | 455,761 | 534,350 | 17.2\% |
| Mobile App | 112,153 | 209,137 | 86.5\% | 1,414,937 | 2,789,626 | 97.2\% |
| Total | 279,376 | 409,475 | 46.6\% | 3,289,539 | 5,242,593 | 59.4\% |

## On Time Performance

Rush hour - Overall, 88.5\% of A.M. and P.M. rush hour trains were on time in July 2022, compared to $84.3 \%$ in July of 2021. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). $91.0 \%$ of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. $90.6 \%$ of westbound morning rush hour service was on time compared to $86.7 \%$ in July 2021; while eastbound rush hour trains reported an on time performance of $86.3 \%$ compared to $81.5 \%$ in July 2021. A total of 17 out of 180 westbound rush hour trains were delayed in July. Of those 17, 6 experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 22 out of 160 trains delayed in July. Of those 22, 9 experienced delays greater than 15 minutes. ${ }^{1}$

[^0]| RANGE OF RUSH HOUR DELAYS (in minutes) |  |  |  |  |
| :--- | ---: | ---: | :---: | :---: |
| July |  |  |  |  |
| Range | a.m. | p.m. | Total | Percent |
| $6-10$ | 6 | 7 | 13 | $3.8 \%$ |
| $11-15$ | 5 | 6 | 11 | $3.2 \%$ |
| $16-20$ | 2 | 4 | 6 | $1.8 \%$ |
| $21-30$ | 3 | 3 | 6 | $1.8 \%$ |
| $31-59$ | 1 | 2 | 3 | $0.9 \%$ |
| $60+$ | 0 | 0 | 0 | $0.0 \%$ |
| Annulled | 0 | 0 | 0 |  |
| On Time | $\mathbf{1 6 3}$ | $\mathbf{1 3 8}$ | $\mathbf{3 0 1}$ |  |
| Total Ran | 180 | 160 | 340 |  |

Overall - The SSL scheduled 1,080 trains in July and experienced 319 delays in excess of 5 minutes (ranging from 6-207 minutes) with a median delay of 15 minutes. July of 2022 experienced 13 annulled trains. In July 2021 the South Shore Line scheduled 1,103 trains with 249 delays in excess of 5 minutes (ranging from 6-62 minutes) with a median delay of 11 minutes. July of 2021
 experienced 1 annulled train.

| Cumulative On Time Comparison |  |  |
| :--- | :---: | :---: |
| Thru July | $\mathbf{2 0 2 1}$ | $\mathbf{2 0 2 2}$ |
| Weekday | $\mathbf{7 7 . 9 \%}$ | $\mathbf{8 0 . 8 \%}$ |
| Peak | $81.3 \%$ | $85.8 \%$ |
| Off-peak | $75.6 \%$ | $77.5 \%$ |
| Weekend | $\mathbf{7 4 . 4 \%}$ | $\mathbf{5 3 . 5 \%}$ |
| Overall | $\mathbf{7 7 . 3 \%}$ | $\mathbf{7 6 . 2 \%}$ |

Delays caused by railroad maintenance. Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

Construction of the Double Track Northwest Indiana Project began on February 28, 2022. NICTD has contracted out bussing services in order to transport passengers around track outages necessary to facilitate construction. Staff will continually monitor this service to ensure delays are kept to a minimum.

