



# Monthly Ridership and Performance Report

June 2024

**NICTD**

**Northern Indiana Commuter Transportation District**

## June 2024 Monthly Performance Report

### Ridership

**Overall** - Ridership for the month was up 11.6% when compared to 2023. Passenger trips for the month were 155,377 in 2024 and 139,216 in 2023. Cumulative year to date ridership was up 8.0% over 2023.

**Weekday Travel** – Average weekday peak travel was up 2.0% when compared to 2023 while average off peak travel was up 32.3% over 2023 ridership. The combined weekday average in 2024 was 5,980 rides compared to 5,289 in 2023. That is an 13.1% increase for 2024 compared to 2023. Cumulative year to date weekday ridership is up 6.5% over 2023.

**Weekend Travel** – Weekend ridership was up 25.2% when compared to 2023. The daily average in 2024 was 3,578 compared to 2,858 in 2023. Cumulative year to date weekend ridership is up 9.1% compared to 2023.

Ridership Over Last 12 Months: July through June							
	2020/21	2021/22	% Change	2022/23	% Change	2023/24	% Change
Total	650,767	1,305,204	100.56%	1,496,087	14.62%	1,584,465	5.91%
Weekday	527,468	1,030,349	95.34%	1,221,615	18.56%	1,295,774	6.07%
Peak	321,493	639,097	98.79%	803,180	25.67%	842,613	4.91%
Off Peak	205,975	391,252	89.95%	418,435	6.95%	453,161	8.30%
Weekend	123,299	274,855	122.92%	274,472	-0.14%	288,691	5.18%
South Bend	83,481	169,245	102.73%	169,560	0.19%	153,435	-9.51%

### Revenue

The number of tickets sold in June was up 11.0% when comparing 2024 to 2023. Ticket revenue was up 11.7% for 2024 compared to 2023. Sales from digital sources represent 81.9% of ticket sales and 85.8% of ticket revenue.

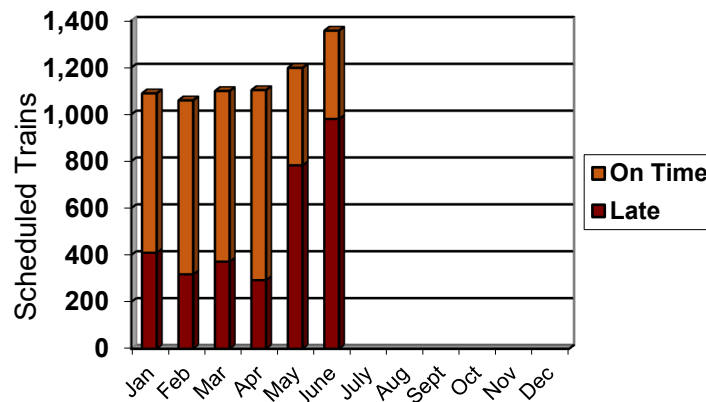
Total Ticket Sales: June							
Method of Sale	Tickets			Revenue			
	2023	2024	% Change	2023	2024	% Change	
Ticket Agent	26,865	13,459	-49.9%	498,868	280,275	-43.8%	
Vending Machine	87,110	98,857	13.5%	1,022,471	1,134,505	11.0%	
Conductor	55,248	59,071	6.9%	397,502	418,263	5.2%	
Mobile App	192,526	230,325	19.6%	2,478,502	3,078,726	24.2%	
<b>Total</b>	<b>361,749</b>	<b>401,712</b>	<b>11.0%</b>	<b>4,397,343</b>	<b>4,911,769</b>	<b>11.7%</b>	

## On Time Performance

**Rush Hour** – Overall, 24.8% of A.M. and P.M. rush hour trains were on time in June 2024 compared to 86.9% in 2023. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 49.7% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 40.1% of westbound morning rush hour service was on time compared to 94.9% in 2023; while eastbound rush hour trains reported an on-time performance of 4.6% compared to 77.8% in 2023. A total of 154 out of 257 westbound rush hour trains were delayed in June. Of those 154, 38 experienced delays greater than 15 minutes. Eastbound rush hour trains had a total of 185 out of 194 trains delayed in June. Of those 185, 66 experienced delays greater than 15 minutes.<sup>1</sup>

RANGE OF RUSH HOUR DELAYS (in minutes)				
June				
Range	a.m.	p.m.	Total	Percent
6-10	43	69	112	24.8%
11-15	73	50	123	27.3%
16-20	28	33	61	13.5%
21-30	1	22	23	5.1%
31-59	5	7	12	2.7%
60+	4	4	8	1.8%
Annulled	3	6	9	
<b>On Time</b>	<b>103</b>	<b>9</b>	<b>112</b>	
Total Ran	257	194	451	

**Overall** – The South Shore Line scheduled 1,380 trains in June and experienced 981 delays in excess of 5 minutes (ranging from 6-361) with median delay of 14 minutes. June of 2024 experienced 22 annulled trains. In June 2023, the South Shore Line scheduled 1,106 trains with 275 delays in excess of 5 minutes (ranging from 6-241 minutes) with a median delay of 15 minutes. June of 2023 experienced 1 annulled train.



<sup>1</sup> Weekday rush-hour trains operate 13 westbound and 10 eastbound per day.

Cumulative On Time Comparison		
<i>Thru June</i>	<b>2023</b>	<b>2024</b>
Weekday	<b>82.3%</b>	<b>55.9%</b>
Peak	89.4%	60.2%
Off-peak	77.6%	53.0%
Weekend	<b>63.2%</b>	<b>53.5%</b>
Overall	<b>79.2%</b>	<b>55.5%</b>

**Delays caused by railroad maintenance.** Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our website in advance of anticipated delays.

With the construction completion of the Double Track Northwest Indiana Project, new service has begun on May 14, 2024. Staff have observed delays associated with implementation of the new service routes and communicating to passengers the appropriate platforms to utilize for boarding trains. Staff are monitoring the operations and working towards corrective measures.

