Monthly Ridership and Performance Report

June 2025

Northern Indiana Commuter Transportation District

2025 Monthly Performance Report

Ridership

Overall - Ridership for the month was up 15.2% when compared to 2024. Passenger trips for the month were 179,000 in 2025 and 155,377 in 2024.

Weekday Travel – Average weekday peak travel was up 22.9% when compared to 2024 while average off peak travel was down 0.6% over 2024 ridership. The combined weekday average in 2025 was 6,750 rides compared to 5,980 in 2024. That is a 12.9% increase for 2025 compared to 2024.

Weekend Travel – Weekend ridership was up 15.7% when compared to 2024. The daily average in 2025 was 4,139 compared to 3,578 in 2024.

Ridership Over Last 12 Months: July through June							
	2021/22	**2022/23**	**% Change**	**2023/24**	**% Change**	**2024/25**	**% Change**
Total	1,305,204	1,496,087	14.62%	1,584,465	5.91%	1,909,060	20.49%
Weekday	1,030,349	1,221,615	18.56%	1,295,774	6.07%	1,532,232	18.25%
Peak	639,097	803,180	25.67%	842,613	4.91%	926,350	9.94%
Off Peak	391,252	418,435	6.95%	453,161	8.30%	605,882	33.70%
Weekend	274,855	274,472	-0.14%	288,691	5.18%	376,828	30.53%
South Bend	169,245	169,560	0.19%	153,398	-9.53%	235,422	53.47%

Revenue

The number of tickets sold in June was up 26.3% when comparing 2025 to 2024. Ticket revenue was up 15.7% for 2025 compared to 2024. Sales from digital sources represent 86.6% of ticket sales and 91.4% of ticket revenue.

Total Ticket Sales: June						
	Tickets			**Revenue**		
Method of Sale	**2024**	**2025**	**% Change**	**2024**	**2025**	**% Change**
Ticket Agent	13,459	0	-100.0%	280,275	0	-100.0%
Vending Machine	98,857	118,676	20.0%	1,134,505	1,376,042	21.3%
Conductor	59,071	68,229	15.5%	418,263	488,011	16.7%
Mobile App	230,325	320,274	39.1%	3,078,725	4,321,348	40.4%
Total	**401,712**	**507,179**	**26.3%**	**4,911,768**	**6,185,401**	**25.9%**

On Time Performance

Rush Hour – Overall, 78.6% of A.M. and P.M. rush hour trains were on time in June 2025 compared to 24.8% in 2024. A train is considered to be on time when it arrives at its terminal

within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 88.8% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 78.5% of westbound morning rush hour service was on time compared to 40.1% in 2024; while eastbound rush hour trains reported an on-time performance of 68.4% compared to 4.6% in 2024. A total of 51 out of 268 westbound rush hour trains were delayed in June. Of those 51, 7 experienced delays greater than 15 minutes. Eastbound rush hour trains had a total of 51 out of 209 trains delayed in June. Of those 51, 11 experienced delays greater than 15 minutes.[1]

June 2025 Rush Hour

	TOTAL			PERCENTAGE		
Range	am	pm	total	am	pm	total
6-10	34	30	64	12.7%	14.4%	13.4%
11-15	10	10	20	3.7%	4.8%	4.2%
16-20	7	4	11	2.6%	1.9%	2.3%
21-30	0	1	1	0.0%	0.5%	0.2%
31-59	0	1	1	0.0%	0.5%	0.2%
60+	0	5	5	0.0%	2.4%	1.0%
Annulled	5	1	6	1.9%	0.5%	1.3%
Total Late	51	51	102	19.0%	24.4%	21.4%
On time	217	158	375	81.0%	75.6%	78.6%
Total ran	268	209	477			

Overall – The South Shore Line scheduled 1,425 trains in June and experienced 320 delays in excess of 5 minutes (ranging from 6-132) with median delay of 10 minutes. June of 2025 experienced 10 annulled train. In June 2024, the South Shore Line scheduled 1,380 trains with 981 delays in excess of 5 minutes (ranging from 6-361 minutes) with a median delay of 14 minutes. June of 2024 experienced 22 annulled trains.
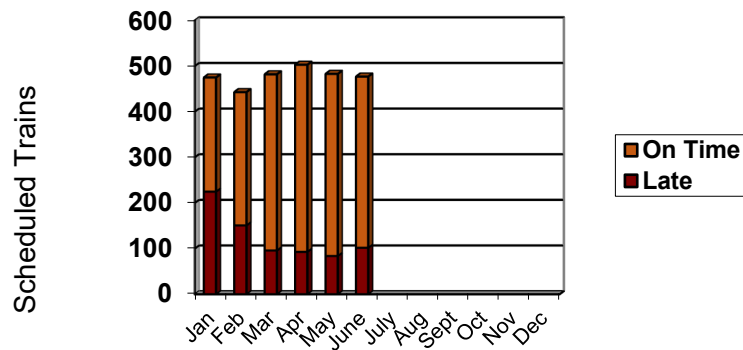
Cumulative On Time Comparison

Thru June	2024	2025
Weekday	55.9%	73.4%
Peak	60.2%	74.2%
Off-Peak	53.0%	72.9%
Weekend	53.5%	69.2%
Overall	55.5%	72.8%

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[1] Weekday rush-hour trains operate 13 westbound and 10 eastbound per day.

Delays caused by railroad maintenance. Besides the unexpected delays, passengers in June also experience delays caused by railroad construction and maintenance projects. Evert effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our website in advance of anticipated delays.

