## MONTHLY RIDERSHIP AND PERFORMANCE REPORT <br> June 2022 <br> 

## June, 2022 MONTHLY PERFORMANCE REPORT

## Ridership

Ridership for the month of June was up $59.7 \%$ when compared to June of 2021 but down $52.7 \%$ when compared to June of 2019. Passenger trips for the month of June were 138,763 for $2022,86,875$ for 2021 , and 293,325 for 2019. Monthly ridership trends for 2022 are similar to the 2019 pre-pandemic ridership trending with steady increases continuing month after month.

## Weekday Travel

Average weekday travel was up 60.1\% when compared to June of 2021 but down 58.0\% when compared to June of 2019. Average weekday trips were recorded as 5,084 in 2022, 3,175 in 2021, and 12,101 in 2019. The average peak travel was up $75.7 \%$ over 2021 but down $62.8 \%$ over 2019. Off-peak travel was up $39.1 \%$ over 2021 but down 46.0\% over 2019.

## Weekend

June weekend ridership was up $58.1 \%$ over 2021 but down $34.4 \%$ over 2019 with an average ridership of 3,364 in 2022, 2,128 in 2021, and 5,132 in 2019.

## Analysis over last 12 months:

| Ridership Over Last 12 Months: July through June |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | $\mathbf{2 0 1 8 / 1 9}$ | $\mathbf{2 0 1 9 / 2 0}$ |  | \% Change | $\mathbf{2 0 2 0 / 2 1}$ | \% Change | $\mathbf{2 0 2 1 / 2 2}$ |
|  | \% Change |  |  |  |  |  |  |
| Total | $3,328,952$ | $2,408,083$ | $-27.66 \%$ | 650,767 | $-72.98 \%$ | $1,305,262$ | $100.57 \%$ |
| Weekday | $2,822,073$ | $2,052,549$ | $-27.27 \%$ | 527,468 | $-74.30 \%$ | $1,030,407$ | $95.35 \%$ |
| Peak | $2,059,464$ | $1,493,221$ | $-27.49 \%$ | 321,493 | $-78.47 \%$ | 639,097 | $98.79 \%$ |
| Off Peak | 762,609 | 559,328 | $-26.66 \%$ | 205,975 | $-63.17 \%$ | 391,310 | $89.98 \%$ |
| Weekend | 506,879 | 355,534 | $-29.86 \%$ | 123,299 | $-65.32 \%$ | 274,855 | $122.92 \%$ |
| South Bend | 239,498 | 177,594 | $-25.85 \%$ | 83,481 | $-52.99 \%$ | 169,266 | $102.76 \%$ |

## Bussing Ridership

Starting on February 28, 2022 through the current period NICTD is bussing passengers between the Carroll Avenue Station and the Dune Park Station. Construction of the Double Track Northwest Indiana has begun in the Michigan City area.

|  | Cussed Passengers <br> Riders | Total <br> Ridership | \% Bussed |
| :--- | ---: | ---: | ---: |
| January | 0 | 66,872 |  |
| February | 415 | 76,350 | $0.54 \%$ |
| March | 21,123 | 114,014 | $18.53 \%$ |
| April | 23,091 | 115,914 | $19.92 \%$ |
| May | 23,167 | 123,155 | $18.81 \%$ |
| June | 24,560 | 138,763 | $17.70 \%$ |

## Revenue

The cumulative number of tickets sold for the year through June has increased $53.1 \%$ in 2022 compared to 2021. Ticket revenue is up $73.2 \%$ for 2022 compared to 2021. Sales from digital sources represents $71.2 \%$ of ticket sales and $76.3 \%$ of revenue in 2022.

| Total Ticket Sales: Through June |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Tickets |  |  | Revenue |  |  |
| Method of Sale | 2021 | 2022 | \% Change | 2021 | 2022 | \% Change |
| Ticket Agent | 23,367 | 34,150 | 46.1\% | 342,772 | 559,802 | 63.3\% |
| Vending Machine | 52,510 | 62,574 | 19.2\% | 690,793 | 957,456 | 38.6\% |
| Conductor | 48,867 | 59,069 | 20.9\% | 356,770 | 432,752 | 21.3\% |
| Mobile App | 82,736 | 168,101 | 103.2\% | 1,030,752 | 2,243,233 | 117.6\% |
| Total | 207,480 | 323,894 | 56.1\% | 2,421,087 | 4,193,242 | 73.2\% |

## On Time Performance

Rush hour - Overall, $85.3 \%$ of A.M. and P.M. rush hour trains were on time in June 2022, compared to $81.0 \%$ in June of 2021. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). $87.7 \%$ of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. $96.0 \%$ of westbound morning rush hour service was on time compared to $84.8 \%$ in June 2021; while eastbound rush hour trains reported an on time performance of $73.3 \%$ compared to $76.7 \%$ in June 2021. A total of 8 out of 198 westbound rush hour trains were delayed in June. Of those 8, 3 experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 47 out of 176 trains delayed in June. Of those 47, 29 experienced delays greater than 15 minutes. ${ }^{1}$