June 2024 Ridership Report

<b>Annulled Trains or Delays in Excess of 59 Minutes</b>			
Date	Train #	Minutes	Reason
1/8/24	20	104	Animal on tracks.
1/11/24	20	62	Delayed by Amtrak.
1/14/24	503	69	Delayed by bussing.
1/14/24	505	104	Extreme weather took down catenary wire.
1/14/24	506	Annulled	Extreme weather took down catenary wire.
1/14/24	507	Annulled	Extreme weather took down catenary wire.
1/14/24	508	109	Extreme weather took down catenary wire.
1/14/24	510	112	Extreme weather took down catenary wire.
1/14/24	511	62	Extreme weather took down catenary wire.
1/14/24	605	120	Extreme weather took down catenary wire.
1/15/24	604	90	Late turn of equipment.
1/16/24	6	75	Railcar equipment issues.
1/16/24	14	101	Late turn of equipment.
1/16/24	17	Annulled	Extreme weather.
1/16/24	18	67	Late turn of equipment.
1/16/24	22	69	Delayed by passing passenger train.
1/16/24	110	Annulled	Railcar equipment issues.
1/16/24	111	Annulled	Extreme weather.
1/16/24	112	81	Railcar equipment issues.
1/16/24	114	74	Delayed by passing passenger train.
1/16/24	121	75	Railcar equipment issues.
1/16/24	209	Annulled	Extreme weather.
1/16/24	216	Annulled	Extreme weather.
1/16/24	217	Annulled	Extreme weather.
1/16/24	218	Annulled	Extreme weather.
1/16/24	220	Annulled	Extreme weather.
1/16/24	222	Annulled	Extreme weather.
1/16/24	422	Annulled	Extreme weather.
1/17/24	11	95	Delayed by track issues.
1/17/24	18	64	Late turn of equipment.
1/17/24	22	83	Late turn of equipment.
1/17/24	111	60	Delayed by track issues.
1/18/24	20	63	Late turn of equipment.
1/19/24	7	69	Railcar equipment issues.
1/19/24	17	75	Railcar equipment issues.
1/19/24	18	111	Extreme weather.
1/21/24	504	125	Railcar equipment issues.
1/21/24	605	Annulled	Railcar equipment issues.
1/22/24	22	81	Railcar equipment issues.
2/4/24	613	90	Extreme weather and ice on the power lines.
2/10/24	610	66	Railcar equipment issues.

June 2024 Ridership Report

<b>Annulled Trains or Delays in Excess of 59 Minutes</b>			
Date	Train #	Minutes	Reason
2/15/24	20	68	PTC issue delay.
2/16/24	20	77	Late turn of equipment/speed restrictions.
2/17/24	507	63	Delays due to bussing.
2/26/24	9	62	Metra PTC issue delay.
2/26/24	18	104	Metra PTC and passenger boarding.
2/26/24	116	76	Metra PTC issue delay.
2/26/24	216	65	Metra PTC issue delay.
2/27/24	17	79	Metra signal problems.
2/27/24	18	103	Train/automobile incident.
2/27/24	111	60	Train car equipment failure.
2/27/24	119	Annulled	Delayed by earlier trains track issues.
2/27/24	217	Annulled	Delayed by earlier trains track issues.
2/27/24	222	Annulled	Delayed by earlier trains track issues.
3/15/24	20	67	Late turn of equipment/speed restrictions.
3/15/24	102	Annulled	PTC issue delay.
3/15/24	203	Annulled	PTC issue delay.
3/15/24	205	61	Late turn of equipment/speed restrictions.
3/15/24	401	Annulled	Late turn of equipment/speed restrictions.
3/27/24	22	60	Delayed by passenger train late to MED.
4/4/24	117	81	PTC issue delay.
4/25/24	7	95	Catenary wire down in Gary.
4/25/24	11	Annulled	Catenary wire down in Gary.
4/25/24	14	110	Catenary wire down in Gary.
4/25/24	216	Annulled	Catenary wire down in Gary.
4/26/24	116	79	PTC issue delay.
5/15/24	113	74	Railcar equipment issues.
5/15/24	224	74	Railcar equipment issues.
5/22/24	7	131	PTC issue delay.
5/22/24	20	92	PTC issue delay.
5/22/24	28	69	Late turn of equipment.
5/22/24	109	Annulled	PTC outage
5/22/24	120	Annulled	PTC outage
5/22/24	207	115	PTC issue delay.
5/22/24	209	135	PTC issue delay.
5/22/24	220	Annulled	PTC outage
5/22/24	224	Annulled	PTC outage
5/23/24	28	70	Late turn of equipment.
5/23/24	31	65	PTC issue delay.
5/23/24	118	71	Metra police activity delays.
5/23/24	128	60	Passenger medical emergency.
5/23/24	226	Annulled	PTC issue delay.
5/23/24	207	60	Metra police activity delays.
5/31/24	133	68	Metra track switch failure.
6/3/24	133	60	Bussing delays.

June 2024 Ridership Report

<b>Annulled Trains or Delays in Excess of 59 Minutes</b>			
Date	Train #	Minutes	Reason
6/5/24	30	82	Power outage on Metra.
6/5/24	133	114	Power outage on Metra.
6/8/24	703	Annulled	Passenger train interference.
6/10/24	7	73	Delayed by train/vehicle accident.
6/10/24	14	Annulled	Collision with a vehicle.
6/10/24	20	60	Delayed by train/vehicle accident.
6/10/24	103	127	Delayed by train/vehicle accident.
6/10/24	105	137	Delayed by train/vehicle accident.
6/10/24	114	139	Delayed by train/vehicle accident.
6/10/24	118	116	Delayed by train/vehicle accident.
6/10/24	205	129	Delayed by train/vehicle accident.
6/10/24	214	Annulled	Delayed by train/vehicle accident.
6/10/24	216	Annulled	Delayed by train/vehicle accident.
6/11/24	135	60	Delay do to bussing and freight train.
6/13/24	121	126	Train car mechanical issues.
6/14/24	30	67	Metra PTC issue delay.
6/17/24	30	60	Late turn of equipment, speed restrictions.
6/20/24	13	Annulled	NIPSCO Gas Line Issue
6/20/24	17	361	NIPSCO Gas Line Issue
6/20/24	29	Annulled	NIPSCO Gas Line Issue
6/20/24	30	125	NIPSCO Gas Line Issue
6/20/24	31	Annulled	NIPSCO Gas Line Issue
6/20/24	113	Annulled	NIPSCO Gas Line Issue
6/20/24	117	Annulled	NIPSCO Gas Line Issue
6/20/24	119	185	NIPSCO Gas Line Issue
6/20/24	121	Annulled	NIPSCO Gas Line Issue
6/20/24	124	Annulled	NIPSCO Gas Line Issue
6/20/24	126	Annulled	NIPSCO Gas Line Issue
6/20/24	127	Annulled	NIPSCO Gas Line Issue
6/20/24	128	Annulled	NIPSCO Gas Line Issue
6/20/24	131	Annulled	NIPSCO Gas Line Issue
6/20/24	224	Annulled	NIPSCO Gas Line Issue
6/20/24	225	Annulled	NIPSCO Gas Line Issue
6/20/24	226	Annulled	NIPSCO Gas Line Issue
6/20/24	228	Annulled	NIPSCO Gas Line Issue
6/20/24	428	Annulled	NIPSCO Gas Line Issue
6/25/24	20	Annulled	Trees and powerlines are down.
6/25/24	103	87	Substation power outage.
6/25/24	105	84	Substation power outage.
6/25/24	117	Annulled	Train car mechanical issues.
6/25/24	118	64	Substation power outage.
6/25/24	216	90	Substation power outage.
6/26/24	228	64	Metra PTC issue delay.
6/30/24	506	64	Train car equipment failure.