Currently a joint construction project between NICTD and Metra is ongoing in an effort to make significant improvements to the service these agencies are able to provide in downtown Chicago. This construction will cause delays from time to time, but the two agencies are working closely together to minimize these delays as much as possible.

	Train		
Date	#	Minutes	Reason
			Annulled Trains or Delays in Excess of 59 Minutes
1/8/24	20	104	Animal on tracks.
1/11/24	20	62	Delayed by Amtrak.
1/14/24	503	69	Delayed by bussing.
1/14/24	505	104	Extreme weather took down catenary wire.
1/14/24	506	Annulled	Extreme weather took down catenary wire.
1/14/24	507	Annulled	Extreme weather took down catenary wire.
1/14/24	508	109	Extreme weather took down catenary wire.
1/14/24	510	112	Extreme weather took down catenary wire.
1/14/24	511	62	Extreme weather took down catenary wire.
1/14/24	605	120	Extreme weather took down catenary wire.
1/15/24	604	90	Late turn of equipment.
1/16/24	6	75	Railcar equipment issues.
1/16/24	14	101	Late turn of equipment.
1/16/24	17	Annulled	Extreme weather.
1/16/24	18	67	Late turn of equipment.
1/16/24	22	69	Delayed by passing passenger train.
1/16/24	110	Annulled	Railcar equipment issues.
1/16/24	111	Annulled	Extreme weather.
1/16/24	112	81	Railcar equipment issues.
1/16/24	114	74	Delayed by passing passenger train.
1/16/24	121	75	Railcar equipment issues.
1/16/24	209	Annulled	Extreme weather.
1/16/24	216	Annulled	Extreme weather.
1/16/24	217	Annulled	Extreme weather.
1/16/24	218	Annulled	Extreme weather.
1/16/24	220	Annulled	Extreme weather.
1/16/24	222	Annulled	Extreme weather.
1/16/24	422	Annulled	Extreme weather.
1/17/24	11	95	Delayed by track issues.
1/17/24	18	64	Late turn of equipment.
1/17/24	22	83	Late turn of equipment.
1/17/24	111	60	Delayed by track issues.
1/18/24	20	63	Late turn of equipment.
1/19/24	7	69	Railcar equipment issues.
1/19/24	17	75	Railcar equipment issues.
1/19/24	18	111	Extreme weather.
1/21/24	504	125	Railcar equipment issues.
1/21/24	605	Annulled	Railcar equipment issues.
1/22/24	22	81	Railcar equipment issues.
2/1/2025	610	115	Mechanical problems with Two Train Cars
2/2/2025	507	Annulled	Train was combined with train #509.
2/2/2025	508	62	METRA Delay
2/2/2025	509	143	Late turn of equipment.
2/2/2025	608	204	METRA Delay as switches were being fixed.
2/5/2025	17	68	Restricted speeds during track inspection.
2/5/2025	432	Annulled	Winter weather delay due to inclement weather.

Date	Train #	Minutes	Reason
			Annulled Trains or Delays in Excess of 59 Minutes
2/6/2025	201	Annulled	Train combined with train #203.
2/6/2025	216	Annulled	Train combined with train #218.
2/6/2025	400	Annulled	Train cancelled due to inclement weather.
2/6/2025	401	Annulled	Train cancelled due to inclement weather.
2/7/2025	201	Annulled	Train combined with train #203 - PTC Issues.
2/9/2025	505	66	Mechanical problem with train.
2/12/2025	127	Annulled	Train combined with train #129 - PTC Issues.
2/12/2025	205	Annulled	Train combined with train #103.
2/14/2025	103	Annulled	Train combined with train #105
2/14/2025	108	Annulled	Train combined with train #110
2/18/2025	119	Annulled	Train combined with train #121
2/25/2025	214	Annulled	Train combined with train #16
2/26/2025	22	110	Mechanical problem with train.
3/3/2025	432	Annulled	Train hit a deer.
3/5/2025	118	Annulled	Train was annulled due to mechanical issues.
3/12/2025	113	85	Speed Restrictions due to temporary track conditions.
3/12/2025	228	Annulled	Mechanical issues - combined with train #30.
3/13/2025	105	61	Metra Train mechanical issues delay.
3/19/2025	25	80	Weather delay power outage.
3/19/2025	32	74	Late turn of equipment from power outage.
3/19/2025	121	78	Weather delay power outage.
3/19/2025	123	83	Weather delay power outage.
3/19/2025	130	88	Weather delay power outage.
3/19/2025	225	Annulled	Weather delay power outage.
3/19/2025	232	Annulled	Weather delay power outage.
3/21/2025	228	Annulled	Mechanical issues - combined with train #30.
3/22/2025	508	60	Delayed by passenger train interference.
3/25/2025	25	115	Train/car collision.
3/25/2025	127	79	Train/car collision.
3/25/2025	129	65	Train/car collision.
3/25/2025	214	60	Metra delay waiting to get to platform.
3/30/2025	610	156	PTC Issues.
3/31/2025	133	Annulled	Train cancelled for operational issues.
4/2/2025	17	125	Metra Delay
4/2/2025	117	86	Metra Delay
4/2/2025	119	Annulled	Metra power issues - combined with train 121.
4/2/2025	121	75	Metra Delay
4/2/2025	123	Annulled	Metra power issues - combined with train 25.
4/2/2025	128	70	Metra Delay
4/2/2025	430	Annulled	Metra power issues - combined with train 25.
4/12/2025	509	80	Mechanical problem with train.
4/17/2025	32	69	Metra Delay
4/24/2025	102	Annulled	Trains cancelled from previous PTC related delays
4/24/2025	201	Annulled	Trains cancelled from previous PTC related delays
4/24/2025	401	Annulled	Trains cancelled from previous PTC related delays