[^0]| RANGE OF RUSH HOUR DELAYS (in minutes) |  |  |  |  |
| :--- | ---: | :---: | :---: | :---: |
| June |  |  |  |  |
| Range | a.m. | p.m. | Total | Percent |
| $6-10$ | 5 | 4 | 9 | $2.4 \%$ |
| $11-15$ | 0 | 14 | 14 | $3.7 \%$ |
| $16-20$ | 1 | 11 | 12 | $3.2 \%$ |
| $21-30$ | 1 | 6 | 7 | $1.9 \%$ |
| $31-59$ | 1 | 10 | 11 | $2.9 \%$ |
| $60+$ | 0 | 2 | 2 | $0.5 \%$ |
| Annulled | 0 | 0 | 0 |  |
| On Time | $\mathbf{1 9 0}$ | $\mathbf{1 2 9}$ | $\mathbf{3 1 9}$ |  |
| Total Ran | 198 | 176 | 374 |  |

Overall - The SSL scheduled 1,106 trains in June and experienced 304 delays in excess of 5 minutes (ranging from 6-110 minutes) with a median delay of 18 minutes. June of 2022 experienced no annulled trains. In June 2021 the South Shore Line scheduled 1,106 trains with 304 delays in excess of 5 minutes (ranging from 6-93 minutes) with a median delay of 12 minutes. June of 2021
 experienced 40 annulled trains.

| Cumulative On Time Comparison |  |  |
| :--- | :---: | :---: |
| Thru June | $\mathbf{2 0 2 1}$ | $\mathbf{2 0 2 2}$ |
| Weekday | $\mathbf{7 9 . 6 \%}$ | $\mathbf{8 1 . 2 \%}$ |
| Peak | $82.8 \%$ | $85.4 \%$ |
| Off-peak | $77.5 \%$ | $78.5 \%$ |
| Weekend | $\mathbf{7 5 . 2 \%}$ | $\mathbf{5 6 . 4 \%}$ |
| Overall | $\mathbf{7 8 . 9 \%}$ | $\mathbf{7 7 . 2 \%}$ |

Delays caused by railroad maintenance. Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

Construction of the Double Track Northwest Indiana Project began on February 28, 2022. NICTD has contracted out bussing services in order to transport passengers around track outages necessary to facilitate construction. Staff will continually monitor this service to ensure delays are kept to a minimum.

June 2022 Ridership Report
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Ridership Report

|  | 2019 | Work Days | 2021 | Work Days | 2022 | Work Days | Change$20 / 21$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Passengers |  | Passengers |  | Passengers |  |  |
| Monthly Ridership |  |  |  |  |  |  |  |
| January | 226,385 | 22 | 38,742 | 20 | 66,870 | 21 | 72.6\% |
| February | 222,250 | 20 | 39,497 | 20 | 76,350 | 20 | 93.3\% |
| March | 272,150 | 21 | 57,547 | 23 | 114,014 | 23 | 98.1\% |
| April | 277,549 | 22 | 63,138 | 22 | 115,914 | 21 | 83.6\% |
| May | 282,752 | 22 | 68,810 | 20 | 123,155 | 21 | 79.0\% |
| June | 293,325 | 20 | 86,875 | 22 | 138,763 | 22 | 59.7\% |
| Cumulative Comparison |  |  |  |  |  |  |  |
| January | 226,385 | 22 | 38,742 | 20 | 66,870 | 21 | 72.6\% |
| February | 448,635 | 42 | 78,239 | 40 | 143,220 | 41 | 83.1\% |
| March | 720,785 | 63 | 135,786 | 63 | 257,234 | 64 | 89.4\% |
| April | 998,334 | 85 | 198,924 | 85 | 373,148 | 85 | 87.6\% |
| May | 1,281,086 | 107 | 267,734 | 105 | 496,303 | 106 | 85.4\% |
| June | 1,574,411 | 127 | 354,609 | 127 | 635,066 | 128 | 79.1\% |

## Average Weekday Ridership

| January | 9,086 | 1,589 | 2,539 | 59.8\% |
| :---: | :---: | :---: | :---: | :---: |
| February | 9,615 | 1,658 | 3,166 | 91.0\% |
| March | 10,761 | 2,053 | 4,134 | 101.4\% |
| April | 11,182 | 2,337 | 4,501 | 92.6\% |
| May | 11,167 | 2,465 | 4,624 | 87.6\% |
| June | 12,101 | 3,175 | 5,084 | 60.1\% |