June 2024 Ridership Report

**Ridership Report**

	<b>2022</b>	<b>Work</b>	<b>2023</b>	<b>Work</b>	<b>2024</b>	<b>Work</b>	<b>Change</b>
	<b>Passengers</b>	<b>Days</b>	<b>Passengers</b>	<b>Days</b>	<b>Passengers</b>	<b>Days</b>	<b>23/24</b>
<b>Monthly Ridership</b>							
January	66,870	21	105,869	21	103,033	22	-2.7%
February	76,350	20	105,045	20	115,214	21	9.7%
March	114,014	23	126,910	23	130,771	21	3.0%
April	115,914	21	117,539	20	130,179	22	10.8%
May	123,155	21	129,890	22	147,524	22	13.6%
June	138,763	22	139,216	22	155,377	20	11.6%
<b>Cumulative Comparison</b>							
January	66,870	21	105,869	21	103,033	22	-2.7%
February	143,220	41	210,914	41	218,247	43	3.5%
March	257,234	64	337,824	64	349,018	64	3.3%
April	373,148	85	455,363	84	479,197	86	5.2%
May	496,303	106	585,253	106	626,721	108	7.1%
June	635,066	128	724,469	128	782,098	128	8.0%
<b>Average Weekday Ridership</b>							
January	2,539		4,243		4,123		-2.8%
February	3,166		4,432		4,729		6.7%
March	4,134		4,733		4,950		4.6%
April	4,501		4,723		5,049		6.9%
May	4,624		4,957		5,532		11.6%
June	5,084		5,289		5,980		13.1%
<b>Average Weekday Peak Period Ridership</b>							
January	1,700		3,101		2,923		-5.7%
February	2,121		3,115		3,335		7.1%
March	2,742		3,201		3,254		1.7%
April	2,943		3,175		3,488		9.9%
May	3,056		3,384		3,455		2.1%
June	3,208		3,364		3,433		2.1%
<b>Average Weekday Off-Peak Ridership</b>							
January	839		1,142		1,158		1.4%
February	1,045		1,317		1,393		5.8%
March	1,392		1,532		1,696		10.7%
April	1,561		1,549		1,561		0.8%
May	1,569		1,573		2,077		32.0%
June	1,876		1,925		2,547		32.3%

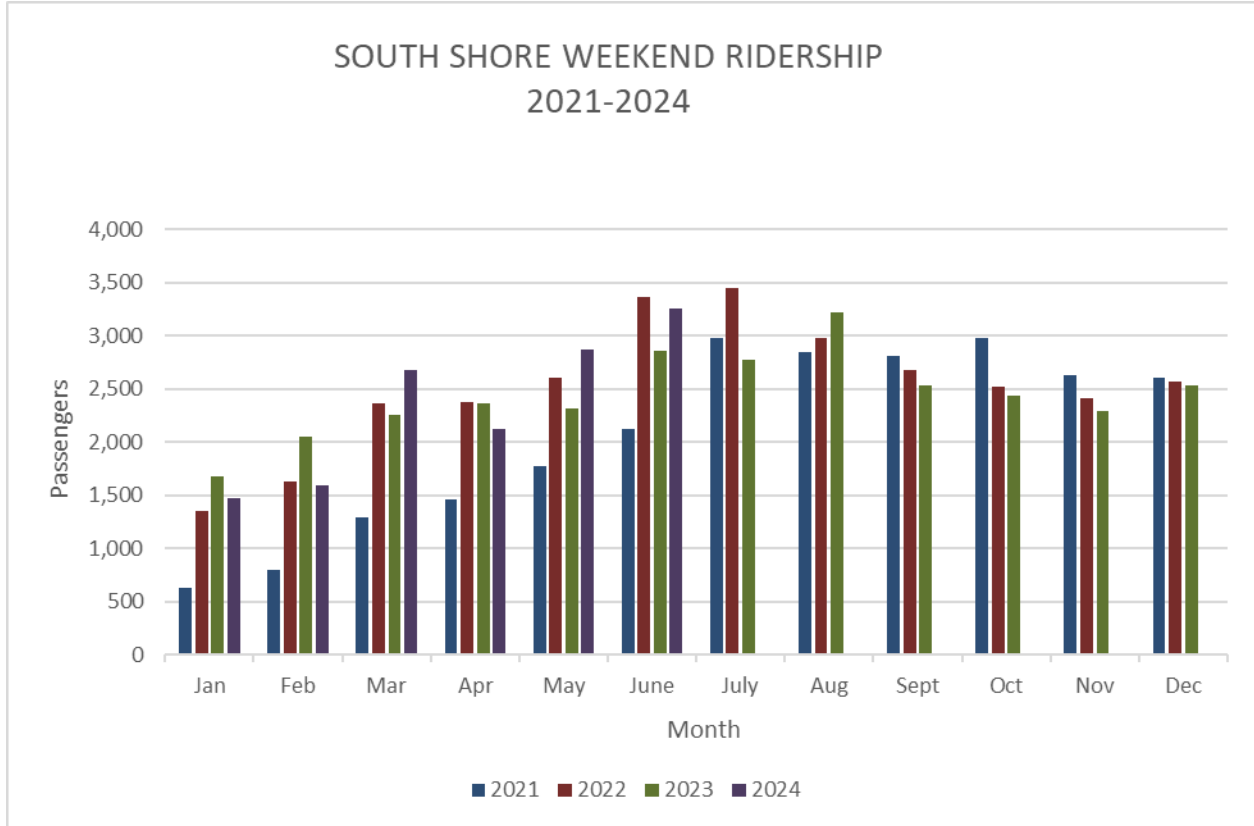
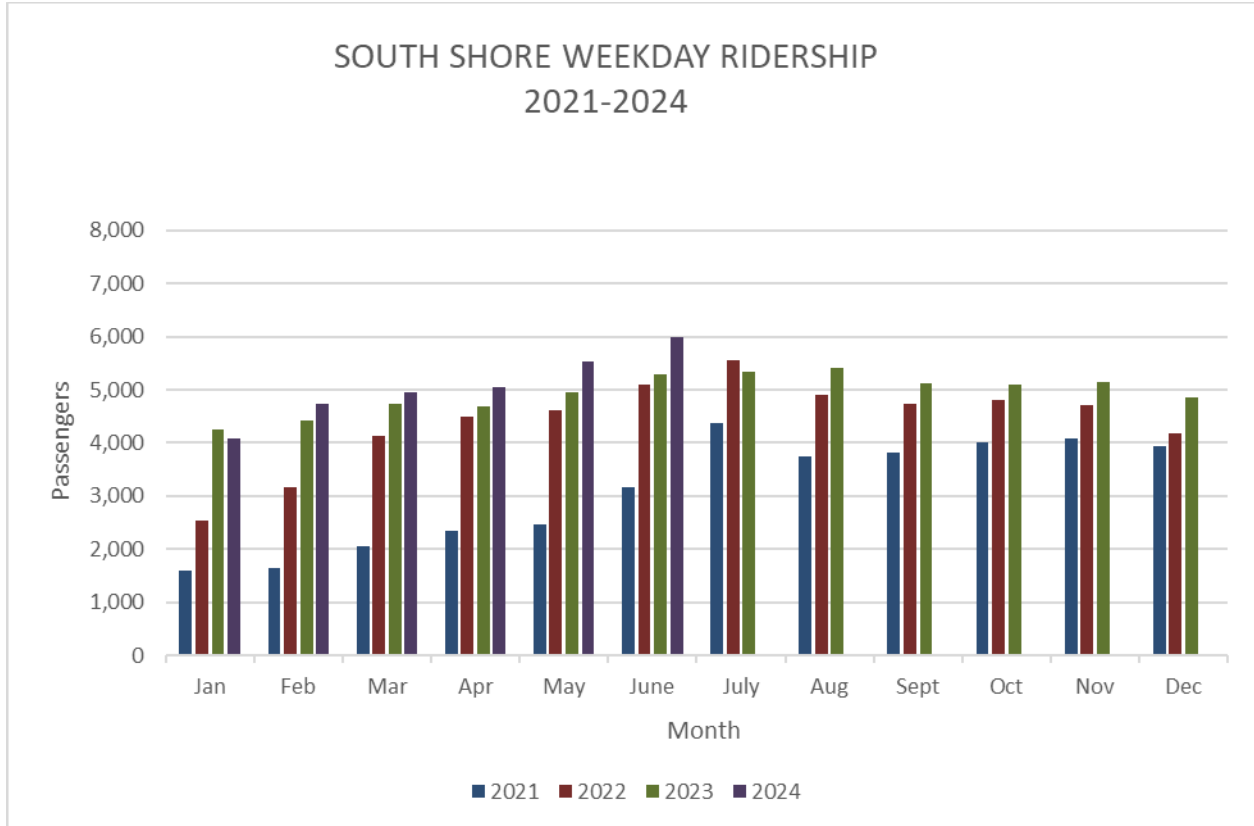