|			Annulled Trains or Delays in Excess of 59 Minutes
4/26/2025	509	117	Train struck Semi Tanker that did not clear track.
4/27/2025	505	93	Metra Delay
5/15/25	33	100	PTC Issues and power outage from weather.
5/22/25	25	72	Metra power outage
5/22/25	228	67	Metra power outage
5/22/25	430	Annulled	Annulled due to Metra power outage.
6/4/25	114	A	Mechanical issues train was combined with Train #16.
6/7/25	502	67	Metra Delay
6/7/25	503	77	Metra Delay
6/9/25	122	73	Gas Leak in Miller
6/12/25	25	67	Mechanical Issues with train and slick rails.
6/16/25	432	A	Delays due to construction.
6/17/25	400	A	Delays due to construction.
6/17/25	432	A	Delays due to construction.
6/18/25	400	A	Delays due to construction.
6/18/25	432	A	Delays due to construction.
6/19/25	400	A	Delays due to construction.
6/19/25	432	A	Delays due to construction.
6/20/25	17	116	Train/Vehicle Collision
6/20/25	117	A	Train/Vehicle Collision
6/20/25	119	132	Train/Vehicle Collision
6/20/25	121	120	Train/Vehicle Collision
6/20/25	127	74	Train/Vehicle Collision
6/20/25	130	97	Train/Vehicle Collision
6/20/25	400	A	Delays due to construction.
6/26/25	35	88	Lightning Strike, lost power.
6/27/25	22	70	Wire Issues and mechanical problem with flat spots.

Ridership Report

	2022 Passengers	Work Days	2023 Passengers	Work Days	2024 Passengers	Work Days	2025 Passengers	Work Days	Change 24/25
Monthly Ridership									
January	66,870	21	105,869	21	103,033	22	126,918	22	23.2%
February	76,350	20	105,045	20	115,214	21	125,785	20	9.2%
March	114,014	23	126,910	23	130,771	21	163,191	21	24.8%
April	115,914	21	117,539	20	130,179	22	168,447	22	29.4%
May	123,155	21	129,890	22	147,524	22	173,096	21	17.3%
June	138,763	22	139,216	22	155,377	20	179,000	21	15.2%
Cumulative Comparison									
January	66,870	21	105,869	21	103,033	22	126,918	22	23.2%
February	143,220	41	210,914	41	218,247	43	252,703	42	15.8%
March	257,234	64	337,824	64	349,018	64	415,894	63	19.2%
April	373,148	85	455,363	84	479,197	86	584,341	85	21.9%
May	496,303	106	585,253	106	626,721	108	757,437	106	20.9%
June	635,066	128	724,469	128	782,098	128	936,437	127	19.7%
Average Weekday Ridership									
January	2,539		4,243		4,123		4,889		18.6%
February	3,166		4,432		4,729		5,300		12.1%
March	4,134		4,733		4,950		6,060		22.4%
April	4,501		4,723		5,049		6,327		25.3%
May	4,624		4,957		5,532		6,475		17.0%
June	5,084		5,289		5,980		6,750		12.9%
Average Weekday Peak Period Ridership									
January	1,700		3,101		2,923		3,102		6.1%
February	2,121		3,115		3,335		3,362		0.8%
March	2,742		3,201		3,254		3,656		12.4%
April	2,943		3,175		3,488		4,146		18.9%
May	3,056		3,384		3,455		4,221		22.2%
June	3,208		3,364		3,433		4,218		22.9%

Ridership Report

	2022 Passengers	Days	2023 Passengers	Days	2024 Passengers	Days	2025 Passengers	Days	Change 24/25
Average Weekday Off-Peak Ridership									
January	839		1,142		1,158		1,788		54.4%
February	1,045		1,317		1,393		1,943		39.5%
March	1,392		1,532		1,696		2,404		41.7%
April	1,561		1,549		1,561		2,180		39.7%
May	1,569		1,573		2,077		2,254		8.5%
June	1,876		1,925		2,547		2,532		-0.6%
Average Weekend/Holiday Ridership (per day)									
January	1,355		1,864		1,474		2,151		45.9%
February	1,629		2,052		1,989		2,461		23.7%
March	2,366		2,256		2,682		3,593		34.0%
April	2,376		2,306		1,910		3,657		91.5%
May	2,605		2,314		2,868		3,712		29.4%
June	3,364		2,858		3,578		4,139		15.7%
Monthly South Bend Ridership									
January	8,972		9,775		8,213		13,816		68.2%
February	8,940		8,829		8,510		12,865		51.2%
March	13,530		12,919		13,427		20,116		49.8%
April	14,608		13,773		12,596		21,299		69.1%
May	15,290		11,791		16,802		22,766		35.5%
June	15,014		12,175		17,947		20,520		14.3%