Average Weekday Peak Period Ridership

| January | 7,052 | 1,060 |  | 1,700 |  | $60.4 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| February | 7,441 | 1,088 |  | 2,121 |  | $94.9 \%$ |
| March | 8,116 | 1,270 |  | 2,742 |  | $115.9 \%$ |
| April | 8,344 | 1,336 |  | 2,943 |  | $120.3 \%$ |
| May | 8,285 | 1,475 |  | 3,056 |  | $107.2 \%$ |
| June | 8,627 |  | 1,826 |  | 3,208 |  |

Average Weekday Off-Peak Ridership

| January | 2,034 | 529 | 839 |  | $58.6 \%$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| February | 2,174 |  | 570 |  | 1,045 | . |

Ridership Report

|  | 2019 | Work | 2021 | Work | 2022 | Work | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Passengers | Days | Passengers | Days | Passengers | Days | $20 / 21$ |

## Average Weekend/Holiday Ridership (per day)

| January | 2,943 | 633 | 1,355 | 114.1\% |
| :---: | :---: | :---: | :---: | :---: |
| February | 3,744 | 792 | 1,629 | 105.7\% |
| March | 4,617 | 1,296 | 2,366 | 82.6\% |
| April | 3,943 | 1,465 | 2,376 | 62.2\% |
| May | 4,121 | 1,774 | 2,605 | 46.8\% |
| June | 5,132 | 2,128 | 3,364 | 58.1\% |

Monthly South Bend Ridership

| January | 14,125 | 4,618 |  | 8,972 | . | $94.3 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| February | 12,881 |  | 4,932 |  | 8,940 |  |
| March | 20,397 |  | 7,332 | 13,530 |  | $81.3 \%$ |
| April | 20,180 |  | 10,467 |  | 14,608 |  |
| May | 19,127 |  | 10,437 |  | 15,290 | $39.6 \%$ |
| June | 20,088 |  | 11,197 |  | 15,014 | $46.5 \%$ |




## SOUTH SHORE PEAK RIDERSHIP 2019-2022



## SOUTH SHORE OFF-PEAK RIDERSHIP

2019-2022



Percent on Time: June, 2022

| Peak |  |  |
| :---: | :---: | :---: |
| Train | Days <br> Late | \% on <br> Time |
| 102 | 3 | 86.4\% |
| 104 | 0 | 100.0\% |
| 6 | 1 | 95.5\% |
| 106 | 1 | 95.5\% |
| 108 | 2 | 90.9\% |
| 110 | 0 | 100.0\% |
| 112 | 0 | 100.0\% |
| 114 | 1 | 95.5\% |
| 214 | 0 | 100.0\% |
| 11 | 14 | 36.4\% |
| 111 | 4 | 81.8\% |
| 113 | 4 | 81.8\% |
| 115 | 4 | 81.8\% |
| 17 | 9 | 59.1\% |
| 117 | 6 | 72.7\% |
| 217 | 2 | 90.9\% |
| 119 | 4 | 81.8\% |
| Total | 55 | 85.3\% |
| Westbound | 8 | 96.0\% |
| Eastbound | 47 | 73.3\% |

Trains on time less than 95\% peak and $85 \%$ off peak.

| Off-Peak |  |  |
| :--- | ---: | ---: |
| Train | Days <br> Late | \% on <br> Time |
| 14 | 5 | $77.3 \%$ |
| 216 | 1 | $95.5 \%$ |
| 116 | 2 | $90.9 \%$ |
| 218 | 1 | $95.5 \%$ |
| 18 | 20 | $9.1 \%$ |
| 118 | 7 | $68.2 \%$ |
| 220 | 5 | $77.3 \%$ |
| 20 | 12 | $45.5 \%$ |
| 222 | 0 | $100.0 \%$ |
| 420 | 1 | $95.5 \%$ |
| 22 | 14 | $36.4 \%$ |
| 424 | 2 | $90.9 \%$ |
| 401 | 3 | $86.4 \%$ |
| 203 | 4 | $81.8 \%$ |
| 403 | 0 | $100.0 \%$ |
| 205 | 0 | $100.0 \%$ |
| 207 | 1 | $95.5 \%$ |
| 7 | 19 | $13.6 \%$ |
| 107 | 7 | $68.2 \%$ |
| 9 | 18 | $18.2 \%$ |
| 109 | 11 | $50.0 \%$ |
| 209 | 8 | $63.6 \%$ |
| 19 | 17 | $22.7 \%$ |
| 121 | 1 | $95.5 \%$ |
| 123 | 5 | $77.3 \%$ |
| 101 | 2 | $90.9 \%$ |
| Total | 70 | $71.0 \%$ |
| Westbound | 96 | $68.5 \%$ |
| Eastbound |  |  |
|  | $68.8 \%$ |  |
|  |  | 1 |