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| ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Date | Train \# | Minutes | Reason | Date | Train \# | Minutes | Reason |
| 1/3 | 7 | 62 | Catenary Wire Issues | 3/5 | 507 | 99 | Substation power issues. |
|  | 14 | 72 | Catenary Wire Issues |  | 509 | 63 | Passenger train interference |
|  | 106 | Anulled | Catenary Wire Issues | 3/6 | 703 | Anulled | High winds causing power outage. |
|  | 108 | 226 | Catenary Wire Issues | 3/12 | 510 | 67 | Bussing delays |
|  | 110 | Anulled | Catenary Wire Issues | 3/21 | 123 | 124 | Train derailment. |
|  | 112 | 216 | Catenary Wire Issues | 5/6 | 102 | Anulled | PTC Issues |
|  | 114 | Anulled | Catenary Wire Issues |  | 203 | Anulled | PTC Issues |
|  | 203 | Anulled | Catenary Wire Issues | 5/11 | 118 | 62 | Brush fires. |
|  | 205 | Anulled | Catenary Wire Issues | 5/12 | 19 | 198 | Train struck a car on tracks. |
|  | 207 | Anulled | Catenary Wire Issues |  | 22 | 70 | Car accident blocking tracks. |
|  | 214 | Anulled | Catenary Wire Issues |  | 121 | 80 | Car accident blocking tracks. |
| 1/5 | 101 | 126 | Equipment Issues | 5/13 | 101 | Anulled | Car accident equipment delay. |
| 1/7 | 424 | 62 | Delayed turn of equipment. | 5/14 | 600 | 72 | Transformer fire. |
| 1/15 | 504 | 90 | Equipment Issues | 5/16 | 11 | 83 | Vehicle struck on tracks. |
| 2/4 | 6 | 72 | Vehicle stopped on tracks |  | 20 | 60 | Vehicle struck on tracks. |
|  | 14 | 96 | Vehicle stopped on tracks | 6/14 | 11 | 60 | Excessive heat damage |
|  | 104 | 94 | Vehicle stopped on tracks | 6/21 | 119 | 84 | Delayed turn of equipment. |
|  | 106 | 62 | Vehicle stopped on tracks | 6/24 | 19 | 75 | Delayed turn of equipment. |
|  | 205 | Anulled | Vehicle stopped on tracks | 6/24 | 20 | 110 | PTC Issues |
| 2/7 | 7 | 136 | Vehicle struck a pole. | 7/2 | 503 | 68 | Power Issues |
|  | 107 | 60 | Vehicle struck a pole. | 7/16 | 606 | 61 | PTC Issues |
|  | 207 | 116 | Vehicle struck a pole. | 7/23 | 502 | 207 | Catenary pole fire. |
| 2/16 | 18 | 62 | Delayed by red signal. |  | 503 | 136 | Loss of power. |
| 2/18 | 17 | 115 | Metra electrical issues. |  | 504 | 162 | Catenary pole fire. |
|  | 111 | 63 | Metra electrical issues. |  | 603 | Anulled | Catenary pole fire. |
|  | 113 | 121 | Metra electrical issues. | 7/24 | 511 | 74 | Passenger train interference |
|  | 115 | 73 | Metra electrical issues. | 7/28 | 401 | Anulled | Lollapalooza - passengers bussed |
|  | 117 | Anulled | Metra electrical issues. |  | 403 | Anulled | Lollapalooza - passengers bussed |
|  | 118 | 97 | Metra electrical issues. |  | 422 | Anulled | Lollapalooza - passengers bussed |
|  | 119 | 94 | Metra electrical issues. |  | 424 | Anulled | Lollapalooza - passengers bussed |
|  | 209 | 74 | Metra electrical issues. | 7/29 | 401 | Anulled | Lollapalooza - passengers bussed |
|  | 217 | 67 | Metra electrical issues. |  | 403 | Anulled | Lollapalooza - passengers bussed |
|  | 220 | Anulled | Metra electrical issues. |  | 422 | Anulled | Lollapalooza - passengers bussed |
| 2/19 | 509 | 178 | Vehicle struck a pole. |  | 424 | Anulled | Lollapalooza - passengers bussed |
|  | 510 | 91 | Vehicle struck a pole. | 7/30 | 701 | Anulled | Lollapalooza - passengers bussed |
|  | 511 | 149 | Vehicle struck a pole. |  | 703 | Anulled | Lollapalooza - passengers bussed |
|  | 610 | 240 | Vehicle struck a pole. | 7/31 | 701 | Anulled | Lollapalooza - passengers bussed |
|  | 613 | 120 | Vehicle struck a pole. |  | 703 | Anulled | Lollapalooza - passengers bussed |

Ridership Report


## Average Weekday Ridership

| January | 9,086 | 1,589 | 2,539 | 59.8\% |
| :---: | :---: | :---: | :---: | :---: |
| February | 9,615 | 1,658 | 3,166 | 91.0\% |
| March | 10,761 | 2,053 | 4,134 | 101.4\% |
| April | 11,182 | 2,337 | 4,501 | 92.6\% |
| May | 11,167 | 2,465 | 4,624 | 87.6\% |
| June | 12,101 | 3,175 | 5,084 | 60.1\% |

Average Weekday Peak Period Ridership


Average Weekday Off-Peak Ridership

| January | 2,034 | 529 | 839 | 58.6\% |
| :---: | :---: | :---: | :---: | :---: |
| February | 2,174 | 570 | 1,045 | 83.3\% |
| March | 2,645 | 781 | 1,392 | 78.2\% |
| April | 2,839 | 1,001 | 1,561 | 55.9\% |
| May | 2,881 | 989 | 1,569 | 58.6\% |
| June | 3,473 | 1,349 | 1,876 | 39.1\% |

Ridership Report

|  | 2019 | Work | 2021 | Work | 2022 | Work | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Passengers | Days | Passengers | Days | Passengers | Days | $20 / 21$ |

## Average Weekend/Holiday Ridership (per day)

| January | 2,943 | 633 |  | 1,355 | 1 | $114.1 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| February | 3,744 | 792 | 1,629 | . | $105.7 \%$ |  |
| March | 4,617 |  | 1,296 |  | 2,366 |  |
| April | 3,943 |  | 1,465 |  | 2,376 |  |
| May | 4,121 |  | 1,774 |  | 2,605 | $62.2 \%$ |
| June | 5,132 |  | 2,128 |  | 3,364 | $46.8 \%$ |

Monthly South Bend Ridership

| January | 14,125 | 4,618 |  | 8,972 | . | $94.3 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| February | 12,881 |  | 4,932 |  | 8,940 |  |
| March | 20,397 |  | 7,332 | 13,530 |  | $81.3 \%$ |
| April | 20,180 |  | 10,467 |  | 14,608 |  |
| May | 19,127 |  | 10,437 |  | 15,290 | $39.6 \%$ |
| June | 20,088 |  | 11,197 |  | 15,014 | $46.5 \%$ |

Ridership Report

|  | 2019 | Work | 2021 | Work | 2022 | Work | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Passengers | Days | Passengers | Days | Passengers | Days | $19 / 18$ |