SOUTH SHORE WEEKDAY RIDERSHIP
2022-2025
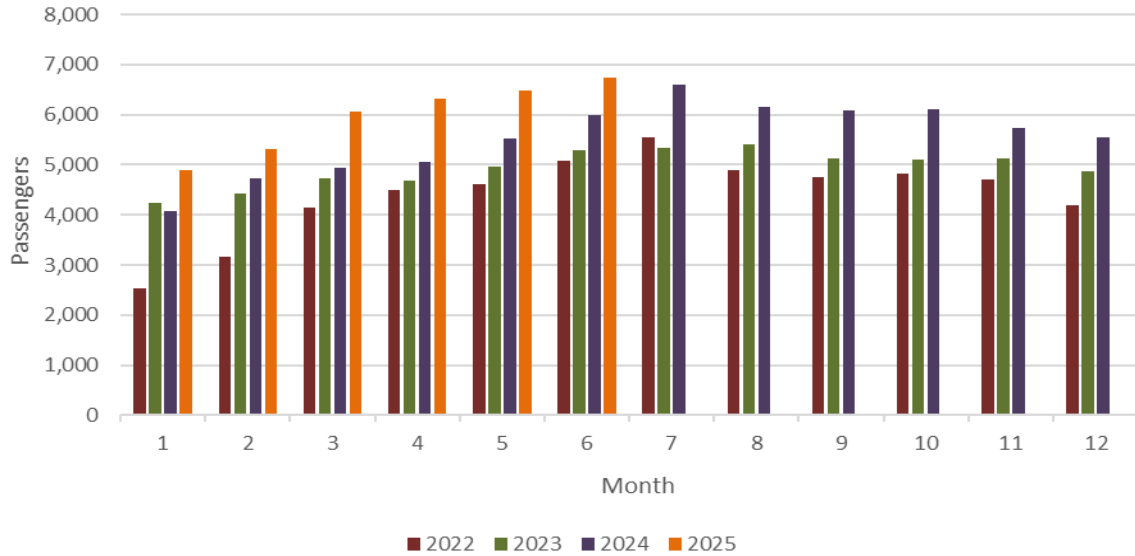
SOUTH SHORE WEEKEND RIDERSHIP
2022-2025
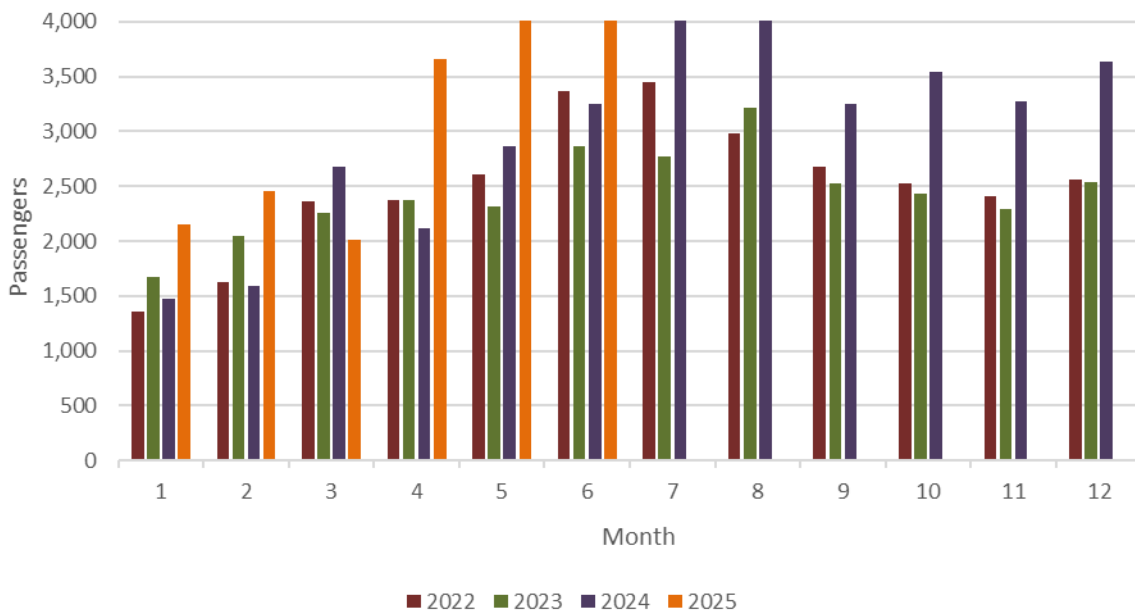
SOUTH SHORE PEAK RIDERSHIP
2022-2025