| Weekend/Holiday |  |  |
| :--- | ---: | ---: |
| Train | Days <br> Late | $\%$ on <br> Time |
| 600 | 1 | $87.5 \%$ |
| 502 | 4 | $50.0 \%$ |
| 504 | 8 | $0.0 \%$ |
| 606 | 5 | $37.5 \%$ |
| 506 | 7 | $12.5 \%$ |
| 608 | 3 | $62.5 \%$ |
| 508 | 4 | $50.0 \%$ |
| 610 | 3 | $62.5 \%$ |
| 510 | 4 | $50.0 \%$ |
| 503 | 8 | $0.0 \%$ |
| 603 | 1 | $87.5 \%$ |
| 605 | 6 | $25.0 \%$ |
| 505 | 6 | $25.0 \%$ |
| 507 | 8 | $0.0 \%$ |
| 509 | 5 | $37.5 \%$ |
| 511 | 7 | $12.5 \%$ |
| 613 | 3 | $62.5 \%$ |
| 601 | 0 | $100.0 \%$ |
| 701 | 0 | $100.0 \%$ |
| 703 | 0 | $100.0 \%$ |
| Total | $\mathbf{8 3}$ | $48.1 \%$ |
| Westbound | 39 | $45.8 \%$ |
| Eastbound | $\mathbf{4 4}$ | $50.0 \%$ |
|  |  |  |

JUNE REASONS FOR DELAYS

| REASONS (weekday) |  |  |
| :--- | ---: | ---: |
| AMT | 0 | $0.0 \%$ |
| CAR | 6 | $2.7 \%$ |
| CAT | 0 | $0.0 \%$ |
| DBS | 0 | $0.0 \%$ |
| DMW | 86 | $38.9 \%$ |
| DSR | 3 | $1.4 \%$ |
| DSS | 12 | $5.4 \%$ |
| FRR | 1 | $0.5 \%$ |
| FTI | 10 | $4.5 \%$ |
| HLD | 1 | $0.5 \%$ |
| LMU | 16 | $7.2 \%$ |
| MET | 16 | $7.2 \%$ |
| OET | 1 | $0.5 \%$ |
| OPR | 17 | $7.7 \%$ |
| OTH | 8 | $3.6 \%$ |
| PAS | 2 | $0.9 \%$ |
| POL | 1 | $0.5 \%$ |
| PTC | 0 | $0.0 \%$ |
| PTI | 10 | $4.5 \%$ |
| SUB | 0 | $0.0 \%$ |
| SVS | 2 | $0.9 \%$ |
| TOD | 1 | $0.5 \%$ |
| TRK | 4 | $1.8 \%$ |
| TRS | 1 | $0.5 \%$ |
| UTL | 0 | $0.0 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 23 | $10.4 \%$ |
| TOTAL | 221 | $100.0 \%$ |

AMT-Amtrak delay
CAR-Car or equipment failure
DBS-Delays due to busing
DDS-Debris strike
DMW-Maintenance of Way work
DSR-Speed Restriction
DSS-Reduced speed due to restrictive signal
FRR-Freight train interference from crossing
FTI-Freight train interference on NICTD track
HLD-Station delay related to passenger boarding
LMU-Late make up (includes turn of equipment)
MET-Metra delays

| REASONS (weekend) |  |  |
| :--- | ---: | ---: |
| AMT | 0 | $0.0 \%$ |
| CAR | 0 | $0.0 \%$ |
| CAT | 0 | $0.0 \%$ |
| DBS | 0 | $0.0 \%$ |
| DMW | 60 | $72.3 \%$ |
| DSR | 0 | $0.0 \%$ |
| DSS | 1 | $1.2 \%$ |
| FRR | 0 | $0.0 \%$ |
| FTI | 2 | $2.4 \%$ |
| HLD | 0 | $0.0 \%$ |
| LMU | 1 | $1.2 \%$ |
| MET | 9 | $10.8 \%$ |
| OET | 0 | $0.0 \%$ |
| OPR | 2 | $2.4 \%$ |
| OTH | 3 | $3.6 \%$ |
| PAS | 3 | $3.6 \%$ |
| POL | 0 | $0.0 \%$ |
| PTC | 0 | $0.0 \%$ |
| PTI | 1 | $1.2 \%$ |
| SUB | 0 | $0.0 \%$ |
| SVS | 1 | $1.2 \%$ |
| TOD | 0 | $0.0 \%$ |
| TRK | 0 | $0.0 \%$ |
| TRS | 0 | $0.0 \%$ |
| UTL | 0 | $0.0 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 0 | $0.0 \%$ |
| TOTAL | 83 | $100 \%$ |
| Ppeat | 0 | 0 |

OET-Operational efficiency testing OPR-Operational delay
OTH-Other delays
PAS-Passenger boarding
PTC-Positive train control delays
PTI-Passenger train interference
SUB-Substation
SVS-Servicing (adding/removing equipment)
TOD-Train order delay
TRK-Track/wayside malfunction
UTL-Utility power outage
WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