MONTHLY RIDERSHIP

| July | 311,676 | 22 | 121,647 | 21 | 149,051 | 20 | $22.5 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| August | 309,343 | 22 | 107,925 | 22 |  |  | $-100.0 \%$ |
| September | 263,338 | 20 | 105,655 | 21 |  |  | $-100.0 \%$ |
| October | 288,904 | 23 | 114,147 | 21 |  |  | $-100.0 \%$ |
| November | 262,528 | 20 | 109,403 | 21 |  |  | $-100.0 \%$ |
| December | 273,403 | 21 | 111,359 | 23 |  |  | $-100.0 \%$ |

CUMULATIVE COMPARISON

| July | $1,886,087$ | 149 | 476,256 | 148 | 784,117 | 148 | $64.6 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| August | $2,195,430$ | 171 | 584,181 | 170 |  |  |  |
| September | $2,458,768$ | 191 | 689,836 | 191 |  |  |  |
| October | $2,747,672$ | 214 | 803,983 | 212 |  |  |  |
| November | $3,010,200$ | 234 | 913,386 | 233 |  |  |  |
| December | $3,283,603$ | 255 | $1,024,745$ | 256 |  |  |  |

AVERAGE WEEKDAY RIDERSHIP

| July | 12,026 | 4,373 |  | 5,556 | . | $27.1 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| August | 11,853 |  |  |  |  |  |
| September | 11,093 |  |  |  |  |  |
| October | 11,030 |  | 3,829 |  |  |  |
| November | 10,948 |  | 3,929 |  |  |  |
| December | 10,654 |  | 3,083 |  |  |  |
| Thru December | 10,960 | 255 | 3,936 |  |  |  |

AVERAGE WEEKDAY PEAK PERIOD RIDERSHIP

| July | 8,261 | 2,249 |  | 3,243 |  | $44.2 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| August | 8,259 |  |  |  |  |  |
| September | 8,399 |  | 2,194 |  |  |  |
| October | 8,384 |  | 2,410 |  |  |  |
| November | 7,908 |  | 2,531 |  |  |  |
| December | 7,141 |  | 2,115 |  |  |  |
| Thru December | 8,018 | 255 | 1,846 | 256 |  |  |

AVERAGE WEEKDAY OFF-PEAK RIDERSHIP

| July | 3,765 | 2,124 |  | 2,314 | . | $8.9 \%$ |  |
| :--- | ---: | ---: | ---: | :--- | :--- | :--- | :--- |
| August | 3,595 |  |  |  |  |  |  |
| September | 2,694 |  | 1,547 |  |  |  |  |
| October | 2,647 |  | 1,419 |  |  |  |  |
| November | 3,041 |  | 1,474 |  |  |  |  |
| December | 3,513 |  | 1,547 |  |  |  |  |
| Thru December | 2,942 | 255 | 1,821 |  |  |  |  |

Ridership Report

|  | 2019 | Wkend | 2021 | Wkend | 2022 | Wkend | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Passengers | Days | Passengers | Days | Passengers | Days |
| 19/18 |  |  |  |  |  |  |  |

AVERAGE WEEKEND/HOLIDAY RIDERSHIP (per day)

| July | 5,233 | 2,981 |  | 3,348 | . | $12.3 \%$ |
| :--- | ---: | ---: | ---: | ---: | :--- | :--- |
| August | 5,397 |  |  |  |  |  |
| September | 4,147 |  | 2,847 |  |  |  |
| October | 4,401 | 2,805 |  |  |  |  |
| November | 4,357 | 2,983 |  |  |  |  |
| December | 4,968 | 2,629 |  |  |  |  |
| Thru December | 4,417 | 111 | 2,604 |  |  |  |

MONTHLY SOUTH BEND RIDERSHIP

| July | 23,571 | 15,889 |  | 18,102 |  | $13.9 \%$ |
| :--- | ---: | ---: | ---: | ---: | :--- | :--- |
| August | 20,433 |  | 11,650 |  |  |  |
| September | 19,530 |  | 14,806 |  |  |  |
| October | 20,997 |  | 20,259 |  |  |  |
| November | 22,150 |  | 15,419 |  |  |  |
| December | 22,575 |  | 14,889 |  |  |  |

## SOUTH SHORE WEEKDAY RIDERSHIP 2019-2022



SOUTH SHORE WEEKEND RIDERSHIP 2019-2022


## SOUTH SHORE PEAK RIDERSHIP 2019-2022





Percent on Time: July, 2022

| Peak |  |  |
| :--- | ---: | ---: |
| Train Days <br> Late \% on <br> Time <br> 102 3 $85.0 \%$ <br> 104 1 $95.0 \%$ <br> 6 6 $70.0 \%$ <br> 106 1 $95.0 \%$ <br> 108 1 $95.0 \%$ <br> 110 1 $95.0 \%$ <br> 112 1 $95.0 \%$ <br> 114 5 $75.0 \%$ <br> 214 1 $95.0 \%$ <br> 11 11 $45.0 \%$ <br> 111 3 $85.0 \%$ <br> 113 1 $95.0 \%$ <br> 115 1 $95.0 \%$ <br> 17 4 $80.0 \%$ <br> 117 1 $95.0 \%$ <br> 217 0 $100.0 \%$ <br> 119 1 $95.0 \%$ <br> Total 42 $87.6 \%$ <br> Westbound 20 $88.9 \%$ <br> Eastbound 22 $86.3 \%$ |  |  |

TrainV on time leVV than 95\% peak and $85 \%$ off peak.