SOUTH SHORE OFF-PEAK RIDERSHIP
2022-2025

SOUTH SHORE MONTHLY RIDERSHIP
2022-2025

Percent on Time: June 2025

Peak

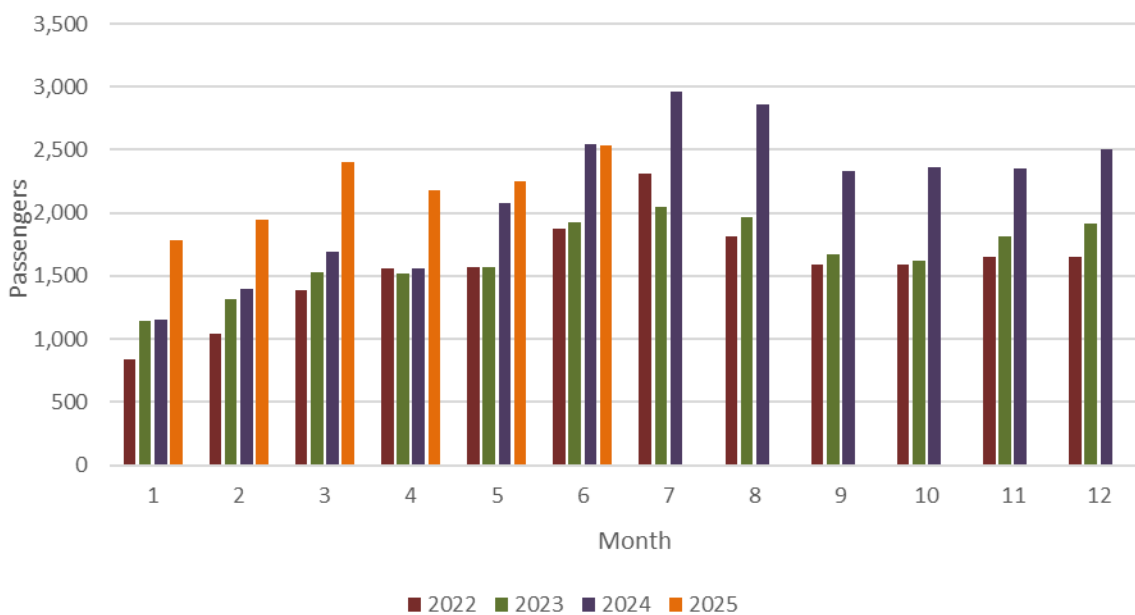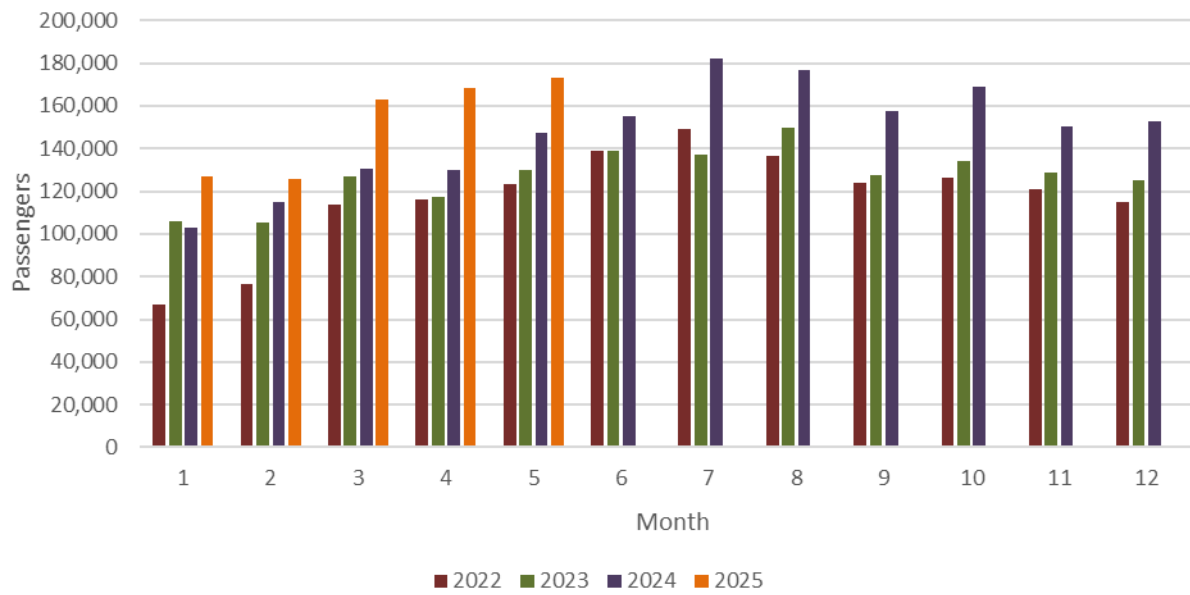| Train	Days Late	% on Time
400	0	100.0%
102	**6**	**71.4%**
104	1	95.2%
8 (done 2/18)	**0**	**0.0%**
108	2	90.5%
10	**3**	**85.7%**
110	**8**	**61.9%**
112	**4**	**81.0%**
114	**2**	**90.0%**
214	**4**	**81.0%**
16	**7**	**66.7%**
116 (done 2-18)	**8**	**61.9%**
216 (done 2-18)	**0**	**0.0%**
118	0	0.0%
218	**4**	**81.0%**
115	**2**	**90.5%**
17	**3**	**85.7%**
117	**4**	**80.0%**
119	**3**	**85.7%**
121	**4**	**81.0%**
123	**7**	**66.7%**
25	**12**	**42.9%**
225	**2**	**90.5%**
127	**11**	**47.6%**
129	**3**	**85.7%**
Total	**102**	**78.6%**
Westbound	**56**	**81.9%**
Eastbound	**46**	**72.5%**

Off-Peak

Train	Days Late	% on Time
120	**11**	**47.6%**
22	**10**	**52.4%**
122	**8**	**61.9%**
222	**4**	**81.0%**
24	**9**	**57.1%**
224	2	90.5%
126	**4**	**81.0%**
226	**4**	**81.0%**
128	**7**	**66.7%**
228	**6**	**71.4%**
30	**10**	**52.4%**
130	**14**	**33.3%**
430	3	85.7%
232	3	85.7%
32	**10**	**52.4%**
432	0	100.0%
401	0	100.0%
403	1	95.2%
201	3	85.7%
203	3	85.7%
205	2	90.5%
405	0	100.0%
103 (done)	**0**	**0.0%**
105	3	85.7%
7	**6**	**71.4%**
207	1	95.2%
109	**4**	**81.0%**
209	1	95.2%
11	**13**	**38.1%**
111	**7**	**66.7%**
113	2	90.5%
115 (rush 2/18)	**0**	**0.0%**
131	**4**	**81.0%**
33	**9**	**57.1%**
133	3	85.7%
35	**6**	**71.4%**
101	3	85.7%
Total	**176**	**75.9%**
Westbound	**105**	**68.4%**
Eastbound	**71**	**82.2%**