Cumulative Percent on Time Thru June, 2022

| Peak |  |  |
| :--- | ---: | ---: |
| Train | Days <br> Late | \% on <br> Time |
| 102 | 10 | $92.1 \%$ |
| 104 | 2 | $98.4 \%$ |
| 6 | 17 | $86.7 \%$ |
| 106 | 14 | $89.0 \%$ |
| 108 | 12 | $90.6 \%$ |
| 110 | 10 | $92.1 \%$ |
| 112 | 15 | $88.3 \%$ |
| 114 | 8 | $93.7 \%$ |
| 214 | 8 | $93.7 \%$ |
| 11 | 89 | $30.5 \%$ |
| 111 | 15 | $88.3 \%$ |
| 113 | 26 | $79.7 \%$ |
| 115 | 15 | $88.3 \%$ |
| 17 | 26 | $79.7 \%$ |
| 117 | 37 | $70.9 \%$ |
| 217 | 5 | $96.1 \%$ |
| 119 | 8 | $93.8 \%$ |
| Total | 317 | $85.4 \%$ |
| Westbound | 96 | $91.6 \%$ |
| Eastbound | 221 | $78.4 \%$ |

Trains on time less than 95\% peak and $85 \%$ off peak.

| Off-Peak |  |  |
| :--- | ---: | :---: |
| Train | Days <br> Late | \% on <br> Time |
| 14 | 30 | $76.6 \%$ |
| 216 | 8 | $93.8 \%$ |
| 116 | 19 | $85.2 \%$ |
| 216 | 9 | $93.0 \%$ |
| 18 | 81 | $36.7 \%$ |
| 118 | 30 | $76.6 \%$ |
| 218 | 9 | $92.9 \%$ |
| 20 | 51 | $60.2 \%$ |
| 220 | 6 | $95.3 \%$ |
| 420 | 5 | $96.0 \%$ |
| 22 | 67 | $47.7 \%$ |
| 422 | 18 | $85.7 \%$ |
| 401 | 4 | $96.9 \%$ |
| 203 | 12 | $90.5 \%$ |
| 403 | 4 | $96.9 \%$ |
| 205 | 1 | $99.2 \%$ |
| 207 | 22 | $82.7 \%$ |
| 7 | 72 | $43.8 \%$ |
| 107 | 26 | $79.7 \%$ |
| 9 | 66 | $48.4 \%$ |
| 109 | 29 | $77.3 \%$ |
| 209 | 22 | $82.8 \%$ |
| 19 | 78 | $39.1 \%$ |
| 121 | 4 | $96.9 \%$ |
| 123 | 27 | $78.9 \%$ |
| Total | 713 | $89.8 \%$ |
| Westbound | 333 | $78.5 \%$ |
| Eastbound | 380 | $78.2 \%$ |
|  | $78.7 \%$ |  |


| Train | Days <br> Late | \% on <br> Time |
| :--- | ---: | ---: |
| 600 | 15 | $71.7 \%$ |
| 502 | 18 | $66.0 \%$ |
| 504 | 40 | $24.5 \%$ |
| 606 | 30 | $43.4 \%$ |
| 506 | 34 | $35.8 \%$ |
| 608 | 18 | $66.0 \%$ |
| 508 | 27 | $49.1 \%$ |
| 610 | 15 | $71.7 \%$ |
| 503 | 37 | $30.2 \%$ |
| 603 | 4 | $92.5 \%$ |
| 605 | 24 | $54.7 \%$ |
| 505 | 34 | $35.8 \%$ |
| 507 | 44 | $17.0 \%$ |
| 509 | 39 | $26.4 \%$ |
| 511 | 32 | $39.6 \%$ |
| 613 | 9 | $83.0 \%$ |
| 601 | 11 | $79.2 \%$ |
| 701 | 2 | $96.2 \%$ |
| 703 | 7 | $86.5 \%$ |
| Total | 440 | $56.4 \%$ |
| Westbound | 197 | $54.1 \%$ |
| Eastbound | $\mathbf{2 4 3}$ | $\mathbf{5 8 . 2 \%}$ |

## Cumulative Reasons for Delays Thru June, 2022

| REASONS (weekday) |  |  |
| :--- | ---: | ---: |
| AMT | 1 | $0.1 \%$ |
| CAR | 27 | $2.6 \%$ |
| CAT | 8 | $0.8 \%$ |
| DBS | 0 | $0.0 \%$ |
| DMW | 396 | $38.4 \%$ |
| DSR | 6 | $0.6 \%$ |
| DSS | 29 | $2.8 \%$ |
| FRR | 8 | $0.8 \%$ |
| FTI | 51 | $4.9 \%$ |
| HLD | 4 | $0.4 \%$ |
| LMU | 47 | $4.6 \%$ |
| MET | 120 | $11.6 \%$ |
| OET | 3 | $0.3 \%$ |
| OPR | 84 | $8.1 \%$ |
| OTH | 27 | $2.6 \%$ |
| PAS | 14 | $1.4 \%$ |
| POL | 7 | $0.7 \%$ |
| PTC | 1 | $0.1 \%$ |
| PTI | 90 | $8.7 \%$ |
| SUB | 1 | $0.1 \%$ |
| SVS | 9 | $0.9 \%$ |
| TOD | 5 | $0.5 \%$ |
| TRK | 15 | $1.5 \%$ |
| TRS | 32 | $3.1 \%$ |
| UTL | 2 | $0.2 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 44 | $4.3 \%$ |
| TOTAL | 1,031 | $100.0 \%$ |
|  |  |  |