| Off-Peak |  |  |
| :---: | :---: | :---: |
| Train | Days <br> Late | $\% \text { on }$ <br> Time |
| 14 | 10 | 50.0\% |
| 216 | 4 | 80.0\% |
| 116 | 3 | 85.0\% |
| 218 | 3 | 85.0\% |
| 18 | 19 | 5.0\% |
| 118 | 8 | 60.0\% |
| 220 | 3 | 85.0\% |
| 20 | 8 | 60.0\% |
| 222 | 1 | 95.0\% |
| 420 | 1 | 94.4\% |
| 22 | 12 | 40.0\% |
| 424 | 2 | 88.9\% |
| 401 | 4 | 77.8\% |
| 203 | 1 | 95.0\% |
| 403 | 2 | 88.9\% |
| 205 | 0 | 100.0\% |
| 207 | 0 | 100.0\% |
| 7 | 16 | 20.0\% |
| 107 | 10 | 50.0\% |
| 9 | 16 | 20.0\% |
| 109 | 7 | 65.0\% |
| 209 | 0 | 100.0\% |
| 19 | 11 | 45.0\% |
| 121 | 0 | 100.0\% |
| 123 | 8 | 60.0\% |
| 101 | 1 | 95.0\% |
| Total | 150 | 70.7\% |
| Westbound | 74 | 68.6\% |
| Eastbound | 76 | 72.5\% |


| Weekend/Holiday |  |  |
| :--- | ---: | ---: |
| Train <br> Lays <br> Late | \% on <br> Time |  |
| 600 | 6 | $45.5 \%$ |
| 502 | 8 | $27.3 \%$ |
| 504 | 10 | $9.1 \%$ |
| 606 | 11 | $0.0 \%$ |
| 506 | 10 | $9.1 \%$ |
| 608 | 5 | $54.5 \%$ |
| 508 | 8 | $27.3 \%$ |
| 610 | 4 | $63.6 \%$ |
| 510 | 6 | $45.5 \%$ |
| 503 | 8 | $27.3 \%$ |
| 603 | 4 | $60.0 \%$ |
| 605 | 10 | $9.1 \%$ |
| 505 | 8 | $27.3 \%$ |
| 507 | 9 | $18.2 \%$ |
| 509 | 9 | $18.2 \%$ |
| 511 | 10 | $9.1 \%$ |
| 613 | 2 | $81.8 \%$ |
| 601 | 2 | $81.8 \%$ |
| 701 | 0 | $100.0 \%$ |
| 703 | 0 | $100.0 \%$ |
| Total | $\mathbf{1 3 0}$ | $39.5 \%$ |
| Westbound | 68 | $31.3 \%$ |
| Eastbound | 62 | $46.6 \%$ |
|  |  |  |


| REASONS (weekday) |  |  |
| :--- | ---: | ---: |
| AMT | 0 | $0.0 \%$ |
| CAR | 2 | $1.0 \%$ |
| CAT | 0 | $0.0 \%$ |
| DBS | 1 | $0.5 \%$ |
| DMW | 99 | $51.6 \%$ |
| DSR | 0 | $0.0 \%$ |
| DSS | 2 | $1.0 \%$ |
| FRR | 2 | $1.0 \%$ |
| FTI | 0 | $0.0 \%$ |
| HLD | 1 | $0.5 \%$ |
| LMU | 2 | $1.0 \%$ |
| MET | 26 | $13.5 \%$ |
| OET | 1 | $0.5 \%$ |
| OPR | 35 | $18.2 \%$ |
| OTH | 10 | $5.2 \%$ |
| PAS | 0 | $0.0 \%$ |
| POL | 0 | $0.0 \%$ |
| PTC | 0 | $0.0 \%$ |
| PTI | 10 | $5.2 \%$ |
| SUB | 0 | $0.0 \%$ |
| SVS | 1 | $0.5 \%$ |
| TOD | 0 | $0.0 \%$ |
| TRK | 0 | $0.0 \%$ |
| TRS | 0 | $0.0 \%$ |
| UTL | 0 | $0.0 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 0 | $0.0 \%$ |
| TOTAL | 192 | $100.0 \%$ |
|  |  |  |

AMT-Amtrak delay
CAR-Car or equipment failure
DBS-Delays due to busing
DDS-Debris strike
DMW-Maintenance of Way work
DSR-Speed Restriction
DSS-Reduced speed due to restrictive signal
FRR-Freight train interference from crossing
FTI-Freight train interference on NICTD track
HLD-Station delay related to passenger boarding
LMU-Late make up (includes turn of equipment)
MET-Metra delays

| REASONS (weekend) |  |  |
| :--- | ---: | ---: |
| AMT | 0 | $0.0 \%$ |
| CAR | 1 | $0.8 \%$ |
| CAT | 0 | $0.0 \%$ |
| DBS | 0 | $0.0 \%$ |
| DMW | 68 | $52.3 \%$ |
| DSR | 0 | $0.0 \%$ |
| DSS | 0 | $0.0 \%$ |
| FRR | 0 | $0.0 \%$ |
| FTI | 2 | $1.5 \%$ |
| HLD | 3 | $2.3 \%$ |
| LMU | 3 | $2.3 \%$ |
| MET | 22 | $16.9 \%$ |
| OET | 0 | $0.0 \%$ |
| OPR | 17 | $13.1 \%$ |
| OTH | 0 | $0.0 \%$ |
| PAS | 0 | $0.0 \%$ |
| POL | 1 | $0.8 \%$ |
| PTC | 0 | $0.0 \%$ |
| PTI | 8 | $6.2 \%$ |
| SUB | 0 | $0.0 \%$ |
| SVS | 0 | $0.0 \%$ |
| TOD | 0 | $0.0 \%$ |
| TRK | 0 | $0.0 \%$ |
| TRS | 0 | $0.0 \%$ |
| UTL | 0 | $0.0 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 130 | $3.8 \%$ |
| TOTAL | $100 \%$ |  |
|  |  |  |