June 2024 Ridership Report

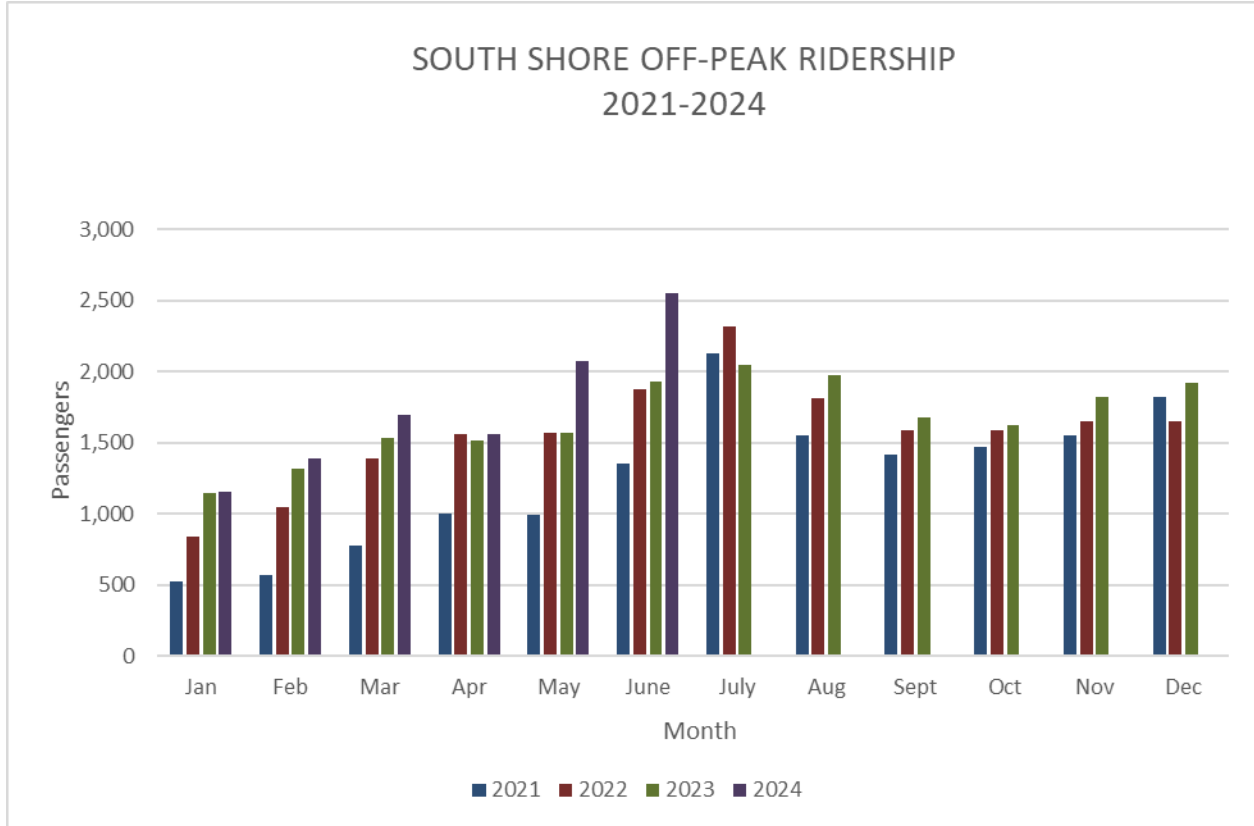
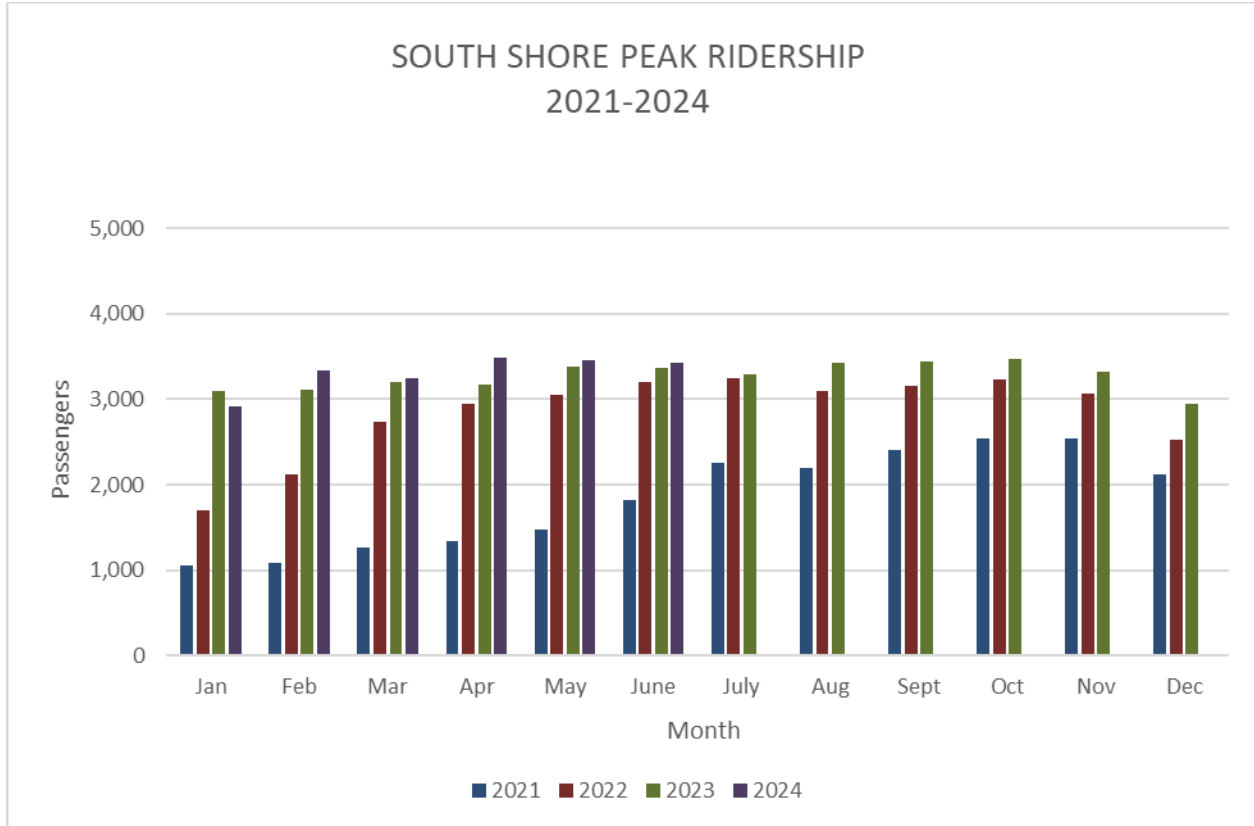
**Ridership Report**

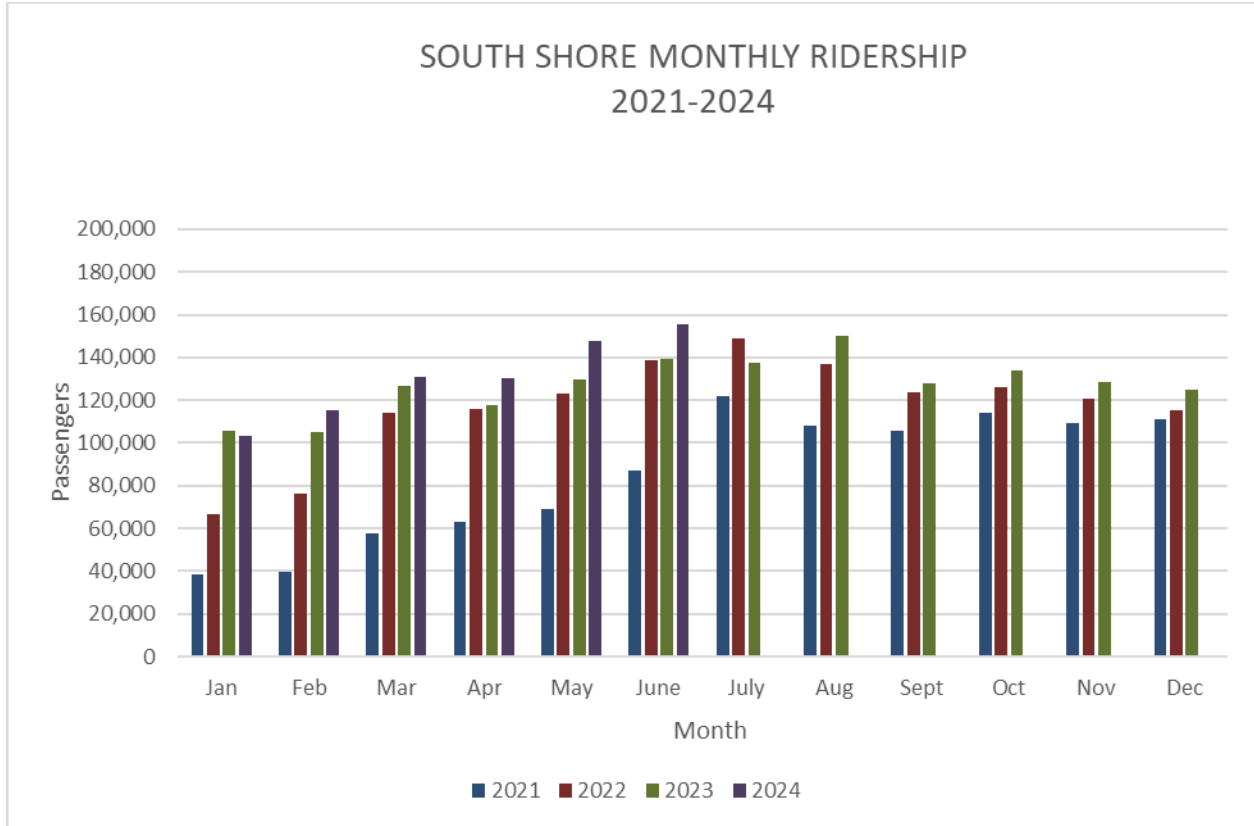
	<b>2022</b>	<b>Work</b>	<b>2023</b>	<b>Work</b>	<b>2024</b>	<b>Work</b>	<b>Change</b>
	<b>Passengers</b>	<b>Days</b>	<b>Passengers</b>	<b>Days</b>	<b>Passengers</b>	<b>Days</b>	<b>23/24</b>
<b>Average Weekend/Holiday Ridership (per day)</b>							
January	1,355		1,864		1,474		-20.9%
February	1,629		2,052		1,989		-3.1%
March	2,366		2,256		2,682		18.9%
April	2,376		2,306		1,910		-17.2%
May	2,605		2,314		2,868		23.9%
June	3,364		2,858		3,578		25.2%
<b>Monthly South Bend Ridership</b>							
January	8,972		9,775		8,213		-16.0%
February	8,940		8,829		8,510		-3.6%
March	13,530		12,919		13,427		3.9%
April	14,608		13,773		12,596		-8.5%
May	15,290		11,791		16,802		42.5%
June	15,014		12,175		17,947		47.4%