| REASONS (weekend) |  |  |
| :--- | ---: | ---: |
| AMT | 0 | $0.0 \%$ |
| CAR | 9 | $1.9 \%$ |
| CAT | 0 | $0.0 \%$ |
| DBS | 0 | $0.0 \%$ |
| DMW | 249 | $53.9 \%$ |
| DSR | 0 | $0.0 \%$ |
| DSS | 7 | $1.5 \%$ |
| FRR | 3 | $0.6 \%$ |
| FTI | 15 | $3.2 \%$ |
| HLD | 5 | $1.1 \%$ |
| LMU | 11 | $2.4 \%$ |
| MET | 61 | $13.2 \%$ |
| OET | 1 | $0.2 \%$ |
| OPR | 21 | $4.5 \%$ |
| OTH | 11 | $2.4 \%$ |
| PAS | 15 | $3.2 \%$ |
| POL | 0 | $0.0 \%$ |
| PTC | 0 | $0.0 \%$ |
| PTI | 30 | $6.5 \%$ |
| SUB | 2 | $0.4 \%$ |
| SVS | 7 | $1.5 \%$ |
| TOD | 1 | $0.2 \%$ |
| TRK | 2 | $0.4 \%$ |
| TRS | 9 | $1.9 \%$ |
| UTL | 0 | $0.0 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 3 | $0.6 \%$ |
| TOTAL | 462 | $100.0 \%$ |
|  |  |  |


| TOTAL |  |  |
| :--- | ---: | ---: |
| AMT | 1 | $0.1 \%$ |
| CAR | 36 | $2.4 \%$ |
| CAT | 8 | $0.5 \%$ |
| DBS | 0 | $0.0 \%$ |
| DMW | 645 | $43.2 \%$ |
| DSR | 6 | $0.4 \%$ |
| DSS | 36 | $2.4 \%$ |
| FRR | 11 | $0.7 \%$ |
| FTI | 66 | $4.4 \%$ |
| HLD | 9 | $0.6 \%$ |
| LMU | 58 | $3.9 \%$ |
| MET | 181 | $12.1 \%$ |
| OET | 4 | $0.3 \%$ |
| OPR | 105 | $7.0 \%$ |
| OTH | 38 | $2.5 \%$ |
| PAS | 29 | $1.9 \%$ |
| POL | 7 | $0.5 \%$ |
| PTC | 1 | $0.1 \%$ |
| PTI | 120 | $8.0 \%$ |
| SUB | 3 | $0.2 \%$ |
| SVS | 16 | $1.1 \%$ |
| TOD | 6 | $0.4 \%$ |
| TRK | 17 | $1.1 \%$ |
| TRS | 41 | $2.7 \%$ |
| UTL | 2 | $0.1 \%$ |
| VAN | 0 | $0.0 \%$ |
| WTR | 47 | $3.1 \%$ |
| TOTAL | 1,493 | $100.0 \%$ |
|  |  |  |

AMT-Amtrak delay
CAR-Car or equipment failure
DBS-Delays due to busing
DDS-Debris strike
DMW-Maintenance of Way work
DSR-Speed Restriction
DSS-Reduced speed due to restrictive signal
FRR-Freight train interference from crossing
FTI-Freight train interference on NICTD track
HLD-Station delay related to passenger boarding
LMU-Late make up (includes turn of equipment)
MET-Metra delays

OET-Operational efficiency testing
OPR-Operational delay
OTH-Other delays
PAS-Passenger boarding
PTC-Positive train control delays
PTI-Passenger train interference
SUB-Substation
SVS-Servicing (adding/removing equipment)
TOD-Train order delay
TRK-Track/wayside malfunction
UTL-Utility power outage
WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