OET-Operational efficiency testing OPR-Operational delay OTH-Other delays
PAS-Passenger boarding
PTC-Positive train control delays
PTI-Passenger train interference
SUB-Substation
SVS-Servicing (adding/removing equipment)
TOD-Train order delay
TRK-Track/wayside malfunction
UTL-Utility power outage
WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

July 2022 Ridership Report
Page 13

Cumulative Percent on Time Thru July, 2022

| Peak |  |  |
| :--- | ---: | ---: |
| Train | Days <br> Late | \% on <br> Time |
| 102 | 13 | $91.2 \%$ |
| 104 | 3 | $98.0 \%$ |
| 6 | 23 | $84.5 \%$ |
| 106 | 15 | $89.8 \%$ |
| 108 | 13 | $91.2 \%$ |
| 110 | 11 | $92.5 \%$ |
| 112 | 16 | $89.2 \%$ |
| 114 | 13 | $91.2 \%$ |
| 214 | 9 | $93.9 \%$ |
| 11 | 100 | $32.4 \%$ |
| 111 | 18 | $87.8 \%$ |
| 113 | 27 | $81.8 \%$ |
| 115 | 16 | $89.2 \%$ |
| 17 | 30 | $79.7 \%$ |
| 117 | 38 | $74.1 \%$ |
| 217 | 5 | $96.6 \%$ |
| 119 | 9 | $93.9 \%$ |
| Total | 359 | $85.7 \%$ |
| Westbound | 116 | $91.3 \%$ |
| Eastbound | 243 | $79.5 \%$ |

Trains on time less than 95\% peak and $85 \%$ off peak.

| Off-Peak |  |  |
| :--- | ---: | ---: |
| Train | Days <br> Late | \% on <br> Time |
| $\mathbf{1 4}$ | 40 | $73.0 \%$ |
| 216 | 12 | $91.9 \%$ |
| 116 | 22 | $85.1 \%$ |
| 216 | 12 | $91.9 \%$ |
| 18 | 100 | $32.4 \%$ |
| 118 | 38 | $74.3 \%$ |
| 218 | 12 | $91.8 \%$ |
| 20 | 59 | $60.1 \%$ |
| 220 | 7 | $95.3 \%$ |
| 420 | 6 | $95.8 \%$ |
| 22 | 79 | $46.6 \%$ |
| 422 | 20 | $86.1 \%$ |
| 401 | 8 | $94.5 \%$ |
| 203 | 13 | $91.1 \%$ |
| 403 | 6 | $95.9 \%$ |
| 205 | 1 | $99.3 \%$ |
| 207 | 22 | $85.0 \%$ |
| 7 | 88 | $40.5 \%$ |
| 107 | 36 | $75.7 \%$ |
| 9 | 82 | $44.6 \%$ |
| 109 | 36 | $75.7 \%$ |
| 209 | 22 | $85.1 \%$ |
| 19 | 89 | $39.9 \%$ |
| 121 | 4 | $97.3 \%$ |
| 123 | 35 | $76.4 \%$ |
| 101 | 14 | $90.5 \%$ |
| Total | 863 | $77.5 \%$ |
| Westbound | 407 | $77.0 \%$ |
| Eastbound | 456 | $77.9 \%$ |
|  |  |  |


| Weekend/Holiday |  |  |  |
| :--- | ---: | ---: | :---: |
| Train | Days <br> Late | \% on <br> Time |  |
| 600 | 21 | $67.2 \%$ |  |
| 502 | 26 | $59.4 \%$ |  |
| 504 | 50 | $21.9 \%$ |  |
| 606 | 41 | $35.9 \%$ |  |
| 506 | 44 | $31.3 \%$ |  |
| 608 | 23 | $64.1 \%$ |  |
| 508 | 35 | $45.3 \%$ |  |
| 610 | 19 | $70.3 \%$ |  |
| 503 | 45 | $29.7 \%$ |  |
| 603 | 8 | $87.3 \%$ |  |
| 605 | 34 | $46.9 \%$ |  |
| 505 | 42 | $34.4 \%$ |  |
| 507 | 53 | $17.2 \%$ |  |
| 509 | 48 | $25.0 \%$ |  |
| 511 | 42 | $34.4 \%$ |  |
| 613 | 11 | $82.8 \%$ |  |
| 601 | 13 | $79.7 \%$ |  |
| 701 | 2 | $96.8 \%$ |  |
| 703 | 7 | $88.5 \%$ |  |
| Total | $\mathbf{5 6 4}$ | $\mathbf{5 3 . 5 \%}$ |  |
| Westbound | $\mathbf{2 5 9}$ | $\mathbf{5 0 . 2 \%}$ |  |
| Eastbound | $\mathbf{3 0 5}$ | $\mathbf{5 6 . 3 \%}$ |  |
|  |  |  |  |