June 2024 Ridership Report



June 2024 Ridership Report





**Percent on Time: June, 2024**

**Peak**

Train	Days Late	% on Time
102	7	65.0%
104	2	90.0%
106	6	70.0%
8	4	80.0%
108	20	0.0%
110	18	10.0%
112	18	10.0%
212	6	70.0%
14	16	15.8%
114	20	0.0%
214	17	10.5%
216	3	84.2%
118	20	0.0%
115	20	0.0%
17	19	5.0%
117	18	0.0%
119	20	0.0%
121	19	0.0%
123	19	5.0%
25	18	10.0%
225	19	0.0%
127	16	15.8%
29	17	10.5%
Total	342	24.2%
Westbound	157	38.9%
Eastbound	185	4.6%

**Off-Peak**

Train	Days Late	% on Time
220	16	20.0%
20	17	10.5%
222	18	10.0%
22	20	0.0%
120	20	0.0%
124	15	21.1%
224	19	0.0%
126	18	5.3%
226	9	52.6%
28	17	15.0%
128	19	0.0%
428	4	78.9%
228	5	73.7%
30	20	0.0%
430	1	95.0%
432	4	80.0%
401	0	100.0%
203	5	75.0%
403	0	100.0%
205	2	90.0%
207	13	35.0%
7	19	5.0%
109	20	0.0%
209	20	0.0%
201	17	15.0%
405	0	100.0%
103	9	55.0%
105	19	5.0%
111	19	5.0%
13	19	0.0%
113	19	0.0%
31	18	5.3%
131	19	0.0%
133	20	0.0%
135	20	0.0%
101	18	10.0%
Total	498	29.7%
Westbound	222	28.8%
Eastbound	276	30.3%

**Weekend/Holiday**

Train	Days Late	% on Time
600	1	75.0%
502	9	75.0%
504	10	25.0%
606	8	75.0%
506	9	37.5%
608	5	100.0%
508	5	100.0%
610	4	75.0%
510	5	87.5%
503	10	50.0%
603	8	37.5%
605	10	87.5%
505	9	50.0%
507	10	50.0%
509	10	37.5%
511	10	62.5%
613	9	62.5%
601	9	100.0%
701	0	100.0%
703	1	100.0%
Total	142	28.6%
Westbound	56	37.8%
Eastbound	86	21.1%

*Trains on time less than  
95% peak and 85% off peak.*

June 2024 Ridership Report

REASONS (weekday)		
AMT	4	0.5%
CAR	19	2.3%
CAT	0	0.0%
DBS	0	0.0%
DDS	0	0.0%
DMW	35	4.2%
DSR	16	1.9%
DSS	24	2.9%
FRR	7	0.8%
FTI	3	0.4%
HLD	0	0.0%
LMU	19	2.3%
MET	328	39.1%
OET	0	0.0%
OPR	14	1.7%
OTH	34	4.1%
PAS	237	28.2%
POL	0	0.0%
PTC	0	0.0%
PTI	68	8.1%
SUB	4	0.5%
SVS	2	0.2%
TOD	0	0.0%
TRK	6	0.7%
TRS	11	1.3%
UTL	4	0.5%
VAN	3	0.4%
WTR	1	0.1%
TOTAL	839	100.0%

REASONS (weekend)		
AMT	2	1.4%
CAR	4	2.8%
CAT	0	0.0%
DBS	0	0.0%
DDS	1	0.7%
DMW	1	0.7%
DSR	5	3.5%
DSS	2	1.4%
FRR	1	0.7%
FTI	0	0.0%
HLD	2	1.4%
LMU	3	2.1%
MET	38	26.8%
OET	0	0.0%
OPR	1	0.7%
OTH	5	3.5%
PAS	69	48.6%
POL	1	0.7%
PTC	0	0.0%
PTI	5	3.5%
SUB	0	0.0%
SVS	1	0.7%
TOD	0	0.0%
TRK	1	0.7%
TRS	0	0.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	0	0.0%
TOTAL	142	100%

AMT-Amtrak delay  
 CAR-Car or equipment failure  
 DBS-Delays due to busing  
 DDS-Debris strike  
 DMW-Maintenance of Way work  
 DSR-Speed Restriction  
 DSS-Reduced speed due to restrictive signal  
 FRR-Freight train interference from crossing  
 FTI-Freight train interference on NICTD track  
 HLD-Station delay related to passenger boarding  
 LMU-Late make up (includes turn of equipment)  
 MET-Metra delays

OET-Operational efficiency testing  
 OPR-Operational delay  
 OTH-Other delays  
 PAS-Passenger boarding  
 PTC-Positive train control delays  
 PTI-Passenger train interference  
 SUB-Substation  
 SVS-Servicing (adding/removing equipment)  
 TOD-Train order delay  
 TRK-Track/wayside malfunction  
 UTL-Utility power outage  
 WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