RUSH HOUR* TRAIN DELAYS - JUNE 2022 (minutes late)

|  |  | Wed | Thu | Fri | Mon | Tue | Wed | Thu | Fri | Mon | Tue | Wed | Thu | Fri | Mon | Tue | Wed | Thu | Fri | Mon | Tue | Wed | Thu | Days | Days | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Train | Arive | 1 | 2 | 3 | 6 | 7 | 8 | 9 | 10 | 13 | 14 | 15 | 16 | 17 | 20 | 21 | 22 | 23 | 24 | 27 | 28 | 29 | 30 | Late | Ran | On Time |
| 102 | 5:48a |  | 29 |  |  | 20 |  |  |  |  |  |  |  |  |  |  |  | 34 |  |  |  |  |  | 3 | 22 | 86.4\% |
| 104 | 6:31 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 0 | 22 | 100.0\% |
| 6 | 6:55 |  |  |  |  | 6 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1 | 22 | 95.5\% |
| 106 | 7:13 |  |  |  |  | 7 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1 | 22 | 95.5\% |
| 108 | 7:35 |  | 10 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 10 |  |  |  | 2 | 22 | 90.9\% |
| 110 | 7:51 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 0 | 22 | 100.0\% |
| 112 | 8:08 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 0 | 22 | 100.0\% |
| 114 | 8:31 |  |  |  |  |  | 8 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1 | 22 | 95.5\% |
| 214 | 8:52 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 0 | 22 | 100.0\% |
| 14 | 10:28 |  |  | 19 | 9 |  |  |  |  |  | 15 | 52 |  |  |  | 15 | 46 |  | 18 |  |  | 27 | 19 | 8 | 22 | 63.6\% |
| Train | Depart |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 11 | 3:57 | 31 | 17 | 25 | 9 |  | 13 | 14 |  |  | 60 | 12 |  |  | 14 | 45 | 12 | 16 | 50 | 12 |  |  |  | 14 | 22 | 36.4\% |
| 111 | 4:02 |  |  |  |  |  |  |  |  |  | 50 | 26 |  |  |  | 40 |  |  | 12 |  |  |  |  | 4 | 22 | 81.8\% |
| 113 | 4:28 |  |  |  |  |  |  |  |  |  | 41 | 20 | 12 |  |  | 20 |  |  |  |  |  |  |  | 4 | 22 | 81.8\% |
| 115 | 4:57 |  |  |  |  |  |  |  |  |  | 20 | 20 |  |  |  | 20 |  |  | 14 |  |  |  |  | 4 | 22 | 81.8\% |
| 117 | 5:10 |  |  | 6 |  |  |  |  |  |  | 24 | 24 |  |  |  | 21 | 14 |  | 31 |  |  |  |  | 6 | 22 | 72.7\% |
| 17 | 5:28 |  |  | 19 | 9 |  |  |  |  |  | 15 | 52 |  |  |  | 15 | 46 |  | 18 |  |  | 27 | 19 | 8 | 22 | 63.6\% |
| 217 | 5:32 |  |  |  |  |  |  |  |  |  | 12 |  |  |  |  |  |  |  | 7 |  |  |  |  | 2 | 22 | 90.9\% |
| 119 | 5:58 |  |  |  |  |  |  |  |  |  |  | 12 |  |  |  | 84 | 20 |  | 39 |  |  |  |  | 4 | 22 | 81.8\% |
| 19 | 7:10 |  | 25 | 23 | 23 | 13 |  | 20 |  | 30 | 23 | 20 | 13 | 14 | 12 | 26 | 15 | 8 | 75 | 10 |  |  | 35 | 16 | 22 | 27.3\% |
| High temp |  | 79 | 75 | 80 | 77 | 70 | 68 | 76 | 79 | 90 | 95 | 94 | 96 | 81 | 92 | 99 | 86 | 84 | 91 | 74 | 84 | 89 | 93 |  |  |  |
| Low temp |  | 54 | 52 | 51 | 59 | 53 | 50 | 54 | 53 | 64 | 74 | 77 | 73 | 63 | 62 | 67 | 64 | 57 | 53 | 53 | 48 | 64 | 67 |  |  |  |

* Includes off-peak Trains 14 and 19 for comparative purposes

Temperatures from South Bend

|  | January |  |  | February |  |  | March |  |  | April |  |  | May |  |  | June |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time | \#Late | \#Ran | \%On time |
| WB Rush | 17 | 185 | 90.8\% | 30 | 180 | 83.3\% | 23 | 207 | 88.9\% | 12 | 189 | 93.7\% | 6 | 188 | 96.8\% | 8 | 198 | 96.0\% |
| EB Rush | 13 | 168 | 92.3\% | 26 | 159 | 83.6\% | 55 | 184 | 70.1\% | 39 | 168 | 76.8\% | 41 | 168 | 75.6\% | 46 | 176 | 73.9\% |
| Total Rush | 30 | 353 | 91.5\% | 56 | 339 | 83.5\% | 78 | 391 | 80.1\% | 51 | 357 | 85.7\% | 47 | 356 | 86.8\% | 54 | 374 | 85.6\% |