## Cumulative Reasons for Delays Thru July, 2022

| REASONS (weekday) |  |  |
| :--- | ---: | ---: |
| AMT | 1 | $0.1 \%$ |
| CAR | 29 | $2.4 \%$ |
| CAT | 8 | $0.7 \%$ |
| DBS | 1 | $0.1 \%$ |
| DMW | 495 | $40.5 \%$ |
| DSR | 6 | $0.5 \%$ |
| DSS | 31 | $2.5 \%$ |
| FRR | 10 | $0.8 \%$ |
| FTI | 51 | $4.2 \%$ |
| HLD | 5 | $0.4 \%$ |
| LMU | 49 | $4.0 \%$ |
| MET | 146 | $11.9 \%$ |
| OET | 4 | $0.3 \%$ |
| OPR | 119 | $9.7 \%$ |
| OTH | 37 | $3.0 \%$ |
| PAS | 14 | $1.1 \%$ |
| POL | 7 | $0.6 \%$ |
| PTC | 1 | $0.1 \%$ |
| PTI | 100 | $8.2 \%$ |
| SUB | 1 | $0.1 \%$ |
| SVS | 10 | $0.8 \%$ |
| TOD | 5 | $0.4 \%$ |
| TRK | 15 | $1.2 \%$ |
| TRS | 32 | $2.6 \%$ |
| UTL | 2 | $0.2 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 44 | $3.6 \%$ |
| TOTAL | 1,223 | $100.0 \%$ |


| REASONS (weekend) |  |  |
| :--- | ---: | ---: |
| AMT | 0 | $0.0 \%$ |
| CAR | 10 | $1.7 \%$ |
| CAT | 0 | $0.0 \%$ |
| DBS | 0 | $0.0 \%$ |
| DMW | 317 | $53.5 \%$ |
| DSR | 0 | $0.0 \%$ |
| DSS | 7 | $1.2 \%$ |
| FRR | 3 | $0.5 \%$ |
| FTI | 17 | $2.9 \%$ |
| HLD | 8 | $1.4 \%$ |
| LMU | 14 | $2.4 \%$ |
| MET | 83 | $14.0 \%$ |
| OET | 1 | $0.2 \%$ |
| OPR | 38 | $6.4 \%$ |
| OTH | 11 | $1.9 \%$ |
| PAS | 15 | $2.5 \%$ |
| POL | 1 | $0.2 \%$ |
| PTC | 0 | $0.0 \%$ |
| PTI | 38 | $6.4 \%$ |
| SUB | 2 | $0.3 \%$ |
| SVS | 7 | $1.2 \%$ |
| TOD | 1 | $0.2 \%$ |
| TRK | 2 | $0.3 \%$ |
| TRS | 9 | $1.5 \%$ |
| UTL | 0 | $0.0 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 8 | $1.4 \%$ |
| TOTAL | 592 | $100.0 \%$ |


| TOTAL |  |  |
| :--- | ---: | ---: |
| AMT | 1 | $0.1 \%$ |
| CAR | 39 | $2.1 \%$ |
| CAT | 8 | $0.4 \%$ |
| DBS | 1 | $0.1 \%$ |
| DMW | 812 | $44.7 \%$ |
| DSR | 6 | $0.3 \%$ |
| DSS | 38 | $2.1 \%$ |
| FRR | 13 | $0.7 \%$ |
| FTI | 68 | $3.7 \%$ |
| HLD | 13 | $0.7 \%$ |
| LMU | 63 | $3.5 \%$ |
| MET | 229 | $12.6 \%$ |
| OET | 5 | $0.3 \%$ |
| OPR | 157 | $8.7 \%$ |
| OTH | 48 | $2.6 \%$ |
| PAS | 29 | $1.6 \%$ |
| POL | 8 | $0.4 \%$ |
| PTC | 1 | $0.1 \%$ |
| PTI | 138 | $7.6 \%$ |
| SUB | 3 | $0.2 \%$ |
| SVS | 17 | $0.9 \%$ |
| TOD | 6 | $0.3 \%$ |
| TRK | 17 | $0.9 \%$ |
| TRS | 41 | $2.3 \%$ |
| UTL | 2 | $0.1 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 52 | $2.9 \%$ |
| TOTAL | 1,815 | $100.0 \%$ |
|  |  |  |

AMT-Amtrak delay
CAR-Car or equipment failure
DBS-Delays due to busing
DDS-Debris strike
DMW-Maintenance of Way work
DSR-Speed Restriction
DSS-Reduced speed due to restrictive signal
FRR-Freight train interference from crossing
FTI-Freight train interference on NICTD track
HLD-Station delay related to passenger boarding
LMU-Late make up (includes turn of equipment) MET-Metra delays

OET-Operational efficiency testing
OPR-Operational delay
OTH-Other delays
PAS-Passenger boarding
PTC-Positive train control delays
PTI-Passenger train interference
SUB-Substation
SVS-Servicing (adding/removing equipment) TOD-Train order delay
TRK-Track/wayside malfunction
UTL-Utility power outage
WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