Weekend/Holiday

Train	Days Late	% on Time
952 (done 2/18)	0	0.0%
600	1	88.9%
502	3	66.7%
504	2	77.8%
606 (done 2/18)	0	0.0%
506	1	88.9%
608	1	88.9%
508	4	55.6%
610	2	77.8%
954 (done 2/18)	0	0.0%
510	1	88.9%
956 (done 2/18)	0	0.0%
612	1	88.9%
512	1	88.9%
701	0	100.0%
703	0	100.0%
705	0	100.0%
503	2	77.8%
603 (done 2/18)	0	0.0%
505	3	66.7%
605 (done 2/18)	0	0.0%
507	5	44.4%
609	0	100.0%
509	3	66.7%
511	4	55.6%
513	4	55.6%
515	1	88.9%
517	2	77.8%
601	1	88.9%
Total	42	79.7%
Westbound	17	81.1%
Eastbound	25	78.6%

Trains on time less than 95% peak and 85% off peak.

REASONS (weekday)			REASONS (weekend)		
AMT	2	0.7%	AMT	0	0.0%
CAR	18	6.5%	CAR	7	16.7%
CAT	0	0.0%	CAT	0	0.0%
DBS	0	0.0%	DBS	0	0.0%
DDS	0	0.0%	DDS	0	0.0%
DMW	22	7.9%	DMW	0	0.0%
DSR	21	7.6%	DSR	1	2.4%
DSS	7	2.5%	DSS	2	4.8%
FRR	2	0.7%	FRR	0	0.0%
FTI	2	0.7%	FTI	0	0.0%
HLD	4	1.4%	HLD	1	2.4%
LMU	5	1.8%	LMU	0	0.0%
MET	82	29.5%	MET	10	23.8%
OET	0	0.0%	OET	0	0.0%
OPR	8	2.9%	OPR	2	4.8%
OTH	19	6.8%	OTH	1	2.4%
PAS	37	13.3%	PAS	10	23.8%
POL	2	0.7%	POL	1	2.4%
PTC	0	0.0%	PTC	0	0.0%
PTI	19	6.8%	PTI	2	4.8%
SUB	0	0.0%	SUB	0	0.0%
SVS	0	0.0%	SVS	0	0.0%
TOD	1	0.4%	TOD	0	0.0%
TRK	3	1.1%	TRK	0	0.0%
TRS	9	3.2%	TRS	0	0.0%
UTL	0	0.0%	UTL	0	0.0%
VAN	0	0.0%	VAN	0	0.0%
WTR	15	5.4%	WTR	5	11.9%
TOTAL	278	100.0%	TOTAL	42	100%

AMT-Amtrak delay
CAR-Car or equipment failure
DBS-Delays due to busing.
DDS-Debris strike
DMW-Maintenance of Way work
DSR-Speed Restriction
DSS-Reduced speed due to restrictive signal
FRR-Freight train interference from crossing
FTI-Freight train interference on NICTD track
HLD-Station delay related to passenger boarding.
LMU-Late make up (includes turn of equipment)
MET-Metra delays

OET-Operational efficiency testing
OPR-Operational delay
OTH-Other delays
PAS-Passenger boarding
PTC-Positive train control delays
PTI-Passenger train interference
SUB-Substation
SVS-Servicing (adding/removing equipment)
TOD-Train order delay
TRK-Track/wayside malfunction
UTL-Utility power outage
WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

Cumulative Percent on Time Thru June 2025

Peak				Off-Peak				Weekend/Holiday		
Train	**Days Late**	**% on Time**		**Train**	**Days Late**	**% on Time**		**Train**	**Days Late**	**% on Time**
400	5	95.9%		**120**	**49**	**61.4%**		952 (done 2/18)	0	100.0%
102	**23**	**81.7%**		**22**	**78**	**38.6%**		600	8	82.6%
104	**20**	**84.3%**		**122**	**48**	**61.9%**		502	23	52.1%
106	**18**	**85.8%**		222	15	88.1%		504	22	53.2%
8 (done 2/18)	**7**	**78.8%**		**24**	**53**	**57.9%**		606 (done 2/18)	8	46.7%
108	**40**	**68.3%**		**224**	**21**	**83.3%**		506	15	67.4%
10	**21**	**78.1%**		**126**	**25**	**80.2%**		608	22	52.2%
110	**46**	**63.5%**		226	14	88.9%		508	25	49.0%
112	**24**	**81.1%**		**128**	**45**	**64.0%**		610	10	78.7%
114	**22**	**82.4%**		**228**	**54**	**56.8%**		954 (done 2/18)	0	100.0%
214	**11**	**88.2%**		**30**	**64**	**49.6%**		510	12	73.9%
16	**24**	**81.1%**		130	**68**	**46.5%**		956 (done 2/18)	0	100.0%
118	**35**	**62.8%**		430	*11*	*91.1%*		612	5	83.9%
116(done 2/18)	**32**	**3.0%**		**232**	**22**	**82.4%**		512	3	90.3%
216(done 2/18)	**15**	**51.6%**		**32**	**51**	**59.8%**		701	1	97.8%
218	**22**	**82.7%**		432	*8*	*93.3%*		703	1	97.8%
115	**8**	**91.5%**		401	*0*	*100.0%*		705	1	96.7%
17	**23**	**81.9%**		403	*1*	*99.2%*		503	19	59.6%
117	**37**	**70.6%**		*201*	*15*	*87.9%*		603 (done 2/18)	7	53.3%
119	**25**	**79.8%**		**203**	**37**	**70.4%**		505	35	27.1%
121	**36**	**71.7%**		205	12	90.5%		605 (done 2/18)	4	73.3%
123	**33**	**73.6%**		405	4	96.8%		507	32	34.7%
25	**63**	**50.4%**		**103**	**10**	**75.0%**		609	9	70.0%
225	**35**	**72.2%**		**105**	**40**	**68.5%**		509	38	20.8%
127	**68**	**45.6%**		**7**	**49**	**61.4%**		511	33	32.7%
129	**46**	**63.2%**		207	16	87.4%		513	15	69.4%
Total	**739**	**74.2%**		**109**	**40**	**68.3%**		515	10	67.7%
Westbound	**396**	**76.7%**		**209**	**21**	**83.3%**		517	16	50.0%
Eastbound	**343**	**70.5%**		**11**	**87**	**31.0%**		601	8	82.6%
				111	**34**	**73.0%**		Total	382	64.5%
				113	**29**	**77.0%**		Westbound	153	69.2%
				115	**18**	**56.1%**		Eastbound	229	60.4%
				131	**34**	**73.0%**				
				33	**48**	**62.2%**				
				133	17	86.6%				
				35	**34**	**73.2%**				
				101	**23**	**81.9%**				
				Total	**1,195**	**73.4%**				
				Westbound	**626**	**68.9%**				
				Eastbound	**569**	**77.0%**				