**Cumulative Percent on Time Thru June, 2024**

<b>Peak</b>		
Train	Days	% on
	Late	Time
102	19	84.9%
104	9	92.9%
6	11	88.3%
106	20	84.3%
8	5	84.8%
108	39	69.3%
110	33	73.8%
112	38	70.1%
212	18	45.5%
14	27	15.6%
114	38	70.1%
214	37	70.6%
216	11	65.6%
118	33	0.0%
11	31	66.7%
111	64	31.2%
113	28	70.2%
115	52	59.1%
17	88	30.2%
117	84	32.8%
217	9	90.2%
119	70	44.4%
121	32	0.0%
123	32	3.0%
25	31	6.1%
225	32	0.0%
127	28	12.5%
29	28	12.5%
<b>Total</b>	<b>947</b>	<b>59.5%</b>
<b>Westbound</b>	<b>338</b>	<b>73.4%</b>
<b>Eastbound</b>	<b>609</b>	<b>43.1%</b>

*Trains on time less than  
95% peak and 85% off peak.*

<b>Off-Peak</b>		
Train	Days	% on
	Late	Time
14	40	57.4%
216	22	76.1%
116	25	73.4%
218	25	73.1%
18	81	13.8%
118	36	61.7%
220	45	64.0%
20	96	23.8%
222	59	52.8%
22	110	13.4%
422	13	86.0%
424	2	97.9%
120	32	3.0%
124	22	31.3%
224	31	3.1%
126	31	3.1%
226	15	53.1%
28	29	12.1%
128	31	3.1%
428	5	84.4%
228	14	56.3%
30	32	3.0%
430	1	97.0%
432	10	91.5%
401	7	94.4%
203	58	54.0%
403	13	89.8%
205	39	69.3%
207	51	59.8%
7	96	24.4%
107	24	74.5%
9	73	22.3%
109	68	46.0%
209	72	42.9%
19	18	80.9%
121	18	80.9%
123	26	72.3%
201	30	9.1%
405	0	100.0%
103	17	48.5%
105	24	27.3%
111	32	3.0%
13	31	3.1%
113	32	0.0%
31	31	3.1%
131	32	0.0%
133	33	0.0%
135	31	6.1%
101	44	65.4%
<b>Total</b>	<b>1,707</b>	<b>53.8%</b>
<b>Westbound</b>	<b>807</b>	<b>53.2%</b>
<b>Eastbound</b>	<b>893</b>	<b>51.5%</b>

<b>Weekend/Holiday</b>		
Train	Days	% on
	Late	Time
600	9	82.0%
502	22	56.0%
504	35	30.0%
606	22	56.0%
506	30	38.8%
608	9	82.0%
508	20	60.0%
610	21	58.0%
510	17	66.0%
503	36	28.0%
603	28	44.0%
605	28	42.9%
505	31	38.0%
507	43	12.2%
509	33	34.0%
511	23	54.0%
613	24	52.0%
601	13	74.0%
701	0	100.0%
703	1	98.0%
<b>Total</b>	<b>445</b>	<b>55.3%</b>
<b>Westbound</b>	<b>185</b>	<b>58.8%</b>
<b>Eastbound</b>	<b>260</b>	<b>52.5%</b>

### Cumulative Reasons for Delays Thru June, 2024

REASONS (weekday)		
AMT	26	1.0%
CAR	65	2.5%
CAT	5	0.2%
DBS	3	0.1%
DDS	1	0.0%
DMW	358	13.5%
DSR	192	7.3%
DSS	76	2.9%
FRR	9	0.3%
FTI	17	0.6%
HLD	14	0.5%
LMU	115	4.3%
MET	703	26.6%
OET	3	0.1%
OPR	69	2.6%
OTH	130	4.9%
PAS	387	14.6%
POL	8	0.3%
PTC	4	0.2%
PTI	271	10.2%
SUB	5	0.2%
SVS	11	0.4%
TOD	0	0.0%
TRK	133	5.0%
TRS	20	0.8%
UTL	4	0.2%
VAN	3	0.1%
WTR	12	0.5%
TOTAL	2,644	100.0%

REASONS (weekend)		
AMT	6	1.2%
CAR	19	3.7%
CAT	5	1.0%
DBS	0	0.0%
DDS	1	0.2%
DMW	96	18.8%
DSR	48	9.4%
DSS	18	3.5%
FRR	5	1.0%
FTI	4	0.8%
HLD	6	1.2%
LMU	14	2.7%
MET	87	17.1%
OET	0	0.0%
OPR	10	2.0%
OTH	26	5.1%
PAS	107	21.0%
POL	1	0.2%
PTC	0	0.0%
PTI	34	6.7%
SUB	0	0.0%
SVS	6	1.2%
TOD	0	0.0%
TRK	7	1.4%
TRS	1	0.2%
UTL	0	0.0%
VAN	0	0.0%
WTR	9	1.8%
TOTAL	510	100.0%

TOTAL		
AMT	32	1.0%
CAR	84	2.7%
CAT	10	0.3%
DBS	3	0.1%
DDS	2	0.1%
DMW	454	14.4%
DSR	240	7.6%
DSS	94	3.0%
FRR	14	0.4%
FTI	21	0.7%
HLD	20	0.6%
LMU	129	4.1%
MET	790	25.0%
OET	3	0.1%
OPR	79	2.5%
OTH	156	4.9%
PAS	494	15.7%
POL	9	0.3%
PTC	4	0.1%
PTI	305	9.7%
SUB	5	0.2%
SVS	17	0.5%
TOD	0	0.0%
TRK	140	4.4%
TRS	21	0.7%
UTL	4	0.1%
VAN	3	0.1%
WTR	21	0.7%
TOTAL	3,154	100.0%

AMT-Amtrak delay

CAR-Car or equipment failure

DBS-Delays due to busing

DDS-Debris strike

DMW-Maintenance of Way work

DSR-Speed Restriction

DSS-Reduced speed due to restrictive signal

FRR-Freight train interference from crossing

FTI-Freight train interference on NICTD track

HLD-Station delay related to passenger boarding

LMU-Late make up (includes turn of equipment)

MET-Metra delays

OET-Operational efficiency testing

OPR-Operational delay

OTH-Other delays

PAS-Passenger boarding

PTC-Positive train control delays

PTI-Passenger train interference

SUB-Substation

SVS-Servicing (adding/removing equipment)

TOD-Train order delay

TRK-Track/wayside malfunction

UTL-Utility power outage

WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.