RUSH HOUR* TRAIN DELAYS - JULY 2022 (minutes late)

|  |  | Fri | Tue | Wed | Thu | Fri | Mon | Tue | Wed | Thu | Fri | Mon | Tue | Wed | Thu | Fri | Mon | Tue | Wed | Thu | Fri | Days | Days | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Train | Arrive | 1 | 5 | 6 | 7 | 8 | 11 | 12 | 13 | 14 | 15 | 18 | 19 | 20 | 21 | 22 | 25 | 26 | 27 | 28 | 29 | Late | Ran | On Time |
| 102 | 5:48a |  |  |  |  |  |  |  |  |  |  |  |  | 22 | 11 |  |  |  |  | 10 |  | 3 | 20 | 85.0\% |
| 104 | 6:31 |  |  |  |  |  |  |  |  |  |  |  | 9 |  |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 6 | 6:55 |  |  |  |  | 10 |  |  |  |  |  |  |  | 14 | 9 | 9 | 12 | 16 |  |  |  | 6 | 20 | 70.0\% |
| 106 | 7:13 |  |  |  |  |  |  |  |  |  |  |  |  | 22 |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 108 | 7:35 |  |  |  |  |  |  |  |  |  |  |  |  | 30 |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 110 | 7:51 |  |  |  |  |  |  |  |  |  |  |  |  | 17 |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 112 | 8:08 |  |  |  |  |  |  |  |  |  |  |  |  | 32 |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 114 | 8:31 |  |  |  |  |  |  | 12 |  |  |  |  | 14 | 6 |  |  | 10 | 7 |  |  |  | 5 | 20 | 75.0\% |
| 214 | 8:52 |  |  |  |  |  |  |  |  |  |  |  |  | 6 |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 14 | 10:28 |  | 16 |  | 47 | 8 |  |  |  |  |  | 7 |  | 8 | 17 | 16 |  | 9 | 19 | 12 |  | 10 | 20 | 50.0\% |
| Train | Depart |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 11 | 3:57 | 17 | 13 | 42 | 8 | 13 |  | 10 |  |  |  |  | 8 | 15 |  |  | 8 | 8 | 30 |  |  | 11 | 20 | 45.0\% |
| 111 | 4:02 |  |  | 32 |  |  | 12 |  |  |  |  |  |  |  |  |  |  |  | 18 |  |  | 3 | 20 | 85.0\% |
| 113 | 4:28 |  |  | 18 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 115 | 4:57 |  |  | 19 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 117 | 5:10 |  |  | 30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 17 | 5:28 |  | 9 | 27 |  |  |  |  |  |  |  | 10 |  |  |  | 12 |  |  |  |  |  | 4 | 20 | 80.0\% |
| 217 | 5:32 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 0 | 20 | 100.0\% |
| 119 | 5:58 |  |  | 14 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1 | 20 | 95.0\% |
| 19 | 7:10 | 27 | 12 |  | 15 | 11 |  |  |  | 8 |  | 15 |  | 10 |  | 15 | 13 |  |  | 16 | 21 | 11 | 20 | 45.0\% |
| High temp |  | 84 | 93 | 86 | 85 | 82 | 86 | 83 | 81 | 84 | 77 | 84 | 88 | 92 | 90 | 88 | 77 | 81 | 83 | 81 | 79 |  |  |  |
| Low temp |  | 63 | 69 | 71 | 66 | 70 | 63 | 65 | 60 | 58 | 59 | 69 | 67 | 73 | 69 | 70 | 59 | 58 | 69 | 65 | 60 |  |  |  |

* Includes off-peak Trains 14 and 19 for comparative purposes

Temperatures from South Bend
On time
A = Annulled

|  | January |  |  | February |  |  | March |  |  | April |  |  | May |  |  | June |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time |
| WB Rush | 17 | 185 | 90.8\% | 30 | 180 | 83.3\% | 23 | 207 | 88.9\% | 12 | 189 | 93.7\% | 6 | 188 | 96.8\% | 8 | 198 | 96.0\% |
| EB Rush | 13 | 168 | 92.3\% | 26 | 159 | 83.6\% | 55 | 184 | 70.1\% | 39 | 168 | 76.8\% | 41 | 168 | 75.6\% | 46 | 176 | 73.9\% |
| Total Rush | 30 | 353 | 91.5\% | 56 | 339 | 83.5\% | 78 | 391 | 80.1\% | 51 | 357 | 85.7\% | 47 | 356 | 86.8\% | 54 | 374 | 85.6\% |