| Arrive | Train <br> $\#$ | Days <br> Late | Days <br> Ran | $\%$ <br> On Time |
| :--- | :---: | ---: | ---: | ---: |
| 5:48a | $\mathbf{1 0 2}$ | 10 | 127 | $92.1 \%$ |
| $6: 31$ | 104 | 2 | 128 | $98.4 \%$ |
| $6: 55$ | $\mathbf{6}$ | 17 | 128 | $86.7 \%$ |
| $7: 13$ | 106 | 14 | 127 | $89.0 \%$ |
| $7: 35$ | 108 | 12 | 128 | $90.6 \%$ |
| $7: 51$ | 110 | 10 | 127 | $92.1 \%$ |
| $8: 08$ | 112 | 15 | 128 | $88.3 \%$ |
| $8: 31$ | $\mathbf{1 1 4}$ | 8 | 127 | $93.7 \%$ |
| $8: 52$ | $\mathbf{2 1 4}$ | 8 | 127 | $93.7 \%$ |
| $10: 28$ | $\mathbf{1 4}$ | 33 | 128 | $74.2 \%$ |
| Depart |  |  |  |  |
| $3: 57$ | $\mathbf{1 1}$ | 89 | 128 | $30.5 \%$ |
| $4: 02 \mathrm{p}$ | $\mathbf{1 1 1}$ | 15 | 128 | $88.3 \%$ |
| $4: 28$ | $\mathbf{1 1 3}$ | 26 | 128 | $79.7 \%$ |
| $4: 57$ | 115 | 15 | 128 | $88.3 \%$ |
| $5: 10$ | 117 | 37 | 127 | $70.9 \%$ |
| $5: 28$ | $\mathbf{1 7}$ | 25 | 128 | $80.5 \%$ |
| $5: 32$ | $\mathbf{2 1 7}$ | 5 | 128 | $96.1 \%$ |
| $5: 58$ | $\mathbf{1 1 9}$ | 8 | 128 | $93.8 \%$ |
| $7: 15$ | $\mathbf{1 9}$ | 77 | 128 | $39.8 \%$ |

## Year-to-date cumulative

| WB Rush | 96 | 1147 | $91.6 \%$ |
| :--- | ---: | ---: | ---: |
| EB Rush | 220 | 1023 | $78.5 \%$ |

$\begin{array}{llll}\text { Total Rush } & 316 & 2,170 & 85.4 \%\end{array}$

| Cumulative Rush Hour Thru June |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | TOTAL |  |  | PERCENTAGE |  |  |
| Range | am | pm | total | am | pm | total |
| $6-10$ | 41 | 51 | 92 | $3.6 \%$ | $5.0 \%$ | $4.2 \%$ |
| $11-15$ | 23 | 37 | 60 | $2.0 \%$ | $3.6 \%$ | $2.8 \%$ |
| $16-20$ | 11 | 41 | 52 | $1.0 \%$ | $4.0 \%$ | $2.4 \%$ |
| $21-30$ | 7 | 47 | 54 | $0.6 \%$ | $4.6 \%$ | $2.5 \%$ |
| $31-59$ | 9 | 36 | 45 | $0.8 \%$ | $3.5 \%$ | $2.1 \%$ |
| $60+$ | 5 | 9 | 14 | $0.4 \%$ | $0.9 \%$ | $0.6 \%$ |
| Annulled | 5 | 1 | 6 |  |  |  |
| Total Late | 96 | 221 | 317 | $8.4 \%$ | $21.6 \%$ | $14.6 \%$ |
| On time | 1051 | 802 | 1853 | $91.6 \%$ | $78.4 \%$ | $85.4 \%$ |
| Total ran | 1147 | 1023 | 2170 |  |  |  |


| June 2022 Rush Hour |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | :--- | ---: |
|  | TOTAL |  |  |  | PERCENTAGE |  |
| Range | am | pm | total | am | pm | total |
| $6-10$ | 5 | 4 |  | $2.5 \%$ | $2.3 \%$ | $2.4 \%$ |
| $11-15$ | 0 | 14 | 14 | $0.0 \%$ | $8.0 \%$ | $3.7 \%$ |
| $16-20$ | 1 | 11 | 12 | $0.5 \%$ | $6.3 \%$ | $3.2 \%$ |
| $21-30$ | 1 | 6 | 7 | $0.5 \%$ | $3.4 \%$ | $1.9 \%$ |
| $31-59$ | 1 | 10 | 11 | $0.5 \%$ | $5.7 \%$ | $2.9 \%$ |
| $60+$ | 0 | 2 | 2 | $0.0 \%$ | $1.1 \%$ | $0.5 \%$ |
| Annulled | 0 | 0 | 0 |  |  |  |
| Total Late | 8 | 47 | 55 | $4.0 \%$ | $26.7 \%$ | $14.7 \%$ |
| On time | 190 | 129 | 319 | $96.0 \%$ | $73.3 \%$ | $85.3 \%$ |
| Total ran | 198 | 176 | 374 |  |  |  |


[^0]:    ${ }^{1}$ Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