June 2024 Ridership Report

**RUSH HOUR\* TRAIN DELAYS - June 2024 (minutes late)**

		Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Days	Days	%	
Train	Arrive	3	4	5	6	7	10	11	12	13	14	17	18	19	20	21	24	25	26	27	28	Late	Ran	On Time	
102	5:40	8				7		6				6			9		6			6		7	20	65.0%	
104	6:12					14											11					2	20	90.0%	
106	6:38		20	13	12				12		14		14									6	20	70.0%	
8	6:58		26	14							6				12							4	20	80.0%	
108	7:35	9	19	14	12	7	11	11	9	10	18	9	9	9	10	19	8	8	12	9	11	20	20	0.0%	
110	7:51	9	10	10	10				13	13	10	12	12	9	13	14	20	13	13	12	13	17	20	15.0%	
112	8:08		16	16	11	11	12	10	10	10	10	10	13	11	17	10	12		9	17	18	18	20	10.0%	
212	7:51	12		14		12		13								10						12	6	20	70.0%
14	8:17		15	19	12	14	A	18	15	17	18	18	16	16		6	16	8	7		19	16	19	15.8%	
114	8:21	14	19	13	10	13	139	15	13	15	17	17	15	15	18	14	15	15	14	14	31	20	20	0.0%	
214	8:38	7	14	15	15	16	A	14	16	10	15	15	15	12	15	14		7		14	16	17	19	10.5%	
216	8:58					15	A											90			8	3	19	84.2%	
118	9:41	38	15	38	46	15	116	10	14	9	15	6	12	16	12	18	10	64	15	42	13	20	20	0.0%	
Train	Depart																								
115	3:28p	22	19	21	20	38	10	12	14	19	13	24	23	24	38	24	17	21	20	25	40	20	20	0.0%	
17	4:05p	8	9	8	8	12	18	12	8	14	9	21	10	9	361	9	8	8	6		11	19	20	5.0%	
117	4:28p	17	7	10	10	10	14	17	8	19	7	14	16	12	A	52	14	A	12	16	8	18	18	0.0%	
119	4:42p	18	11	17	13	16	14	13	11	13	15	20	13	16	185	25	42	11	10	16	15	20	20	0.0%	
121	4:57p	14	6	10	16	8	18	10	10	126	13	13	8	10	A	24	15	24	8	186	7	19	19	0.0%	
123	5:05p	13	12	8	14	6	19	10	10	44	16	12	8	8		21	15	19	9	17	8	19	20	5.0%	
25	5:25p	18	16	23	8	16	16	14	7	22		24	16	15		14	17	30	8	9	26	18	20	10.0%	
225	5:47p	11	9	9	9	11	9	9	9	12	9	10	9	9	A	10	20	8	11	9	9	19	19	0.0%	
127	6:01p	15	7	8	8	9	27	11	11	16	8	14	9		A	14	14	8		13		16	19	15.8%	
29	6:25p	10	10	12	17		9	8	6	14		16	14	11	A	9	42	26	29	12	22	17	19	10.5%	
High temp		84	87	80	80	76	65	76	90	92	85	94	91	92	85	94	91	92	93	93	85				
Low temp		53	64	61	60	54	45	43	61	68	62	74	75	76	71	68	60	65	64	58	61				

Temperatures from South Bend

On time

A = Annulled

**MONTHLY SUMMARY OF RUSH HOUR ON TIME PERFORMANCE**

	January			February			March			April			May			June		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	18	188	90.4%	6	188	96.8%	9	189	95.2%	12	198	93.9%	134	250	46.4%	156	257	39.3%
EB Rush	99	168	41.1%	83	168	50.6%	72	168	57.1%	35	176	80.1%	132	202	34.7%	185	194	4.6%
Total Rush	117	356	67.1%	89	356	75.0%	81	357	77.3%	47	374	87.4%	266	452	41.2%	341	451	24.4%

# June 2024 Ridership Report

## Cumulative

Arrive	Train #	Days Late	Days Ran	% On Time
5:48	102	18	127	85.8%
6:31	104	9	127	92.9%
6:55	6	11	94	88.3%
7:13	106	20	127	84.3%
6:53	8	5	33	84.8%
7:35	108	39	127	69.3%
7:51	110	32	125	74.4%
8:08	112	38	127	70.1%
7:51	212	18	33	45.5%
8:17	14	27	32	15.6%
8:31	114	38	127	70.1%
8:52	214	36	126	71.4%
10:28	216	11	32	65.6%
9:41	118	33	33	0.0%
<b>Depart</b>				
3:28	115	52	127	59.1%
4:02p	17	88	127	30.7%
4:28	117	84	125	32.8%
4:57	119	69	127	45.7%
5:10	121	32	32	0.0%
5:28	123	32	33	3.0%
5:32	25	31	33	6.1%
5:58	225	32	32	0.0%
7:15	127	28	32	12.5%
3:57	11	30	94	68.1%
4:02	111	64	94	31.9%
4:28	113	28	94	70.2%
5:32	217	8	94	91.5%

## Cumulative Rush Hour Thru June

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	101	194	295	7.9%	18.0%	12.5%
11-15	129	160	289	10.1%	14.8%	12.3%
16-20	54	106	160	4.2%	9.8%	6.8%
21-30	13	90	103	1.0%	8.3%	4.4%
31-59	28	45	73	2.2%	4.2%	3.1%
60+	8	11	19	0.6%	1.0%	0.8%
Annulled	5	12	17			
Total Late	333	606	939	26.0%	56.2%	39.8%
On time	946	472	1418	74.0%	43.8%	60.2%
Total ran	1279	1078	2357			

## June 2024 Rush Hour

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	43	69	112	16.7%	35.6%	24.8%
11-15	73	50	123	28.4%	25.8%	27.3%
16-20	28	33	61	10.9%	17.0%	13.5%
21-30	1	22	23	0.4%	11.3%	5.1%
31-59	5	7	12	1.9%	3.6%	2.7%
60+	4	4	8	1.6%	2.1%	1.8%
Annulled	3	6	9			
Total Late	154	185	339	59.9%	95.4%	75.2%
On time	103	9	112	40.1%	4.6%	24.8%
Total ran	257	194	451			

## Grand Total All Trains Thru June, 2024

Range	Peak				Total	%
	WB	EB	Off	Wkend		
6-10	101	194	459	160	914	12.9%
11-15	129	160	413	121	823	11.6%
16-20	54	106	271	86	517	7.3%
21-30	13	90	260	83	446	6.3%
31-59	28	45	251	48	372	5.3%
60+	8	11	51	12	82	1.2%
Annulled	5	12	27	4	48	
Total	333	606	1705	510	3154	44.5%
On Time	946	472	1926	586	3930	55.5%
Total ran	1279	1078	3631	1096	7084	
%On Time	74.0%	43.8%	53.0%	53.5%	55.5%	

## Year-to-date cumulative

	#Late	#Ran	%On time
WB Rush	335	1,270	73.6%
EB Rush	606	1,076	43.7%
Total Rush	941	2,346	59.9%