| Arrive | Train <br> $\#$ | Days <br> Late | Days <br> Ran | \% Time <br> O Tine |
| :--- | :---: | ---: | ---: | ---: |
| 5:48a | $\mathbf{1 0 2}$ | 13 | 147 | $91.2 \%$ |
| $6: 31$ | $\mathbf{1 0 4}$ | 3 | 148 | $98.0 \%$ |
| $6: 55$ | $\mathbf{6}$ | 23 | 148 | $84.5 \%$ |
| $7: 13$ | $\mathbf{1 0 6}$ | 15 | 147 | $89.8 \%$ |
| $7: 35$ | $\mathbf{1 0 8}$ | 13 | 148 | $91.2 \%$ |
| $7: 51$ | $\mathbf{1 1 0}$ | 11 | 147 | $92.5 \%$ |
| $8: 08$ | $\mathbf{1 1 2}$ | 16 | 148 | $89.2 \%$ |
| $8: 31$ | $\mathbf{1 1 4}$ | 13 | 147 | $91.2 \%$ |
| $8: 52$ | $\mathbf{2 1 4}$ | 9 | 147 | $93.9 \%$ |
| $10: 28$ | $\mathbf{1 4}$ | 43 | 148 | $70.9 \%$ |
| Depart |  |  |  |  |
| $3: 57$ | $\mathbf{1 1}$ | 100 | 148 | $32.4 \%$ |
| $4: 02 p$ | $\mathbf{1 1 1}$ | 18 | 148 | $87.8 \%$ |
| $4: 28$ | $\mathbf{1 1 3}$ | 27 | 148 | $81.8 \%$ |
| $4: 57$ | $\mathbf{1 1 5}$ | 16 | 148 | $89.2 \%$ |
| $5: 10$ | $\mathbf{1 1 7}$ | 38 | 147 | $74.1 \%$ |
| $5: 28$ | $\mathbf{1 7}$ | 29 | 148 | $80.4 \%$ |
| $5: 32$ | $\mathbf{2 1 7}$ | 5 | 148 | $96.6 \%$ |
| $5: 58$ | $\mathbf{1 1 9}$ | 9 | 148 | $93.9 \%$ |
| $7: 15$ | $\mathbf{1 9}$ | 88 | 148 | $40.5 \%$ |

## Year-to-date cumulative

\#Late \#Ran \%Ontime
WB Rush $\quad 116 \quad 1327 \quad 91.3 \%$

| EB Rush | 242 | 1183 | $79.5 \%$ |
| :--- | :--- | :--- | :--- |

$\begin{array}{llll}\text { Total Rush } & 358 \quad 2,510 \quad 85.7 \%\end{array}$

|  | Cumulative Rush Hour Thru July |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | total |  |  | PERCENTAGE |  |  |
| Range | am | pm | total | am | pm | total |
| 6-10 | 47 | 58 | 105 | 3.5\% | 4.9\% | 4.2\% |
| 11-15 | 28 | 43 | 71 | 2.1\% | 3.6\% | 2.8\% |
| 16-20 | 13 | 45 | 58 | 1.0\% | 3.8\% | 2.3\% |
| 21-30 | 10 | 50 | 60 | 0.8\% | 4.2\% | 2.4\% |
| 31-59 | 10 | 38 | 48 | 0.8\% | 3.2\% | 1.9\% |
| 60+ | 5 | 9 | 14 | 0.4\% | 0.8\% | 0.6\% |
| Annulled | 5 | 1 | 6 |  |  |  |
| Total Late | 113 | 243 | 356 | 8.5\% | 20.5\% | 14.2\% |
| On time | 1214 | 940 | 2154 | 91.5\% | 79.5\% | 85.8\% |
| Total ran | 1327 | 1183 | 2510 |  |  |  |


| July 2022 Rush Hour |  |  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  | TOTAL |  |  |  | PERCENTAGE |  |
| Range | $\mathbf{a m}$ | $\mathbf{p m}$ | total | am | pm | total |
| $6-10$ | 6 | 7 | 13 | $3.3 \%$ | $4.4 \%$ | $3.8 \%$ |
| $11-15$ | 5 | 6 | 11 | $2.8 \%$ | $3.8 \%$ | $3.2 \%$ |
| $16-20$ | 2 | 4 | 6 | $1.1 \%$ | $2.5 \%$ | $1.8 \%$ |
| $21-30$ | 3 | 3 | 6 | $1.7 \%$ | $1.9 \%$ | $1.8 \%$ |
| $31-59$ | 1 | 2 | 3 | $0.6 \%$ | $1.3 \%$ | $0.9 \%$ |
| $60+$ | 0 | 0 | 0 | $0.0 \%$ | $0.0 \%$ | $0.0 \%$ |
| Annulled | 0 | 0 | 0 |  |  |  |
| Total Late | 17 | 22 | 39 | $9.4 \%$ | $13.8 \%$ | $11.5 \%$ |
| On time | 163 | 138 | 301 | $90.6 \%$ | $86.3 \%$ | $88.5 \%$ |
| Total ran | 180 | 160 | 340 |  |  |  |


| Grand Total All Trains Thru July |  |  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  | Peak |  |  |  |  |  |
| Range | WB | EB | Off | Wkend | Total | $\%$ |
| $6-10$ | 47 | 58 | 286 | 149 | 540 | $7.1 \%$ |
| $11-15$ | 28 | 43 | 245 | 157 | 473 | $6.2 \%$ |
| $16-20$ | 13 | 45 | 121 | 95 | 274 | $3.6 \%$ |
| $21-30$ | 10 | 50 | 109 | 102 | 271 | $3.6 \%$ |
| $31-59$ | 10 | 38 | 83 | 73 | 204 | $2.7 \%$ |
| $60+$ | 5 | 9 | 19 | 16 | 49 | $0.6 \%$ |
| Annulled | 5 | 1 | 20 | 6 | 32 |  |
| Total | 113 | 243 | 863 | 592 | 1811 | $23.8 \%$ |
| On Time | 1214 | 940 | 2965 | 682 | 5801 | $76.2 \%$ |
| Total ran | 1327 | 1183 | 3828 | 1274 | 7612 |  |
| $\%$ On Time | $91.5 \%$ | $79.5 \%$ | $77.5 \%$ | $53.5 \%$ | $76.2 \%$ |  |


[^0]:    ${ }^{1}$ Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