Trains on time less than 95% peak and 85% off peak.

Reasons (weekday)		
AMT	18	0.9%
CAR	128	6.6%
CAT	10	0.5%
DBS	2	0.1%
DDS	0	0.0%
DMW	104	5.3%
DSR	88	4.5%
DSS	107	5.5%
FRR	9	0.5%
FTI	16	0.8%
HLD	23	1.2%
LMU	41	2.1%
MET	634	32.5%
OET	5	0.3%
OPR	74	3.8%
OTH	98	5.0%
PAS	333	17.1%
POL	12	0.6%
PTC	3	0.2%
PTI	136	7.0%
SUB	1	0.1%
SVS	2	0.1%
TOD	1	0.1%
TRK	37	1.9%
TRS	17	0.9%
UTL	0	0.0%
VAN	1	0.1%
WTR	51	2.6%
TOTAL	1,951	100.0%

REASONS (weekend)		
AMT	0	0.0%
CAR	26	6.8%
CAT	0	0.0%
DBS	0	0.0%
DDS	0	0.0%
DMW	9	2.4%
DSR	5	1.3%
DSS	7	1.8%
FRR	0	0.0%
FTI	2	0.5%
HLD	2	0.5%
LMU	2	0.5%
MET	125	32.7%
OET	1	0.3%
OPR	12	3.1%
OTH	18	4.7%
PAS	126	33.0%
POL	3	0.8%
PTC	0	0.0%
PTI	24	6.3%
SUB	0	0.0%
SVS	2	0.5%
TOD	1	0.3%
TRK	2	0.5%
TRS	5	1.3%
UTL	0	0.0%
VAN	0	0.0%
WTR	10	2.6%
TOTAL	382	100.0%

TOTAL		
AMT	18	0.8%
CAR	154	6.6%
CAT	10	0.4%
DBS	2	0.1%
DDS	0	0.0%
DMW	113	4.8%
DSR	93	4.0%
DSS	114	4.9%
FRR	9	0.4%
FTI	18	0.8%
HLD	25	1.1%
LMU	43	1.8%
MET	759	32.5%
OET	6	0.3%
OPR	86	3.7%
OTH	116	5.0%
PAS	459	19.7%
POL	15	0.6%
PTC	3	0.1%
PTI	160	6.9%
SUB	1	0.0%
SVS	4	0.2%
TOD	2	0.1%
TRK	39	1.7%
TRS	22	0.9%
UTL	0	0.0%
VAN	1	0.0%
WTR	61	2.6%
TOTAL	2,333	100.0%

AMT-Amtrak delay
CAR-Car or equipment failure
DBS-Delays due to busing.
DDS-Debris strike
DMW-Maintenance of Way work
DSR-Speed Restriction
DSS-Reduced speed due to restrictive signal
FRR-Freight train interference from crossing
FTI-Freight train interference on NICTD track
HLD-Station delay related to passenger boarding.
LMU-Late make up (includes turn of equipment)
MET-Metra delays

OET-Operational efficiency testing
OPR-Operational delay
OTH-Other delays
PAS-Passenger boarding
PTC-Positive train control delays
PTI-Passenger train interference
SUB-Substation
SVS-Servicing (adding/removing equipment)
TOD-Train order delay
TRK-Track/wayside malfunction
UTL-Utility power outage
WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

RUSH HOUR* TRAIN DELAYS – JUNE 2025 (MINUTES LATE)

		Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Days	Days	% On
Train	Arrive	2	3	4	5	6	9	10	11	12	13	16	17	18	19	20	23	24	25	26	27	30	Late	Ran	Time
400	2:08 AM												A	A	A	A							0	17	100.0%
102	5:32 AM				6			7	8				8					8		10			6	21	71.4%
104	6:08 AM								8														1	21	95.2%
106	6:24 AM						9	7															2	21	90.5%
108	6:35 AM					18		6															2	21	90.5%
10	6:52 AM		6	14			15																3	21	85.7%
110	7:14 AM		20			11	14	16	13		13					6		6					8	21	61.9%
112	7:36 AM		9				9				10						10						4	21	81.0%
114	7:54 AM			A	16		8																2	20	90.0%
214	8:10 AM		10	12	11	8																	4	21	81.0%
16	8:18 AM		7	19		9	10	9			17		6										7	21	66.7%
118	8:38 AM	7		9		13	15	6	17	7						10							8	21	61.9%
218	8:59 AM		9	7											6	7							4	21	81.0%
Train	Depart																								
115	3:40 PM					6										8							2	21	90.5%
17	4:04 PM						8									116	18						3	21	85.7%
117	4:22 PM					11			7							A	12				7		4	20	80.0%
119	4:37 PM					11										132	6						3	21	85.7%
121	5:00 PM							8	21							120	12						4	21	81.0%
123	5:15 PM		9					6	18		6		8	9			10						7	21	66.7%
25	5:30 PM		10		12			8	11	67	7			14	6	54	10		9		8		12	21	42.9%
225	5:49 PM	12						7															2	21	90.5%
127	6:01 PM	11			10	9	7	9	7	10		6		8		74	11						11	21	47.6%
129	6:25 PM								17	9						16							3	21	85.7%
High temp		83	88	76	68	74	76	75	87	86	72	84	90	84	80	84	94	94	90	90	90	86			
Low temp		38	61	59	59	57	54	50	59	64	63	62	67	65	64	63	76	75	71	72	71	71			

* Includes off-peak Trains 14 and 19 for comparative purposes.

Temperatures from South Bend

▢ On time

A = Annulled

MONTHLY SUMMARY OF RUSH HOUR ON TIME PERFORMANCE

	January			February			March			April			May			June		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	129	282	54.3%	63	256	75.4%	47	273	82.8%	38	285	86.7%	40	273	85.3%	51	268	81.0%
EB Rush	100	193	48.2%	88	198	55.6%	49	209	76.6%	55	218	74.8%	44	210	79.0%	51	209	75.6%
Total Rush	229	475	51.8%	151	454	66.7%	96	482	80.1%	93	503	81.5%	84	483	82.6%	102	477	78.6%

Cumulative

Arrive	Train #	Days Late	Days Ran	% On Time
2:08a	**400**	5	121	95.9%
5:32a	**102**	23	126	81.7%
6:08a	**104**	21	127	83.5%
6:24a	**106**	18	127	85.8%
removed	**8**	7	33	78.8%
6:35a	**108**	40	126	68.3%
6:52a	**10**	21	94	77.7%
7:14a	**110**	46	126	63.5%
7:36a	**112**	24	127	81.1%
7:54a	**114**	22	125	82.4%
8:10a	**214**	11	93	88.2%
8:18a	**16**	26	127	79.5%
removed	**116**	31	33	6.1%
removed	**216**	16	31	48.4%
8:38a	**118**	35	94	62.8%
8:59a	**218**	22	127	82.7%
Depart	**Train**			
3:40p	**115**	8	103	92.2%
4:04p	**17**	30	127	76.4%
4:22p	**117**	41	125	67.2%
4:37p	**119**	24	126	81.0%
5:00p	**121**	39	126	69.0%
5:15p	**123**	34	126	73.0%
5:30p	**25**	62	127	51.2%
5:49p	**225**	38	125	69.6%
6:01p	**127**	60	125	52.0%
6:25p	**129**	51	127	59.8%

Cumulative Rush Hour Thru June

Range	TOTAL am	pm	total	PERCENTAGE am	pm	total
6-10	191	230	421	11.7%	18.6%	14.7%
11-15	87	82	169	5.3%	6.6%	5.9%
16-20	34	23	57	2.1%	1.9%	2.0%
21-30	22	15	37	1.3%	1.2%	1.3%
31-59	16	19	35	1.0%	1.5%	1.2%
60+	2	21	23	0.1%	1.7%	0.8%
Annulled	13	13	26			
Total Late	352	390	742	21.5%	31.6%	25.8%
On time	1,286	845	2,131	78.5%	68.4%	74.2%
Total ran	1,638	1,235	2,873			

June 2025 Rush Hour

Range	TOTAL am	pm	total	PERCENTAGE am	pm	total
6-10	34	30	64	12.7%	14.4%	13.4%
11-15	10	10	20	3.7%	4.8%	4.2%
16-20	7	4	11	2.6%	1.9%	2.3%
21-30	0	1	1	0.0%	0.5%	0.2%
31-59	0	1	1	0.0%	0.5%	0.2%
60+	0	5	5	0.0%	2.4%	1.0%
Annulled	5	1	6	1.9%	0.5%	1.3%
Total Late	51	51	102	19.0%	24.4%	21.4%
On time	217	158	375	81.0%	75.6%	78.6%
Total ran	268	209	477			

Grand Total All Trains Thru June, 2025

Range	Peak WB	EB	Off	Wkend	Total	%
6-10	191	230	605	150	1176	13.7%
11-15	87	82	263	106	538	6.3%
16-20	34	23	120	55	232	2.7%
21-30	22	15	112	33	182	2.1%
31-59	16	19	87	24	146	1.7%
60+	2	21	20	14	57	0.7%
Annulled	13	13	40	1	67	
Total	352	390	1,207	382	2,331	27.2%
On Time	1,286	845	3,242	859	6,232	72.8%
Total ran	1,638	1,235	4,449	1,241	8,563	100.0%
%On Time	78.5%	68.4%	72.9%	69.2%	72.8%	

Year-to-date cumulative		#Late	#Ran	%On time
WB Rush		736	3274	77.52%
EB Rush		774	2474	68.71%
Total Rush		1,510	5,748	73.73%